

OCT -9 2009

DOT Auto Safety Hotline

FOR AGENCY USE ONLY 100148

U.S. Department of Transportation

Vehicle Owner's Questionnaire

To Report Vehicle Safety Defects

1-888-DASH-2-DOT

(1-888-327-4236)

INTERNET:www.nhtsa.dot.gov/hotline

National Highway Traffic Safety Administration

Date Received

03-SEP-2009

Repository

Reference No.

10282732

OWNER INFORMATION (Type or Print)

Name

Address

City

BETHLEHEM

State GA

Zip Code

Daytime Telephone Number

E-mail Address

Evening Telephone Number

The information you provide will be used to identify potential safety-related defects. We may share your information with the applicable vehicle manufacturer during an investigation or recall in accordance with the routine uses described in the agency's Privacy Act notice. See 49 FR 53971 (Sep. 3, 2004).

VEHICLE INFORMATION

17 digit Vehicle Identification Number Located at bottom of windshield on driver's side

1HGFA16546L

Make

HONDA

Model

CIVIC

Model Year

2006

Date Purchased

Dealer's Name and Telephone Number

GUINNETT MAIL HONDA

Engine:

No: Cylinders

Fuel Type:

Original Owner

Dealer's City

DULUTH

State

GA

Zip Code

4

GAS

Transmission Type

AUTO

Antilock Brakes

Cruise Control

Powertrain

Multiple Failure:

Incident Date(s)

18-MAY-2006

FAILED COMPONENT(S)/PART(S) INFORMATION

Vehicle Component Code: 130000 VISIBILITY

Failure Mileage

28000

Failure Speed

60

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE

Tire Make

Tire Model (Name or Number)

Tire Size (Example P215/65R15)

DOT No. (Example: DOTM19ABC036)

Original Equipment
 Prior Repair

Failure Location:

Tire Component Code

Tire Failure Type:

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE

Make:

Date Manufactured:

Model No./Name:

Seat Type:

Installation System:

Child Seat Component Code:

Failed Part:

APPLICABLE INCIDENT INFORMATION

(Please describe in detail the incident(s), failure(s), crash(es), and injury(ies).)

Crash

Yes No

Fire

Yes No

Number of Persons Injured

Number of Deaths

Reported to Police

N

Narrative Description of Incident(S), Crash(es), and Injury(ies).

Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e., parts repaired or replaced (and if old part is available).

TL*THE CONTACT OWNS A 2006 HONDA CIVIC. THE CONTACT STATES THAT WHILE DRIVING APPROXIMATELY BETWEEN 60-65 MPH ON NORMAL ROAD CONDITIONS. THE DRIVER SIDE SUN VISOR RELEASED IN THE DOWNWARD POSITION WITHOUT ASSISTANCE. THE SUN VISOR FAILED TO REMAIN IN A SECURED POSITION. THE DEFECTIVE SUN VISOR OBSTRUCTED THE DRIVER'S VISIBILITY. THE FAILURE OCCURRED WHENEVER THE VEHICLE WAS IN OPERATION OR STATIONARY. THE VEHICLE WAS TAKEN TO AN AUTHORIZED DEALER FOR INSPECTION. THE SUN VISOR WAS REPLACED UNDER THE SERVICE WARRANTY. THERE WERE 2 SEPARATE OCCASIONS THE IDENTICAL FAILURES OCCURRED TO THE DRIVER SIDE SUN VISOR AND PASSENGER SUN VISOR WHICH WERE REPLACED. THE DRIVER WILL INSTALL A NEW DRIVER SIDE SUN VISOR FOR THE MOST RECENT FAILURE. THE FAILURE MILEAGE WAS 28,000 AND THE CURRENT MILEAGE WAS 71,000. BL

Include, if available: Police/Fire Department Report, Photos, and Repair Invoice.

ATTACH ADDITIONAL SHEETS IF NECESSARY

The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.

Narrative Description of Incident(s), Failure(s), Crash(es), and Injury(ies)

THIS MAKE'S THE THIRD TIME THE PART'S FAILED, THE DEALER SHIP MALL OF GEORGIA HONDA REPLACED THE VISION AGAIN THE PART THAT I REMOVED WAS DATED 8-22-06 SO IT WAS THE SAME RUN OF PARTS THAT WAS DEFECTED AND THEY SAID HONDA DID NOT MAKE ANY CHANGES TO THE PART AND WOULD AT THIS TIME NOT CHANGE ANYTHING AS FAR AS THE MANUFACTURER. I HAVE PHOTOS OF THE PART IF YOU WOULD LIKE TO SEE THEM AND REMOVING THE OLD-NEW PART'S AND HOW MUCH IT CAN BLOCK THE DRIVERS VIEW. THANK YOU FOR YOUR HELP [REDACTED]

ATTACH ADDITIONAL SHEETS IF NECESSARY

U.S. Department of Transportation

National Highway Traffic Safety Administration

1200 New Jersey Avenue SE. Washington, D.C. 20077-9382

Official Business Penalty for Private Use \$300



NO POSTAGE NECESSARY IF MAILED IN THE UNITED STATES

BUSINESS REPLY MAIL

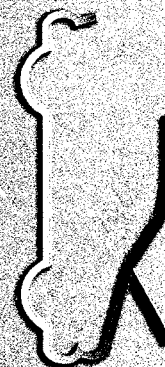
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POSTAGE WILL BE PAID BY ADDRESSEE

US Department of Transportation National Highway Traffic Safety Administration Office of Defects Investigation, NVS-210 1200 New Jersey Avenue SE. Washington, D.C. 20077-9382



Think your vehicle has a safety defect?



If so: Use the enclosed form to file a report.

or visit: www.safercar.gov

or call: Vehicle Safety Hotline 888-327-4236



Vehicle Owner's Questionnaire (VOQ) U.S. Department of Transportation National Highway Traffic Safety Administration





⚠ WARNING

EVEN WITH ADVANCED AIR BAGS



- Always use proper tie-up technique. Buckle up.
- Do not drink alcohol or use drugs before driving.
- Do not use cell phones while driving.
- Do not use any seat belt accessories.
- Do not use any seat belt accessories.
- Do not use any seat belt accessories.

