



U.S. Department
of Transportation
2007 DEC 30 AM 10: 22
National Highway
Traffic Safety
Administration

DOT Auto Safety Hotline
Vehicle Owner's Questionnaire
To Report Vehicle Safety Defects
1-888-DASH-2-DOT
(1-888-327-4236)
INTERNET: www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY 100148

Date Received	Repository <input type="checkbox"/>
31-AUG-2009	Reference No. 10282435

OWNER INFORMATION (Type or Print)			
Name	Daytime Telephone Number		E-mail Address
Address	Evening Telephone Number		
City	State	Zip Code	
NEFFS	PA		

The information you provide will be used to identify potential safety-related defects. We may share your information with the applicable vehicle manufacturer during an investigation or recall in accordance with the routine uses described in the agency's Privacy Act notice. See 49 FR 53971 (Sep. 3, 2004).

VEHICLE INFORMATION			
17 digit Vehicle Identification Number Located at bottom of windshield on driver's side	Make	Model	Model Year
JYASH03Y46A	YAMAHA	YP400	2006
Date Purchased	Dealer's Name and Telephone Number		Engine: No: Cylinders
Original Owner <input type="checkbox"/>	Dealer's City	State	Zip Code
Transmission Type	<input type="checkbox"/> Antilock Brakes	Powertrain	Multiple Failure:
<input type="checkbox"/> Cruise Control			Incident Date(s) 10-JUN-2009

FAILED COMPONENT(S)/PART(S) INFORMATION		
Vehicle Component Code: 061000 ENGINE AND ENGINE COOLING: ENGINE	Failure Mileage	Failure Speed
	2451	5

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE		
Tire Make	Tire Model (Name or Number)	Tire Size (Example P215/65R15)
DOT No. (Example: DOTM19ABC036)	<input type="checkbox"/> Original Equipment <input type="checkbox"/> Prior Repair	Failure Location:
Tire Component Code	Tire Failure Type:	

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE		
Make:	Date Manufactured:	Model No./Name:
Seat Type:	Installation System:	
Child Seat Component Code:	Failed Part:	

APPLICABLE INCIDENT INFORMATION				
<i>(Please describe in detail the incident(s), Failure(s), Crash(es), and injury(ies).)</i>				
Crash <input type="checkbox"/> Yes <input checked="" type="checkbox"/> No	Fire <input type="checkbox"/> Yes <input checked="" type="checkbox"/> No	Number of Persons Injured	Number of Deaths	Reported to Police N

Narrative Description of Incident(S), Crash(es), and Injury(ies).
Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e, parts repaired or replaced (and if old part is available).

TL*THE CONTACT OWNS A 2006 YAMAHA YP400V. THE CONTACT STATED THAT WHILE DRIVING 10 MPH, THE VEHICLE STALLED WITHOUT ANY PRIOR WARNINGS. AS A CONSEQUENCE HIS RISK FOR SERIOUS INJURY AND CRASH WERE INCREASED. THE VEHICLE WAS TAKEN TO A DEALERSHIP IN WHICH A TECHNICIAN CONCLUDED THAT THE FUEL INJECTOR WAS THE CAUSE OF THE FAILURE. THE FAILURES HAVE NOT BEEN REMEDIED AS OF CURRENT DATE THEREFORE THE SAFETY RISK IS PRESENT. THE CURRENT AND FAILURE MILEAGES WERE 2451.

Include, if available: Police/Fire Department Report, Photos, and Repair Invoice. ATTACH ADDITIONAL SHEETS IF NECESSARY

The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.

Narrative Description of Incident(s), Failure(s), Crash(es), and Injury(ies)

The Yamaha scooter was taken to "Blackman's Cycle Center", on 6/12/09, for a recurring stalling problem. Dealer recleaned electric fuel pump connectors. I was then called that the service was complete & I could pick the scooter up on 10/10/09. The dealer told me to try it out & bring it back if it stalls out again. I rode it, on 10/10/09, to another dealer & traded it for another scooter of different manuf. I believe Yamaha knows what the real problem is, but do to cost it will not pay to repair these dangerous scooters properly. I refused to be the dealer's test rider. Maybe the scooter is ok, but could not take the chance. Yamaha has been totally irresponsible in trying to solve this problem. I believe the "NHTSA" should require Yamaha to do a 2nd recall on all the scooters that were originally recalled, to repair them correctly this time. **These scooters are DANGEROUS!**

ATTACH ADDITIONAL SHEETS IF NECESSARY

U.S. Department of Transportation

National Highway Traffic Safety Administration

1200 New Jersey Avenue SE. Washington, D.C. 20077-9382

Official Business Penalty for Private Use \$300



NO POSTAGE NECESSARY IF MAILED IN THE UNITED STATES

BUSINESS REPLY MAIL
FIRST-CLASS MAIL PERMIT NO. 1888 WASHINGTON, DC

POSTAGE WILL BE PAID BY ADDRESSEE

US Department of Transportation
National Highway Traffic Safety Administration
Office of Defects Investigation, NVS-210
1200 New Jersey Avenue SE.
Washington, D.C. 20077-9382



Think your vehicle has a safety defect?



If so:
Use the enclosed form to file a report.

or visit:
www.safercar.gov

or call:
Vehicle Safety Hotline
888-327-4236



Vehicle Owner's Questionnaire (VOQ)
U.S. Department of Transportation
National Highway Traffic Safety Administration

Blackman's Cycle Center

4911 Buckeye Rd.
Emmaus, Pa 18049-
(610)965-9865

Repair Order Invoice

R/O Number: 26000
Invoice Number: 7071675
Cashier: STEVEN KROOPE
Date: 10/10/2009
Date Promised: 8/31/2009

Repair Order For:

Description:

[REDACTED]
NEFFS, PA [REDACTED]
[REDACTED]

Units For This Repair Order							Service Writer: JOHN STROHL
Year	Make	Model	VIN/Serial No.	Plate	Key Board	Miles	
2006	YAMAHA	YP400V	JYASH03Y46A [REDACTED]			2468	

Job: CUTS OUT WHEN PULLING OUT

Job For: 2006 YAMAHA YP400V JYASH03Y46A [REDACTED]

Description

Recommendations

Resolution

TEST ROAD BEFORE & DUPLICATED CUSTOMER CONCERN. CLEAN CONNECTOR TERMINALS & GAVE BACK TO CUSTOMER TO TRY

Job Subtotal **\$0.00**

Repair Order Subtotal **\$0.00**

Sales Tax **\$0.00**

Repair Order Total **\$0.00**

Total Amount Due **\$0.00**

Tendered: CASH **\$0.00**

Change Due **\$0.00**

I hereby authorize the repair work to be done along with the necessary materials. You and your employees may operate vehicle for purposes of testing, inspection and delivery at my risk. An express mechanic's lien is hereby acknowledged on vehicle to secure the amount of repairs thereto. Conditions: not responsible for loss or damage to vehicle or articles left in vehicle in case of fire, theft, accident or any other cause beyond our control. Storage will be charged commencing 7 days after repairs are completed.

ESTIMATED LABOR _____

Signature _____

In the event that you, the customer, authorize commencement but do not authorize completion of a repair or service, a charge will be imposed for disassembly, reassembly, or partially completed work. Such charge will be directly related to the actual amount of labor or parts involved in this repair or service. Thank you for your business! Please call us for your future servicing needs
No return on electrical parts. Restocking fee of 20% on all special orders.

Blackman's Cycle Center

4911 Buckeye Rd.
Emmaus, Pa 18049-
(610)965-9865

Repair Order Invoice

R/O Number: 24785
Invoice Number: 7061984
Cashier: Cash Drawer 2
Date: 6/12/2009
Date Promised: 6/10/2009

Repair Order For:

Description:

[REDACTED]
NEFFS, PA
[REDACTED]

Units For This Repair Order

Service Writer: STEVEN KROOPE

Year	Make	Model	VIN/Serial No.	Plate	Key Board	Miles
2006	YAMAHA	YP400V	JYASH03Y46A [REDACTED]		07	2398

Job: C & A MACHINE SHUTTING OFF

Job For: 2006 YAMAHA YP400V JYASH03Y46A [REDACTED]

Description

FUEL HARNESS RECALL WAS SAID TO BE COMPLETED

Recommendations

Resolution

TECH WAS ABLE TO DUPLICATE CUSTOMER COMPLAINT OF PULLING OUT & MACHINE SUDDENLY SHUT OFF. TECH WAS LEAD TO BELEIVE THAT PROBLEM WAS DO RUNNING TO RICH. TECH LEANED OUT FUEL INJECTOR 2 POINTS. UNIT HAS NOT STALLED SINCE. AT THIS POINT IN TIME MACHINE OPERATES CORRECT.

Job Subtotal **\$0.00**

Job: L.O.F.

Job For: 2006 YAMAHA YP400V JYASH03Y46A [REDACTED]

Description

Parts

Part Number	Quantity	Description	Each Price	Extension
5RU-13440-00-00	1	ELEMENT ASSY, OIL CL	\$7.40	\$7.40
214-11198-01-00	1	GASKET	\$1.11	\$1.11
510-000	3	ELF 10W40 SF/CD JAS	\$3.95	\$11.85
Parts Subtotal				\$20.36

Labor

Description	Job Code	Technician	Quantity	Line Total
L.O.F		TROY MENGEL	0.4 Hours	\$29.95
Labor Subtotal				\$29.95

Blackmans Cycle Center

4911 Buckeye Rd.
Emmaus, Pa 18049-
(610)965-9865

Repair Order Invoice

R/O Number: 17832
Invoice Number: 7014528
Cashier: Cash Drawer 1
Date: 7/24/2007
Date Promised: 7/21/2007

Repair Order For:

Description:

NEFFS, PA

Units For This Repair Order

Service Writer: ROBERT DERR

Year	Make	Model	VIN/Serial No.	Plate	Key Board	Miles
2006	YAMAHA	YP400V	JYASH03Y46A		1790	1498

Job: OIL AND FILTER

Job For: 2006 YAMAHA YP400V JYASH03Y46A

Description

OIL AND FILTER NOTE: MACHINE HAS A TENDENCY TO SHUT DOWN ST SLOW SPEED.

Parts

Part Number	Quantity	Description	Each Price	Extension
5RU-13440-00-00	1	ELEMENT ASSY, OIL CL	\$6.88	\$6.88
K61021-083	2	10W40 4CYL.DRUM OIL	\$3.95	\$7.90
Parts Subtotal				\$14.78

Labor

Description	Job Code	Technician	Quantity	Line Total
OIL AND FILTER		BRANDON KIO	0.31 Hours	\$21.70
Labor Subtotal				\$21.70
Job Subtotal				\$36.48

Job: PSI

Job For: 2006 YAMAHA YP400V JYASH03Y46A

Description

PSI

Labor

Description	Job Code	Technician	Quantity	Line Total
PSI		BRANDON KIO	0.31 Hours	\$21.70
Labor Subtotal				\$21.70

2571

Blackman's Cycle Center

4911 Buckeye Rd.
Emmaus, Pa 18049-
(610)965-9865

Repair Order

R/O Number: 20489
In Date: 5/17/2008
Today Date: 5/17/2008
Date Promised: 5/17/2008

Repair Order For:

Unit Name

Location

[Redacted]
NEFFS, PA [Redacted]
[Redacted]

Units For This Repair Order

Service Writer: ROBERT DERR

Year	Make	Model	VIN / Serial No.	Color	Plate	Key Board	Miles
2006	YAMAHA	YP400V	JYASH03Y46A [Redacted]	RED		2571	

Job: FUEL HARNESS RECALL (Warranty Job)

Job For: 2006 YAMAHA YP400V JYASH03Y46A [Redacted]

Description

FUEL HARNESS RECALL

990047 1.0

Job Subtotal

Warranty

Repair Order Subtotal

\$0.00

Sales Tax

\$0.00

Repair Order Total

\$0.00

Total Amount Due

\$0.00

Thank you for your business! Please call us for your future servicing needs
No return on electrical parts. Restocking fee of 20% on all special orders.

Signature

[Redacted Signature]

SUBMITTED 5/19/08
ACCEPTED
WARRANTY
CUSTOMER COPY
P. RECALL



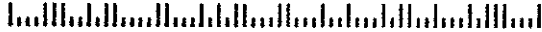
YAMAHA MOTOR CORPORATION, U.S.A.
6555 KATELLA AVENUE, CYPRESS, CALIFORNIA 90630-5101 800-962-7926

SAFETY RECALL NOTICE

May 6, 2008

[Redacted]
Neffs, PA [Redacted]

SH03Y 0 [Redacted]
YP400VR 990047



Dear Yamaha Owner:

This notice is sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act. Yamaha Motor Corporation, U.S.A., has determined that a defect which relates to motor vehicle safety exists in all 2006 and certain 2007 CP250 ("Morphous") and all 2005, 2006, and certain 2007 YP400 ("Majesty") scooters. Our records show that you own the affected scooter shown on the label above.

The reason for this recall:

In affected scooters, the engine could stall and be difficult to restart because the wire terminals in the fuel pump wire coupler have corroded. This is because water can enter from the main wire harness end and run through the harness to the fuel pump coupler. If the water remains in the coupler for an extended period of time, the terminals can become corroded, which can prevent the fuel pump from operating properly. If this corrosion affects fuel pump operation while the scooter is being ridden, there could be an accident resulting in injury or death.

What Yamaha and your dealer will do:

To correct this defect, your authorized Yamaha dealer will install a sub harness which is designed to allow any water between the wire harness and the fuel pump to drain out before it reaches the fuel pump. Your dealer will also inspect the connectors. If either the main wire harness connector or the fuel pump connector is already corroded, the corresponding assembly(ies) will also be replaced. **There will be no charge to you for this procedure.** Installing the sub harness takes less than 30 minutes for the Morphous model and about 1 hour for the Majesty model, but your dealer may need to keep your scooter longer depending upon their schedule.

What you should do now:

Please call your Yamaha dealer to make a service appointment to have this procedure performed. Remember to take this letter with you when you take in your scooter.

You should not ride your scooter until this modification is performed.

If you are unable to return to the Yamaha dealer who sold you the scooter, this service will be performed by any authorized Yamaha Scooter dealer. For the name of a dealer near you, call 1-800-88-YAMAHA or visit the Yamaha web site at: www.yamaha-motor.com.

Federal regulations require that any vehicle lessor receiving this recall notice must forward a copy of this notice to the lessee within 10 days.

If you need help:

If, after contacting your dealership, you have questions or concerns which the dealership is unable to answer, please write to:

Yamaha Motor Corporation, U.S.A.
Customer Relations Department
P.O. Box 6555
Cypress CA 90630
or call 1-800-962-7926.

If, after contacting Yamaha Customer Relations, you are still not satisfied that we have done our best to remedy the situation without charge and within a reasonable time, you may submit a written complaint to the Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Avenue, S.E., Washington, DC 20590; or call the toll-free Vehicle Safety Hotline at 1-888-327-4236 (TTY: 1-800-424-9153); or go to <http://www.safercar.gov>.

If you no longer own this Yamaha:

If you have sold your scooter to another party, please call us toll-free at 1-800-227-5963 with the name and address of the new owner, along with the serial number shown above your name on the address label above.

We're sorry to cause you any inconvenience, but we are sincerely concerned about your safety and continued satisfaction with our products. Thank you for giving your attention to this important matter.

Sincerely,
Customer Support Group
Yamaha Motor Corporation, U.S.A.

*Original
complaint # 10272788
6-3-09*