

CL-10282096-2226

Dear Pontiac,

EXECUTIVE SECRET ~~SECRET~~ 2009
2007 AUG 17 PM 5:15

2009 AUG 18 P 3:21

I am writing to you because I received
a recall notice today on my 97 pontiac

Grand Prix Gt VIN# 1G2WP52K9VF [REDACTED]

I would love to take my car to my pontiac
dealer to get the recall repairs done.

I have to be honest I am very upset you

see my car burned to the ground October 13, 2007!!

It was a engine fire under the hood a total
loss to a single mother with 2 small kids.

I only carried liability insurance and to this
day which is 1 year 10 months later we do not
have a vehicle.

I called Pontiac may 21, 2008 @ 800 620 7668

and spoke to "ameilia sheppard" I asked

her if my car had any recalls on it. she

replied "NO" and in the same breath I

told her I was asking because my car

burned 10-13-2007 she in return started

asking me questions like my DOB, height

how and where my car burned and also

said B.R.C. would call me in 1-2 days

to get my police reports. No one ever called!!

I would like some answers so I will

send a copy of this letter to GM, pontiac

Administrator, National Highway Traffic Safety

KB
SFB
8/19/09
NJ

administration and everyone else until I
get a phone call or a letter concerning
this matter. thank you very much.

[REDACTED]

[REDACTED]

[REDACTED]

Davis OK [REDACTED]

cell- [REDACTED]

message # - [REDACTED]