



OCT - 5 2009

DOT Auto Safety Hotline

U.S. Department of Transportation

National Highway Traffic Safety Administration

Vehicle Owner's Questionnaire To Report Vehicle Safety Defects 1-888-DASH-2-DOT (1-888-327-4236) INTERNET:www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY 100148

Date Received 27-AUG-2009

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OWNER INFORMATION (Type or Print)

Name Address City OLIVE BRANCH State MI Zip Code

Daytime Telephone Number Evening Telephone Number E-mail Address

The information you provide will be used to identify potential safety-related defects. We may share your information with the applicable vehicle manufacturer during an investigation or recall in accordance with the routine uses described in the agency's Privacy Act notice. See 49 FR 53971 (Sep. 3, 2004).

VEHICLE INFORMATION

17 digit Vehicle Identification Number Located at bottom of windshield on driver's side 1GNEK13Z83J Make CHEVROLET Model TAHOE Model Year 2003 Date Purchased 7-9-09 Dealer's Name and Telephone Number ACURA OF MEMPHIS 901-365-6565 Engine: No: Cylinders 8 Fuel Type: REGULAR UNLEADED Original Owner Dealer's City MEMPHIS State TN Zip Code 38119 Transmission Type AUTOMATIC Antilock Brakes Cruise Control Powertrain 4WD Multiple Failure: Incident Date(s) 20-JUL-2009

FAILED COMPONENT(S)/PART(S) INFORMATION

Vehicle Component Codes: 110000 ELECTRICAL SYSTEM, 117000 DIGITAL INSTRUMENT PANEL Failure Mileage 114000 Failure Speed 57

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE

Tire Make Tire Model (Name or Number) Tire Size (Example P215/65R15) DOT No. (Example: DOTM19ABC036) Original Equipment Prior Repair Failure Location: Tire Component Code Tire Failure Type:

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE

Make: Date Manufactured: Model No./Name: Seat Type: Installation System: Child Seat Component Code: Failed Part:

APPLICABLE INCIDENT INFORMATION

(Please describe in detail the incident(s), Failure(s), Crash(es), and injury(ies).)

Crash Fire Number of Persons Injured Number of Deaths Reported to Police Yes No Yes No N

Narrative Description of Incident(S), Crash(es), and Injury(ies). Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e. parts repaired or replaced (and if old part is available).

TL*THE CONTACT OWNS A 2003 CHEVROLET TAHOE. WHILE DRIVING APPROXIMATELY 57 MPH ON NORMAL ROAD CONDITIONS THE SPEED ODOMETER DISPLAYED INACCURATE READINGS. THE VEHICLE HAS NOT BEEN REPAIRED FOR THE FAILURE. THE FAILURE MILEAGE WAS 114,000. THE CURRENT MILEAGE WAS 116,671. BL

Include, if available: Police/Fire Department Report, Photos, and Repair Invoice.

ATTACH ADDITIONAL SHEETS IF NECESSARY

The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.