

August 27, 2009

CL-10281890-5321

National Highway Transportation Safety Administration
1200 New Jersey Avenue SE
West Building
Washington DC 20590

EXECUTIVE SECRETARIAT
2009 SEP -2 PM 2:07
2009 SEP -1 P 3:12
RECEIVED - NHTSA

Re: Ford F450 diesel fuel tank

Dear Sirs:

I own a 2002 Ford F450 that I rely heavily on in my small lawn maintenance business. When that truck doesn't run, I don't earn any money and in fact I am in the red. I have discovered thru the briefest of on-line searches though that I am only one of thousands who have run in to the problem I'm having now.

My truck recently failed during the workday and the cause was diagnosed as a rusty (some are saying delaminated) fuel tank, which along with several related parts had to be replaced for a total cost of over \$4200. In the middle of a recession that's giving small business owners the fight of their lives, I had to lose 2 days of work on top of a huge chunk of cash. And as is also true with the stories reported by other Ford owners, I did not use any bio-diesel fuels in my truck. Because my livelihood depends on it, I have made every effort to keep this truck in first rate working condition. This gas tank did not fail because of anything I did or didn't do.

I want Ford Motor Company to man up and take responsibility for this faulty part, issue a recall, and reimburse me for the cost of repairs. The work on my truck was done by Apple Ford on Stanford Blvd in Columbia MD on 8/18/09.

I look forward to hearing from you,

[Redacted]
[Redacted]
Highland MD [Redacted]
[Redacted]

KB
9/2/09
NW