 U.S. Department of Transportation National Highway Traffic Safety Administration	DOT Auto Safety Hotline Vehicle Owner's Questionnaire To Report Vehicle Safety Defects 1-888-DASH-2-DOT (1-888-327-4236) INTERNET: www.nhtsa.dot.gov/hotline		FOR AGENCY USE ONLY 100148	
	Date Received 26-AUG-2009		Repository <input type="checkbox"/> Reference No. 10281840	
OWNER INFORMATION (Type or Print)				
Name		Daytime Telephone Number		E-mail Address
Address		Evening Telephone Number		
City	State	Zip Code		
GARDEN CITY BEACH	SC			
The information you provide will be used to identify potential safety-related defects. We may share your information with the applicable vehicle manufacturer during an investigation or recall in accordance with the routine uses described in the agency's Privacy Act notice. See 49 FR 53971 (Sep. 3, 2004).				
VEHICLE INFORMATION				
17 digit Vehicle Identification Number Located at bottom of windshield on driver's side		Make	Model	Model Year
2G1WF52E94		CHEVROLET	IMPALA	2004
Date Purchased	Dealer's Name and Telephone Number		Engine:	Fuel Type:
Oct 2004	Palmetto Chevy		No: Cylinders 6	Regular
Original Owner	Dealer's City	State	Zip Code	
	CONWAY	S.C.	29526	
Transmission Type	<input checked="" type="checkbox"/> Antilock Brakes	Powertrain	Multiple Failure:	Incident Date(s)
AUTO 700RA	<input checked="" type="checkbox"/> Cruise Control			01-AUG-2009
FAILED COMPONENT(S)/PART(S) INFORMATION				
Vehicle Component Codes: 120000 EXTERIOR LIGHTING; 121000 EXTERIOR LIGHTING: HEADLIGHTS			Failure Mileage	Failure Speed
			51000	0
ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE				
Tire Make	Tire Model (Name or Number)		Tire Size (Example P215/65R15)	
DOT No. (Example: DOTM19ABC036)	<input type="checkbox"/> Original Equipment	Failure Location:		
	<input type="checkbox"/> Prior Repair			
Tire Component Code			Tire Failure Type:	
ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE				
Make:	Date Manufactured:	Model No./Name:		
Seat Type:	Installation System:			
Child Seat Component Code:	Failed Part:			
APPLICABLE INCIDENT INFORMATION				
<i>(Please describe in detail the incident(s), Failure(s), Crash(es), and injury(ies).)</i>				
Crash	Fire	Number of Persons Injured	Number of Deaths	Reported to Police
<input type="checkbox"/> Yes <input checked="" type="checkbox"/> No	<input type="checkbox"/> Yes <input checked="" type="checkbox"/> No			N
Narrative Description of Incident(S), Crash(es), and Injury(ies). Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e., parts repaired or replaced (and if old part is available).				
TL*THE CONTACT OWNS A 2004 CHEVROLET IMPALA. HE STATED THAT THE TWO FRONT HEADLIGHTS LOOKED AS IF THERE WERE FROST ON THEM. THE MANUFACTURER STATED THAT ALL HEADLIGHTS IN 2001 MODEL YEAR AND BEYOND WERE EQUIPPED WITH PLASTIC LENSES. HE STATED THAT THE NEW DESIGN OF THE HEADLIGHTS WAS A SAFETY ISSUE BECAUSE OF HIS AGE AND THE ABILITY TO HAVE SUFFICIENT LIGHTING. THE FAILURE AND CURRENT MILEAGES WERE APPROXIMATELY 51,000. THE VIN WAS NOT ACCEPTED.				
Include, if available: Police/Fire Department Report, Photos, and Repair Invoice.			ATTACH ADDITIONAL SHEETS IF NECESSARY	
The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.				

Narrative Description of Incident(s), Failure(s), Crash(es), and Injury(ies)

Head Light Cover get frosted by sand + Dirt Blowing against Plastic Cover. The amount of light lost from head lights is about 60% - 70% with all the new product space age. Why use Plastic why Not Glass Proved good all these years with out one problems like this In 4 to 5 yrs. Plastic Cover Frosted, Pitted e.t.c. Why sell a product you know will fail in that short of time And not tell the Buyer.

ATTACH ADDITIONAL SHEETS IF NECESSARY

U.S. Department of Transportation

National Highway Traffic Safety Administration

1200 New Jersey Avenue SE, Washington, D.C. 20077-9382

Official Business Penalty for Private Use \$300

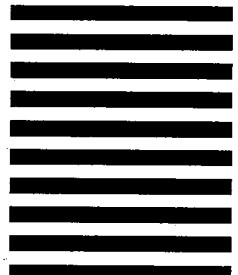


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US Department of Transportation
National Highway Traffic Safety Administration
Office of Defects Investigation, NVS-210
1200 New Jersey Avenue SE.
Washington, D.C. 20077-9382



Think your vehicle has a safety defect?



If so:
Use the enclosed form to file a report.

or visit:
www.safercar.gov

or call:
Vehicle Safety Hotline
888-327-4236



Vehicle Owner's Questionnaire (VOQ)
U.S. Department of Transportation
National Highway Traffic Safety Administration

