



SEP 23 2009
U.S. Department
of Transportation
National Highway
Traffic Safety
Administration

DOT Auto Safety Hotline
Vehicle Owner's Questionnaire
To Report Vehicle Safety Defects
1-888-DASH-2-DOT
(1-888-327-4236)
INTERNET: www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY 100148

Date Received

Repository ☐

20-AUG-2009

Reference No.
10281220

OWNER INFORMATION (Type or Print)

Name

Address

City

SAN PEDRO

State CA

Zip Code

Daytime Telephone Number

E-mail Address

Evening Telephone Number

The information you provide will be used to identify potential safety-related defects. We may share your information with the applicable vehicle manufacturer during an investigation or recall in accordance with the routine uses described in the agency's Privacy Act notice. See 49 FR 53971 (Sep. 3, 2004).

VEHICLE INFORMATION

17 digit Vehicle Identification Number Located at bottom of windshield on driver's side

2G1AW84T0L2

Make

CHEVROLET

Model

CELEBRITY

Model Year

1990

Date Purchased

3-7-2001

Dealer's Name and Telephone Number

VINCE (G.M.) AUTOMOTIVE SPECIALTIES (310) 835-4439

Engine:

No: Cylinders

6

Fuel Type:

GASOLINE

Original Owner

☐

Dealer's City

1209 E. CARSON ST., CARSON,

State

CA.

Zip Code

90745

Transmission Type
AUTOMATIC
OVERDRIVE

☐ Antilock Brakes

☒ Cruise Control

Powertrain

FRONT WHEEL DRIVE

Multiple Failure:

Incident Date(s)

29-JUL-2009

FAILED COMPONENT(S)/PART(S) INFORMATION

Vehicle Component Codes: 330000 INTERIOR LIGHTING, 103300 POWER TRAIN: AUTOMATIC TRANSMISSION: GEAR POSITION INDICATION (PRND) 21) Z POSITION INDICATOR: OVERDRIVE & DRIVE (PRND 21)

Failure Mileage
140000

Failure Speed
5-15 M.P.H.

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE

Tire Make

Tire Model (Name or Number)

Tire Size (Example P215/65R15)

DOT No. (Example: DOTM19ABC036)

☐ Original Equipment
☐ Prior Repair

Failure Location:

Tire Component Code

Tire Failure Type:

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE

Make:

Date Manufactured:

Model No./Name:

Seat Type:

Installation System:

Child Seat Component Code:

Failed Part:

APPLICABLE INCIDENT INFORMATION

(Please describe in detail the incident(s), failure(s), crash(es), and injury(ies).)

Crash

☒ Yes ☐ No

Fire

☐ Yes ☒ No

Number of Persons Injured

0

Number of Deaths

0

Reported to Police

N

Narrative Description of Incident(s), Crash(es), and Injury(ies).

Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e., parts repaired or replaced (and if old part is available).

STOP

UNABLE TO

TL*THE CONTACT OWNS A 1990 CHEVROLET CELEBRITY. WHILE DRIVING 15 MPH. THE CONTACT

TL*THE CONTACT OWNS A 1990 CHEVROLET CELEBRITY WAGON. WHILE DRIVING 5-15 M.P.H., THE CONTACT WAS UNABLE TO OBSERVE WHICH GEAR HE WAS DRIVING IN (IN BRIGHT SUNLIGHT, CLEAR SKY...) AND CRASHED INTO THE REAR OF A VEHICLE AS A RESULT, WITHOUT BEING ABLE TO APPLY BRAKES. OTHER DRIVER DID NOT STOP SUDDENLY, AND WAS NOT CUT OFF. THE VEHICLE WAS INSPECTED BY TWO AUTO BODY REPAIRMEN AND AN AUTO REPAIR SHOP WORKER, ALL OF WHOM DETERMINED THAT THE SHIFT INDICATOR WAS UNCLEAR AND WAS THE CAUSE OF THE CRASH - IN BRIGHT SUNLIGHT ON A CLEAR DAY. THE VEHICLE'S DAMAGE IS ESTIMATED TO BE 850.00 - 1000.00 DOLLARS PLUS. THE MANUFACTURER STATED THAT THERE WERE NO EXISTING RECALLS AND REFUSED TO REPAIR DEFECTIVE AND UNSAFE GEAR SHIFT INDICATOR OR ORDER A VOLUNTARY RECALL. THE DEFECT WAS PRESENT WHEN VEHICLE WAS NEW. THE PURCHASE MILEAGE WAS 140,000 AND THE FAILURE MILEAGE WAS 201,000 MILES APPROXIMATELY. DEALER REFUSED TO REPAIR DAMAGE TO CARS.

NOTE - PLEASE TYPE IN
CORRECTED DESCRIPTION
OF INCIDENT

AND RETURN COPY
FOR IT TO CONTACT
OF THANK YOU.

Narrative Description of Incident(s), Failure(s), Crash(es), and Injury(ies)

I WAS PROCEEDING IN SLOW MOVING TRAFFIC NORTH BOUND ON THE 110 FREEWAY
AUXILLARY SIDE ROAD TO EXIT ON THE 101 FREEWAY NORTH BOUND, WITH PLENTY OF
STOPPING SPACE AHEAD. I LOOKED DOWN AT GEARSHIFT INDICATOR - UNABLE TO SEE POSITION.
LOOKED AHEAD, LEANED FORWARD - STILL UNABLE TO SEE POSITION. LOOKED AHEAD AGAIN,
LEANED FORWARD, LOOKED OVER GLASSES, AND HIT CAR AHEAD WITHOUT BEING ABLE TO
APPLY BRAKES - STILL UNABLE TO READ POSITION. SHIFT INDICATOR IS SMALL WITH DULL
PAINT, SMALL GEAR LETTERING ON A BLACK BACKGROUND, IN A SHADOW - WITH GLARE
FROM HIGH-GLOSS COVER (CLEAR) ANGLED AT DRIVER WHICH COMPLETELY OBSCURES THE
GEARSHIFT INDICATOR (ABOUT 75% OF THE TIME IN DAY LIGHT HOURS.)

ATTACH ADDITIONAL SHEETS IF NECESSARY

WARNING: To Prevent Fire
Never leave burning candle unattended.
Burn for 2-3 hours at a time.
Place on temperature-safe surface.
Do not allow wick trimmings to
accumulate in wax pool.
Trim wick to 1/4" prior to lighting.

U.S. Department
of Transportation

**National Highway
Traffic Safety
Administration**

1200 New Jersey Avenue SE.
Washington, D.C. 20077-9382

Official Business
Penalty for Private Use \$300

SAN PEDRO CA.

BUSINESS REPLY MAIL

FIRST-CLASS MAIL

PERMIT NO. 1888

WASHINGTON, DC

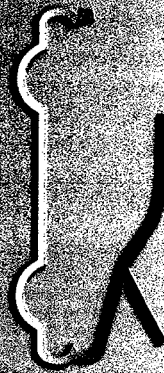
POSTAGE WILL BE PAID BY ADDRESSEE

ENCLOSED: (1) PHOTOCOPY OF OWNERS MANUAL (INSTRUMENT PANEL)
US Department of Transportation (2) MECHANICS STATEMENT
National Highway Traffic Safety Administration (3) AUTO BODY SHOP STATEMENT
Office of Defects Investigation, NVS-210
1200 New Jersey Avenue SE.
Washington, D.C. 20077-9382

**NO POSTAGE
NECESSARY
IF MAILED
IN THE
UNITED STATES**



**Think your vehicle
has a safety defect?**



If so:

**Use the enclosed
form to file a report.**

or visit

www.safercar.gov

or call:

**Vehicle Safety Hotline
888-327-4236**



U.S. Department of Transportation
National Highway Traffic Safety Administration

HIGH DEFINITION DIGITAL COLOR PHOTO - COPY OF 1990 CHEV CELEBRITY OWNERS MANUAL:

THE INSTRUMENT PANEL: YOUR INFORMATION SYSTEM

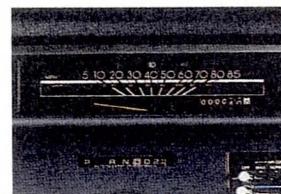
Your instrument panel is designed to let you know at a glance how your car is running. You'll know how fast you're going, how much fuel you're using, and many other things you'll need to know to drive safely and economically.



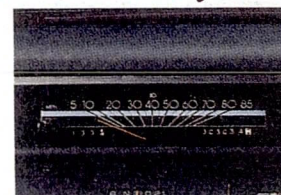
← POSSIBLY IN NEUTRAL (N)
If you have the optional gage package, your instrument panel gives you additional information. The gage package includes a voltmeter, coolant temperature gage and a trip odometer.



SPEEDOMETER AND ODOMETER



NOTE VISIBILITY OF NEW SHIFT INDICATOR, APPARENTLY IN LOW (1ST) GEAR.



Your speedometer lets you see your speed in both miles and kilometers per hour. Your odometer shows how far your car has been driven, in either miles (used in the U.S.) or kilometers (used in Canada).

If you have the optional gage package, your speedometer is the same, but a trip odometer is included.

FERNANDO - (OF EDDIE'S AUTO REPAIR) NEEDED TO FOCUS THE SPOT OF A MAG LITE TO DETERMINE POSITION!

Your Chevrolet's odometer is tamper-resistant. If you can see silver lines between the numbers, probably someone has tried to turn it back. The numbers may not be true.

You may wonder what happens if a car has to have a new odometer installed. If possible, the new one has to be set to the same reading the old one had. If it can't be, then it's set at zero but a label on the driver's door must show the old reading and when the new one was installed.

PAGE #

1 FILE PERMANENTLY #31-3.

2.

GEAR SHIFT INDICATOR UNREADABLE IN
CLEAR DAYLIGHT - BRIGHT SUN, DUE TO
DEFECTIVE AND UNSAFE DESIGN: DULL
PAINT ON INDICATOR / BLACK BACKGROUND -
GLARE FROM HIGH GLOSS WINDOW ANGLED
AT DRIVER - W. SIGNED:

Tom Jones

EDDIE'S AUTO ELECTRIC AUTO REPAIR
630 CHANNEL STREET,
SAN PEDRO, CA. 90731 (310) 547-2327

EDDIE'S AUTO ELECTRIC AUTO REPAIR

630 CHANNEL STREET
SAN PEDRO, CA 90731
(310) 547-2327

B.A.R. #AD146538

QTY	PART NO. AND DESCRIPTION	EST. AMOUNT	ACTUAL AMOUNT
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NAME		[REDACTED]		N# 32560	
ADDRESS		[REDACTED]		DATE	
CITY		San Pedro, CA		8-18-07 7:00 PM	
STATE		CA		PROMISED	
RES. PHONE		[REDACTED]		SEMI-NO. VIN. [REDACTED]	
YEAR		1990		MAKE	
MODEL		Chevy		ODOMETER	
BUS PHONE		[REDACTED]		WRITTEN BY	
DESCRIPTION OF WORK				EST. AMOUNT	ACTUAL AMOUNT
ORIGINAL ESTIMATED COSTS					
PARTS	LABOR	TOTAL	TOTAL	LABOR	
I hereby authorize the above repair work to be done along with the necessary materials. You and your employees may operate above vehicle for purposes of testing, inspection or delivery. I am expressly acknowledging that I am acknowledged on above vehicle to secure the amount of repairs thereto.			TOTAL PARTS	OUTSIDE WORK	
☐ RETURN PARTS ☐ DISCARD PARTS			SUB TOTAL		
AUTH. BY			TAX		
DATE			TOTAL		

Estimate report

DATE 9/11/2008

NAME (3) YEAR 1990 MAKE Cherry MODEL CELEBRITY
 ADDRESS _____ LICENSE NO. _____ MILEAGE _____
 CITY SAN PEDRO STATE CA. ZIP _____ VIN NO. 2G1AW84T0L2
 H. PHONE _____ W. PHONE _____ PROD DATE _____ BODY CODE _____ PAINT _____ TRIM _____

INS. CO. CALIF. AUTO. INS. CO. ADDRESS P.O. BOX #929 SANTA CLARETA, CA. 91380-9029 DATE OF LOSS JUL. 29 '09 CLAIM NO. _____
 ADJUSTER ERWIN VERGEL PHONE (800) 521-9693 LIC. NO. _____ FILE NO. _____ O.D. _____

LINE NO.	REPAIR	REPLACE	DETAILS OF REPAIR R = Repair S = Straighten R/C = Recycle/Rechrome/Recore	PARTS INDEX A = Aftermarket N = New U = Used R = Rebuilt	PI	LABOR HOURS				PARTS	SUBLET/MISC.
						BODY	PAINT	FRAME	MECH.		
1			Replace R. front bumper & shock								
2			Replace R. bumper extension								
3			Replace R. headlamp								
4			Replace headliner panel								
5			Replace grille assembly								
6			Replace R. corner lamp								
7			Replace front bumper moulding								
8											
9			Paint front header panel								
10											
11											
12											
13			TOTAL Parts, labor								
14			and materials								
15											
16			\$ 980.00								
17			NOTE :								
18			→ Gear shift indicator is a								
19			hazard free, unsafe design.								
20			due to O.D. paint on indicator								
21			② Clear high base cover								
22			angled at driver that protrudes								
23			expose. ③ small lighting								
24			④ in a shadow under								
25			instrument panel								
26											
27											

OLD PARTS INSTRUCTED TOTALS

SOMETIMES AFTER THE WORK HAS BEEN STARTED, ADDITIONALLY DAMAGED OR WORN PARTS ARE DISCOVERED WHICH WERE NOT EVIDENT ON FIRST INSPECTION. THIS DAMAGE REPORT DOES NOT COVER OR INCLUDE ANY ADDITIONAL PARTS OR LABOR WHICH MAY BE REQUIRED. ALL PARTS PRICES ARE SUBJECT TO INVOICE.

I hereby authorize the above work and acknowledge receipt of copy.

Signed _____ Date _____

Palos Verdes Body Shop
 1106 S. Palos Verdes Street
 San Pedro, CA 90731
 (310) 547-1427

Written by: _____

FORM B249 • TO REORDER CALL GREAT AMERICAN 1-800-231-0329

LABOR	BODY	_____ hrs. @ _____
	PAINT	_____ hrs. @ _____
	FRAME	_____ hrs. @ _____
	MECH.	_____ hrs. @ _____
PARTS Prices subject to invoice		
SUBLET / MISCELLANEOUS		
Paint Supplies _____ hrs. @ _____		
Body Supplies _____ hrs. @ _____		
Towing / Storage		
SUB-TOTAL		
TAX _____ % on \$ _____		
EPA / Waste Disposal Charge		
TOTAL		\$ _____