



U.S. Department
of Transportation

National Highway
Traffic Safety
Administration

SEP 23 2009

DOT Auto Safety Hotline

Vehicle Owner's Questionnaire

To Report Vehicle Safety Defects

1-888-DASH-2-DOT

(1-888-327-4236)

INTERNET: www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY 100148

Date Received

20-AUG-2009

Repository ☐

Reference No.

10281197

OWNER INFORMATION (Type or Print)

Name

Address

City

PHILADELPHIA

State

PA

Zip Code

Daytime Telephone Number

E-mail Address

Evening Telephone Number

The information you provide will be used to identify potential safety-related defects. We may share your information with the applicable vehicle manufacturer during an investigation or recall in accordance with the routine uses described in the agency's Privacy Act notice. See 49 FR 53971 (Sep. 3, 2004).

VEHICLE INFORMATION

17 digit Vehicle Identification Number Located at bottom of windshield on driver's side.

JNRDR09Y73W

Make

INFINITI

Model

QX4

Model Year

2003

Date Purchased

4-25-2003

Dealer's Name and Telephone Number

ERIC WASHINGTON 888-421-1600

Engine:

No: Cylinders

Fuel Type:

Original Owner

☒

Dealer's City

KIRKLAND WA 98034

State

WA

Zip Code

98034

Transmission Type

☐ Antilock Brakes

Powertrain

Multiple Failure:

Incident Date(s)

18-APR-2009

☒ Cruise Control

FAILED COMPONENT(S)/PART(S) INFORMATION

Vehicle Component Codes: 130000 VISIBILITY, 133000 VISIBILITY: POWER WINDOW DEVICES AND CONTROLS

Failure Mileage

65000

Failure Speed

0

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE

Tire Make

BRIDGESTONE

Tire Model (Name or Number)

P245/65R17 105S

Tire Size (Example P215/65R15)

P245/65R17 105S

DOT No. (Example: DOTM19ABC036)

☐ Original Equipment

☒ Prior Repair

Failure Location:

IN PHILADELPHIA

Tire Component Code

DUELER/H/T

Tire Failure Type:

EXP. MILLS

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE

Make:

Date Manufactured:

Model No./Name:

Seat Type:

Installation System:

Child Seat Component Code:

Failed Part:

APPLICABLE INCIDENT INFORMATION

(Please describe in detail the incident(s), failure(s), crash(es), and injury(ies).)

Crash

☐ Yes

☒ No

Fire

☐ Yes

☒ No

Number of Persons Injured

Number of Deaths

Reported to Police

N

Narrative Description of Incident(s), Crash(es), and Injury(ies).

Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e., parts repaired or replaced (and if old part is available).

TL*THE CONTACT OWNS A 2003 INFINITI QX4. THE FRONT PASSENGER AND DRIVER SIDE WINDOWS ROLL DOWN WITHOUT WARNING INTERMITTENTLY. THE FAILURE HAS NOT BEEN DIAGNOSED BY A DEALER. THE FAILURE MILEAGE WAS 65,000 AND THE CURRENT MILEAGE WAS 71,000.

Include, if available: Police/Fire Department Report, Photos, and Repair Invoice.

ATTACH ADDITIONAL SHEETS IF NECESSARY

The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.