



SEP 17 2009

U.S. Department of Transportation
National Highway Traffic Safety Administration

DOT Auto Safety Hotline
Vehicle Owner's Questionnaire
To Report Vehicle Safety Defects
1-888-DASH-2-DOT
(1-888-327-4236)
INTERNET: www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY 100148

Date Received
19-AUG-2009

Repository
Reference No.
10280973

OWNER INFORMATION (Type or Print)

Name [Redacted]
Address [Redacted]
City FEEDING HILLS State MA Zip Code [Redacted]

Daytime Telephone Number [Redacted]
Evening Telephone Number [Redacted]

E-mail Address

The information you provide will be used to identify potential safety-related defects. We may share your information with the applicable vehicle manufacturer during an investigation or recall in accordance with the routine uses described in the agency's Privacy Act notice. See 49 FR 53971 (Sep. 3, 2004).

VEHICLE INFORMATION

17 digit Vehicle Identification Number Located at bottom of windshield on driver's side
4T1BG22K3WU [Redacted] Make TOYOTA Model CAMRY Model Year 1998

Date Purchased 8-31-98 Dealer's Name and Telephone Number Gale Toyota Engine: No: Cylinders 4 Fuel Type: GAS
Original Owner Dealer's City ENFIELD State CT Zip Code [Redacted]

Transmission Type AUTOMATIC Antilock Brakes Powertrain 4 cyl. Automatic 2.2L Multiple Failure: Incident Date(s) 18-AUG-2009
 Cruise Control

FAILED COMPONENT(S)/PART(S) INFORMATION

Vehicle Component Code: 980000 UNKNOWN OR OTHER Failure Mileage 150000 Failure Speed 30

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE

Tire Make [Redacted] Tire Model (Name or Number) [Redacted] Tire Size (Example P215/65R15) [Redacted]
DOT No. (Example: DOTM9ABC036) Original Equipment Prior Repair Failure Location: [Redacted]
Tire Component Code [Redacted] Tire Failure Type: [Redacted]

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE

Make: [Redacted] Date Manufactured: [Redacted] Model No./Name: [Redacted]
Seat Type: [Redacted] Installation System: [Redacted]
Child Seat Component Code: [Redacted] Failed Part: [Redacted]

APPLICABLE INCIDENT INFORMATION

(Please describe in detail the incident(s), failure(s), crash(es), and injury(ies).)

Crash Yes No Fire Yes No
Number of Persons Injured 0 Number of Deaths 0 Reported to Police N YES

Narrative Description of Incident(S), Crash(es), and Injury(ies).
Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e. parts repaired or replaced (and if old part is available).

TL*THE CONTACT OWNS A 1998 TOYOTA CAMRY. WHILE DRIVING APPROXIMATELY 30 MPH ON NORMAL CONDITIONS THERE WAS A LOUD NOISE INSIDE THE VEHICLE. THERE WERE NO WARNING LIGHT INDICATORS ILLUMINATED ON THE INSTRUMENT PANEL. THE DRIVER STOPPED THE VEHICLE AND OBSERVED FLAMES FROM UNDERNEATH THE HOOD. THE FRONT END OF THE VEHICLE EXHIBITED DAMAGES WITH HEAVY SMOKE AND FLAMES. THE FIRE DEPARTMENT AND POLICE WERE NOTIFIED. THERE WERE NO PERSONAL INJURIES SUSTAINED. THE VEHICLE WAS COMPLETELY DESTROYED AND TOWED TO THE CONTACTS RESIDENCE. THE CONTACT IS AWARE OF THE SAFETY RISK. THE FAILURE AND CURRENT MILEAGES WERE 150,000.

There WAS NOT a "loud" noise Inside the vehicle.
There was a "pop" noise from under the hood, but it was NOT very loud.

Include, if available: Police/Fire Department Report, Photos, and Repair Invoice. ATTACH ADDITIONAL SHEETS IF NECESSARY

The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.