



OCT 20 2009

DOT Auto Safety Hotline

U.S. Department of Transportation

Vehicle Owner's Questionnaire

To Report Vehicle Safety Defects

1-888-DASH-2-DOT

(1-888-327-4236)

INTERNET: www.nhtsa.dot.gov/hotline

National Highway Traffic Safety Administration

FOR AGENCY USE ONLY 100148

Date Received

18-AUG-2009

Repository

Reference No. 10280801

OWNER INFORMATION (Type or Print)

Name

Address

City

SWANSEA

State

MA

Zip Code

Daytime Telephone Number

Evening Telephone Number

E-mail Address

The information you provide will be used to identify potential safety-related defects. We may share your information with the applicable vehicle manufacturer during an investigation or recall in accordance with the routine uses described in the agency's Privacy Act notice. See 49 FR 53971 (Sep. 3, 2004).

VEHICLE INFORMATION

17-digit Vehicle Identification Number Located at bottom of windshield on driver's side

JN1DA31A33T

Make

NISSAN

Model

MAXIMA

Model Year

2003

Date Purchased

6/30/07

Dealer's Name and Telephone Number

East Providence Nissan

Engine:

No: Cylinders

6

Fuel Type:

GAS

Original Owner

Dealer's City

East Providence

State

RI

Zip Code

Transmission Type

AUTO

Antilock Brakes

Cruise Control

Powertrain

Multiple Failure:

Incident Date(s)

13-JUL-2009

FAILED COMPONENT(S)/PART(S) INFORMATION

Vehicle Component Code: 060000 ENGINE AND ENGINE COOLING

Failure Mileage

86000

Failure Speed

30

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE

Tire Make

Tire Model (Name or Number)

Tire Size (Example P215/65R15)

DOT No. (Example: DOTM19ABC036)

Original Equipment  
 Prior Repair

Failure Location:

Tire Component Code

Tire Failure Type:

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE

Make:

Date Manufactured:

Model No./Name:

Seat Type:

Installation System:

Child Seat Component Code:

Failed Part:

APPLICABLE INCIDENT INFORMATION

(Please describe in detail the incident(s), failure(s), crash(es), and injury(ies).)

Crash

Yes  No

Fire

Yes  No

Number of Persons Injured

Number of Deaths

Reported to Police

N

Narrative Description of Incident(S), Crash(es), and Injury(ies).

Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e. parts repaired or replaced (and if old part is available).

TL\*THE CONTACT OWNS A 2003 NISSAN MAXIMA. WHILE DRIVING 30 MPH, THE CHECK ENGINE LIGHT WAS ILLUMINATED AND THE ENGINE SHUT OFF. THE CONTACT ALSO LOST CONTROL OF THE STEERING WHEEL. THE CHECK ENGINE LIGHT STAYS ON CONTINUOUSLY. THE DEALER STATED THE FAILURE IS RELATED TO THE CIRCUIT BOARD FOR THE CRANK POSITION SENSOR OR CAM POSITION SENSOR AND COULD HAVE IMPROPER SOLDER DEFORMATION WHICH IS RELATED TO NHTSA# 03V455000, COMPONENT: ENGINE AND ENGINE COOLING. THE VIN WAS NOT AVAILABLE. THE FAILURE MILEAGE WAS 86,000.

The Correct VIN Is Listed Above. Attached Is The Bill For Repair Of Cam Position Sensor.

Include, if available: Police/Fire Department Report, Photos, and Repair Invoice.

ATTACH ADDITIONAL SHEETS IF NECESSARY

The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.

**Narrative Description of Incident(s), Failure(s), Crash(es), and Injury(ies)**

Vehicle COMPLETELY Shut Down Multiple Times While Driving Causing Lost Control Of Vehicle. Check Engine Light Stayed Illuminated Continuously. Noticed Power Loss In 3000 To 5000 RPM Range And Gas Mileage Decreased Noticeably.

I Noticed A Recall For This Make And Model Vehicle And Can't Figure Out Why My Vehicle IS NOT Covered. Thanks

ATTACH ADDITIONAL SHEETS IF NECESSARY

U.S. Department of Transportation

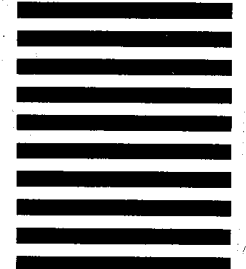
**National Highway Traffic Safety Administration**

1200 New Jersey Avenue SE, Washington, D.C. 20077-9382

Official Business  
Penalty for Private Use \$300



**NO POSTAGE  
NECESSARY  
IF MAILED  
IN THE  
UNITED STATES**



**BUSINESS REPLY MAIL**

FIRST-CLASS MAIL PERMIT NO. 1888 WASHINGTON, DC

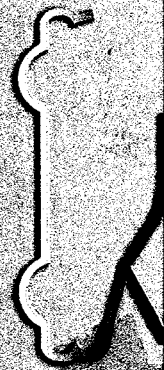
POSTAGE WILL BE PAID BY ADDRESSEE

**US Department of Transportation  
National Highway Traffic Safety Administration  
Office of Defects Investigation, NVS-210  
1200 New Jersey Avenue SE.  
Washington, D.C. 20077-9382**



**Think your vehicle has a safety defect?**

**If so:  
Use the enclosed form to file a report.**



**or visit:**

**www.safercar.gov**

**or call:**

**Vehicle Safety Hotline  
888-327-4236**



Vehicle Owner's Questionnaire (VOQ)  
U.S. Department of Transportation  
National Highway Traffic Safety Administration



CUSTOMER #: 640789

101123



# NISSAN OF SMITHFIELD

296 George Washington Highway  
Smithfield, Rhode Island 02917  
Tel: (401) 232-2800  
Fax: (401) 231-2420

INVOICE

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SERVICE ADVISOR: 97 DANA PARENTEAU

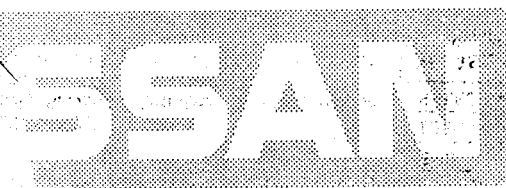
TIVERTON, RI  
HOME: [REDACTED] CONT: N/A  
BUS: [REDACTED] CELL: [REDACTED]

COLOR	YEAR	MAKE/MODEL	VIN	LICENSE	MILEAGE IN/OUT	TAG	
	03	NISSAN MAXIMA	JN1DA31A33T [REDACTED]		69589/69589		
DEL DATE	PROD. DATE	WARR. EXP.	PROMISED	PO NO.	RATE	PAYMENT	INV. DATE
01JAN09 DD			17:00 29JUL09		94.50	CASH	29JUL09
R.O. OPENED	READY	OPTIONS: DLR:3081 ENG:3.5 Liter Gas					
29JUL09	29JUL09						

LINE	OPCODE	TECH	TYPE	HOURS	LIST	NET	TOTAL
A	C/S	CK	ENG	LIGHT IS ON			
00				REPLACED CAM SENSOR AND REPROGRAMMED ECM		205.00	205.00
				98 CP 2.00			
1				23731-6J90B SENSOR ASM	76.00	76.00	76.00

\*\*\*\*\*  
 FACTORY APPROVED AUTO BODY SHOP ON PREMISES  
 FACTORY SPARY BOOTH, RENTAL CARS AVAILABLE,  
 ESTIMATES, FACTORY FRAME AND ALIGNMENT  
 MACHINE, FACTORY FRONT END EQUIPMENT  
 ALL NEW NISSAN & FACTORY PARTS USED, WE  
 SERVICE ALL MAKES AND MODELS.  
 SEE SERVICE FOR DETAILS

NISSAN OF SMITHFIELD  
 296 GEORGE WASHINGTON  
 SMITHFIELD, RI 02917  
 805343694  
 199201909991  
 TERMINAL ID:  
 MERCHANT #:  
 MC #XXXXXXXXXXXX [REDACTED]  
 SALE  
 BATCH: 000303  
 DATE: JUL 29, 89  
 SQ: 014  
 INVOICE: 083127  
 TIME: 16150  
 AUTH NO: 088578



TOTAL \$286.32  
CUSTOMER COPY

**SERVICE, PARTS & BODY SHOP HOURS**  
MONDAY - FRIDAY 8:00 AM - 5:00 PM

**STATEMENT OF DISCLAIMER**

The factory warranty constitutes all of the warranties with respect to the sale of this item(s). The Seller hereby expressly disclaims all warranties either express or implied, including any implied warranty of merchantability or fitness for a particular purpose. Seller neither assumes nor authorizes any other person to assume for it any liability in connection with the sale of this item(s).

**DISPOSAL OF HAZARDOUS WASTE**

The State of Rhode Island requires that all hazardous waste (Oil, Solvents, Anti-Freeze, ect.) must be disposed of by a licensed contractor in an environmentally safe manner. Any charges for disposal of hazardous waste reflects our conformity to state law in addition to our concern for the preservation of the environment.

DESCRIPTION	TOTALS
LABOR AMOUNT	205.00
PARTS AMOUNT	76.00
GAS, OIL, LUBE	0.00
SUBLET AMOUNT	0.00
MISC./ENVIRONMENTAL	0.00
SUB-TOTAL	281.00
LESS DISC/INS	0.00
SALES TAX	5.32
<b>PLEASE PAY THIS AMOUNT</b>	<b>286.32</b>