



U.S. Department
of Transportation

National Highway
Traffic Safety
Administration

DOT Auto Safety Hotline
Vehicle Owner's Questionnaire
To Report Vehicle Safety Defects
1-888-DASH-2-DOT
(1-888-327-4236)
INTERNET: www.nhtsa.dot.gov/hotline

Date Received
DEC 01 2010
17-AUG-2009

Repository ☐

Reference No.
10280663

OWNER INFORMATION (Type or Print)

Name
Address
City DANIEL State WY Zip Code

Daytime Telephone Number
Evening Telephone Number
E-mail Address

The information you provide will be used to identify potential safety-related defects. We may share your information with the applicable vehicle manufacturer during an investigation or recall in accordance with the routine uses described in the agency's Privacy Act notice. See 49 FR 53971 (Sep. 3, 2004).

VEHICLE INFORMATION

17 digit Vehicle Identification Number Located at bottom of windshield on driver's side
3D7KS29C76G

Make DODGE Model RAM 3500 Model Year 2006

Date Purchased 29 May 2007 Dealer's Name and Telephone Number Fremont Motors (307) 362-2151
Original Owner ☐ Dealer's City Rock Springs, State WY Zip Code 82901
Engine: No: Cylinders 8 Fuel Type: Diesel

Transmission Type Auto ☒ Antilock Brakes ☒ Cruise Control Powertrain Multiple Failure: yes Incident Date(s) 15-JUN-2008

FAILED COMPONENT(S)/PART(S) INFORMATION

Vehicle Component Code: 110000 ELECTRICAL SYSTEM Failure Mileage 75000 Failure Speed 0

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE

Tire Make Tire Model (Name or Number) Tire Size (Example P215/65R15)

DOT No. (Example: DOTM19ABC036) ☐ Original Equipment ☐ Prior Repair Failure Location:

Tire Component Code Tire Failure Type:

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE

Make: Date Manufactured: Model No./Name:

Seat Type: Installation System:

Child Seat Component Code: Failed Part:

APPLICABLE INCIDENT INFORMATION

(Please describe in detail the incident(s), Failure(s), Crash(es), and injury(ies).)

Crash ☐ Yes ☒ No Fire ☐ Yes ☒ No Number of Persons Injured 0 Number of Deaths 0 Reported to Police N

Narrative Description of Incident(s), Crash(es), and Injury(ies).
Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e., parts repaired or replaced (and if old part is available).

TL*THE CONTACT OWNS A 2006 DODGE RAM 3500. THE CONTACT STATES THAT WHEN HE SWITCHES THE TURN SIGNAL TO THE LEFT THE RIGHT TURN SIGNAL COMES ON. HOWEVER IF THE RIGHT TURN SIGNAL IS TURNED ON THEN BOTH LEFT AND RIGHT TURN SIGNALS WILL SWITCH ON AT THE SAME TIME. THE VEHICLE WAS TAKEN TO AN AUTHORIZED DEALER WHERE HE WAS INFORMED THAT THE TEPIM MODULE NEEDED TO BE REPLACED. HE IS STILL EXPERIENCING THE FAILURE. THE CONTACT DID NOT NOTICE ANY DIFFERENCE BEFOREHAND. THE CURRENT MILEAGE IS 12000 AND THE FAILURE MILEAGE WAS 75000.

All the miles are highway miles on this vehicle.

Include, if available: Police/Fire Department Report, Photos, and Repair Invoice.

ATTACH ADDITIONAL SHEETS IF NECESSARY

The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.

Narrative Description of Incident(s), Failure(s), Crash(es), and Injury(ies)

The TEPIM has been replaced 3 times. The stereo system is affected also. I was told when I had the first TEPIM replaced that there have been several Dodge pick-up with this same problem. I have also had the recall fixed on the tie rod end and the new replacement end broke while I was backing up to a trailer. It snapped in two. It was a good thing that it did it then and not 15 minutes later, when I would have been driving the road with my grandchildren doing 65 mph!!

ATTACH ADDITIONAL SHEETS IF NECESSARY

U.S. Department
of Transportation

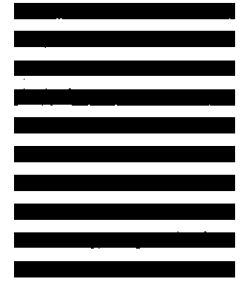
**National Highway
Traffic Safety
Administration**

1200 New Jersey Avenue SE.
Washington, D.C. 20077-9382

Official Business
Penalty for Private Use \$300



**NO POSTAGE
NECESSARY
IF MAILED
IN THE
UNITED STATES**



BUSINESS REPLY MAIL

FIRST-CLASS MAIL

PERMIT NO. 1888

WASHINGTON, DC

POSTAGE WILL BE PAID BY ADDRESSEE

**US Department of Transportation
National Highway Traffic Safety Administration
Office of Defects Investigation, NVS-210
1200 New Jersey Avenue SE.
Washington, D.C. 20077-9382**



**Think your vehicle
has a safety defect?**



If so:

**Use the enclosed
form to file a report.**

or visit:

www.safercar.gov

or call:

**Vehicle Safety Hotline
888-327-4236**



Vehicle Owner's Questionnaire (VOQ)
U.S. Department of Transportation
National Highway Traffic Safety Administration



06945 3 D 7 K S 2 9 C 7 6 G

2006 DODGE RAM 2500 M GRAY

97622 97622 00/00/00

DANIEL WY

C: [REDACTED]
H: [REDACTED] W: [REDACTED]

12/19/08

10:25

01/09/09

LINDA

(1) CUSTOMER STATES, WILL NOT START..CHECK
ENGINE LIGHT IS ON..
DIAGNOSE NO START, CHECK FUEL SYSTEM PRESSURE
AND PROGRAMMING
REPLACED TIFM MODULE AND REPROGRAMMED
(Tech:06) A

Warranty Claim

Labor (F) 56049891AQ (MODULE)

T06 25
1

..... (Warranty)

Next Service Lube-Oil-Filter

Labor	.00
Parts	.00
Sublet	.00
Shop Supplie	.00
Oil/Grease	.00
Sub Total	.00
.00 Tax	.00
Total	.00

AIRPORT AUTOMOTIVE INC

9326 HWY 191

PINEDALE, WY 82941-0000

Phone: (307) 367-4243

Invoice #

1805

Estimate Ref # 0

Date Printed: 03/26/2008

3:44 pm

Invoice	Mat/ref #	Promised Time:
	2006 DODGE RAM 2500 SLT L6 5.9L 359CID FI DIESEL T C	
	VIN: 3D7KS29C76G	Date Written: 03/26/2008
	License:	Written By: MIKE GANTS
	Unit #:	Save Old Parts: No
	DOM:	

Job Name	Description	Qty	List	Extended
Alignment, 2 Wheels	Two Wheel Alignment			\$264.00
Labor - Rate 1	Work Requested - CHECK FRONT END			
Work Performed - REPLACE CENTER LINK, TIE ROD AND BOTH ENDS		1.00	\$60.41	\$60.41
Part - 269 3257NP	INNER TIE ROD END	1.00	\$150.26	\$150.26
Part - 269 6103NP	TIE ROD	1.00	\$184.67	\$184.67
Part - 269 6102NP	CENTER LINK	1.00	\$79.35	\$79.35
Part - 269 3256NP	TIE ROD END			
Job Subtotal :				\$738.69
Alignment, 2 Wheels	Two Wheel Alignment			\$80.00
Labor - Rate 1	Work Requested - Alignment, Two Wheel			
Job Subtotal :				\$80.00

PD

CK#

Parts:	\$474.69
Labor:	\$344.00
Sublet:	\$0.00
Misc:	\$0.00
Discount:	\$0.00
Hazmat:	\$0.00
Supplies:	\$0.00
Tax:	\$32.75
Total:	\$851.44

I hereby authorize the above repair work to be done along with the necessary material and hereby grant you and/or your employees permission to operate the car or truck herein described on streets, highways or elsewhere for the purpose of testing and/or inspection. An express mechanic's lien is hereby acknowledged on above car or truck to secure the amount of repairs thereto.

Authorized Rep

Date

Time

STATEMENT

Customer Account

WOLF'S PINEDALE DODGE
153 S. ENTERTAINMENT LANE
PO BOX 990
PINEDALE, WY 82941

11/11/2010

DANIEL WY

Doc.	Jn	Date	Desc.	Chg.	Pmt.	Bal.
.....	00	10/29/10	Bal. Frw'd.	106.08	.00	106.08

Account Balance ... \$ 106.08

PAST DUE

PAST DUE

30 Days:[\$.00] 60 Days:[\$.00] 90 Days:[\$.00] 120 Days:[\$ 106.08]

FINANCE CHARGES will apply if the new balance is unpaid one month from the closing date of the statement at a periodic rate of 1.75% per month which