

CL-10280612-8269

From: Reid, Randy (NHTSA)
Sent: Wednesday, August 19, 2009 1:45 PM
To: Jackson, Norris CTR (NHTSA)
Subject: FW: Danger in Hummer H3

2009 AUG 19 Fri 2:14

Norris, please assign this Test Crash complaint to the next writer.

From: Test, Crash (NHTSA)
Sent: Wednesday, August 19, 2009 12:48 PM
To: Reid, Randy (NHTSA)
Subject: FW: Danger in Hummer H3

Hello Randy,

Could you please have someone help respond to the following consumer email question listed below?

Thank you very much,
Dameko America

From: [REDACTED]
Sent: Wednesday, August 12, 2009 11:32 AM
To: Test, Crash (NHTSA)
Subject: Danger in Hummer H3

Last week I was driving locally home when my H3 cab filled with smoke blocking my vision and the a/c blower stopped...I nearly drove into a tree...if I had been on the highway at speed, I would be dead.

I took the car to a local shop, as close as I could get...anyway my dealer was shut down as GM went into bankruptcy. The mechanic found that a wiring harness connector burned out, creating the smoke and cutting the blower off (see photos).

I reported this to GM, asking them for refund of costs and to investigate this serious safety matter. They refused because I am out of warranty!

I believe they are covering up a serious manufacturing flaw...when the mechanic phoned GM for the wiring harness section involved, they had it in stock ready to go...evidently, GM knows of this flaw.

If this problem is not taken seriously, someone will be killed by it!

Glen Cove, NY

Always have my latest info Want a signature like this?

Handwritten note: ME File 8/19/09 NN



