NOV 2 2009

U.S. Department of Transportation

National Highway Traffic Safety Administration

DOT Auto Safety Hotline

Vehicle Owner's Questionnaire

To Report Vehicle Safety Defects
1-888-DASH-2-DOT
(1-888-327-4236)
INTERNET:www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY 100148

Date Received	Repository ☐
14-AUG-2009	Reference No. 10280421

OWNER INFORMATION (Type or Print)

Name [redacted]			Daytime Telephone Number [redacted]	E-mail Address
Address [redacted]			Evening Telephone Number	
City FREDERICKSBURG	State VA	Zip Cod[redacted]		

The information you provide will be used to identify potential safety-related defects. We may share your information with the applicable vehicle manufacturer during an investigation or recall in accordance with the routine uses described in the agency's Privacy Act notice. See 49 FR 53971 (Sep. 3, 2004).

VEHICLE INFORMATION

17 digit Vehicle Identification Number Located at bottom of windshield on driver's side	Make	Model	Model Year
3FAPP1688NR[redacted]	FORD	ESCORT	1992

Date Purchased	Dealer's Name and Telephone Number			Engine: No: Cylinders	Fuel Type:
Aug 10, 2009	Private Sale			4	GAS
Original Owner ☐	Dealer's City	State	Zip Code		

Transmission Type		Powertrain	Multiple Failure:	Incident Date(s)
Manual	☐ Antilock Brakes ☐ Cruise Control			13-AUG-2009

FAILED COMPONENT(S)/PART(S) INFORMATION

Vehicle Component Codes: 070000 FUEL SYSTEM, GASOLINE, 072200 FUEL SYSTEM, GASOLINE: DELIVERY: HOSES, LINES/PIPING, AND FITTINGS	Failure Mileage	Failure Speed
	131000	0

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE

Tire Make	Tire Model (Name or Number)	Tire Size (Example P215/65R15)
DOT No. (Example: DOTMAL9ABC036)	☐ Original Equipment ☐ Prior Repair	Failure Location:
Tire Component Code		Tire Failure Type:

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE

Make:	Date Manufactured:	Model No./Name:
Seat Type:	Installation System:	
Child Seat Component Code:	Failed Part:	

APPLICABLE INCIDENT INFORMATION

(Please describe in detail the incident(s), Failure(s), Crash(es), and injury(ies).)

Crash	Fire	Number of Persons Injured	Number of Deaths	Reported to Police
☐ Yes ☒ No	☐ Yes ☒ No	0	0	N

Narrative Description of Incident(S), Crash(es), and Injury(ies).
Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e, parts repaired or replaced (and if old part is available).

TL*THE CONTACT OWNS A 1992 FORD ESCORT. AFTER FILLING UP THE VEHICLE WITH FUEL, THE CONTACT DROVE TO HIS RESIDENCE AND PARKED. A WHILE LATER, HE NOTICED A SMALL PUDDLE OF GASOLINE ON THE GARAGE FLOOR. HE STATED THAT THE LEAK WAS COMING FROM THE FUEL LINE OR FUEL TUBE. THE VEHICLE HAS NOT BEEN INSPECTED BY A DEALER. THROUGH RESEARCH, THE CONTACT FOUND NHTSA CAMPAIGN ID NUMBER 92V117000, NHTSA ACTION NUMBER EA92012 (FUEL SYSTEM, GASOLINE). THE MANUFACTURER STATED THAT THE VIN WAS NOT INCLUDED IN THE RECALL. THE CONTACT BELIEVES THAT THE VEHICLE SHOULD BE INCLUDED BECAUSE THE FAILURES WERE IDENTICAL. THE CURRENT AND FAILURE MILEAGES WERE 131,000.

Include, if available: Police/Fire Department Report, Photos, and Repair Invoice. ATTACH ADDITIONAL SHEETS IF NECESSARY

Narrative Description of Incident(s), Failure(s), Crash(es), and Injury(ies)

I filled up the tank and parked in my Garage. approximately 1 hour later I noticed a puddle of gas under my car. I removed the rear seat and opened the access cover for the fuel pump assembly. Fuel was leaking from the fule line tube where it entered the assembly, identical to the described problem in 92V117000. I replaced the assembly and the problem is fixed. I believe the defect is much wider spread than the recall currently covers. I have saved the defective part for your inspection.

I spent $102.89 on the repair and I believe Ford should reimburse me.

ATTACH ADDITIONAL SHEETS IF NECESSARY

U.S. Department of Transportation

National Highway Traffic Safety Administration

1200 New Jersey Avenue SE.
Washington, D.C. 20077-9382

Official Business
Penalty for Private Use $300

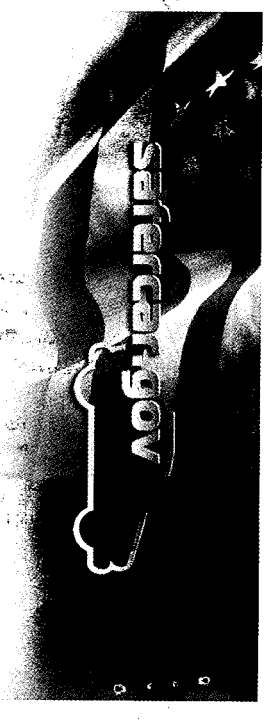
NO POSTAGE NECESSARY IF MAILED IN THE UNITED STATES

UNIT TOUR 3 OCT 24 2009 RICHMOND, VA 23232

BUSINESS REPLY MAIL
FIRST-CLASS MAIL PERMIT NO. 1888 WASHINGTON, DC

POSTAGE WILL BE PAID BY ADDRESSEE

US Department of Transportation
National Highway Traffic Safety Administration
Office of Defects Investigation, NVS-210
1200 New Jersey Avenue SE.
Washington, D.C. 20077-9382



Think your vehicle has a safety defect?

If so:

Use the enclosed form to file a report.

or visit:
www.safercar.gov

or call:
Vehicle Safety Hotline
888-327-4236

NHTSA
www.nhtsa.gov

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