



U.S. Department of Transportation
National Highway Traffic Safety Administration

DOT Auto Safety Hotline
Vehicle Owner's Questionnaire
 To Report Vehicle Safety Defects
 1-888-DASH-2-DOT
 (1-888-327-4236)
 INTERNET: www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY 100148

Date Received 11-AUG-2009	Repository <input type="checkbox"/>
	Reference No. 10280139

OWNER INFORMATION (Type or Print)

Name			
Address			
City TUCSAN	State AZ	Zip Code	

Daytime Telephone Number	E-mail Address
Evening Telephone Number	

The information you provide will be used to identify potential safety-related defects. We may share your information with the applicable vehicle manufacturer during an investigation or recall in accordance with the routine uses described in the agency's Privacy Act notice. See 49 FR 53971 (Sep. 3, 2004).

VEHICLE INFORMATION

17 digit Vehicle Identification Number Located at bottom of windshield on driver's side KL5VM56L16B		Make SUZUKI	Model VERONA	Model Year 2006
Date Purchased APRIL 28, 2006	Dealer's Name and Telephone Number ROYAL AUTOMOTIVE GP 520-790-4437 800-439-3902		Engine: No: Cylinders 6	Fuel Type: Regular
Original Owner <input checked="" type="checkbox"/>	Dealer's City TUCSON	State AZ	Zip Code	
Transmission Type AUTOMATIC	<input checked="" type="checkbox"/> Antilock Brakes	Powertrain	Multiple Failure:	Incident Date(s) 28-APR-2006
	<input checked="" type="checkbox"/> Cruise Control			

FAILED COMPONENT(S)/PART(S) INFORMATION

Vehicle Component Codes: 103000 POWER TRAIN: AUTOMATIC TRANSMISSION, 180000 VEHICLE SPEED CONTROL, 061000 ENGINE AND ENGINE COOLING: ENGINE	Failure Mileage 12900	Failure Speed
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ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE

Tire Make TOMPEST TTV61	Tire Model (Name or Number) 205/60R16 BIG O TIRES	Tire Size (Example P215/65R15)
DOT No. (Example: DOTM19AB036)	<input type="checkbox"/> Original Equipment <input type="checkbox"/> Prior Repair	Failure Location: BUBBLE IN 2 TIRES
Tire Component Code Replace 10123/11723	Tire Failure Type: Replaced all 4	

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE

Make: N.A.	Date Manufactured:	Model No./Name:
Seat Type:	Installation System:	
Child Seat Component Code:	Failed Part:	

APPLICABLE INCIDENT INFORMATION

(Please describe in detail the incident(s), failure(s), crash(es), and injury(ies).)

Crash <input type="checkbox"/> Yes <input checked="" type="checkbox"/> No	Fire <input type="checkbox"/> Yes <input checked="" type="checkbox"/> No	Number of Persons Injured 0	Number of Deaths 0	Reported to Police N
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Narrative Description of Incident(s), Crash(es), and Injury(ies).
 Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e. parts repaired or replaced (and if old part is available).

TL*THE CONTACT OWNS A 2006 SUZUKI VERONA. WHENEVER THE CONTACT ATTEMPTS TO DRIVE THE VEHICLE, IT WILL NOT ACCELERATE PAST THE FIRST GEAR. THE VEHICLE WAS TAKEN TO THE DEALER AND THEY STATED THAT THE MAIN COMPUTER MODULE, TRANSMISSION MODULE, AND THE THROTTLE BODY ALL NEEDED TO BE REPLACED. THE FAILURES STILL PERSIST. THE CURRENT AND FAILURE MILEAGES WERE 12,900.

Include, if available: Police/Fire Department Report, Photos, and Repair Invoice. ATTACH ADDITIONAL SHEETS IF NECESSARY

The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.

Narrative Description of Incident(s), Failure(s), Crash(es), and Injury(ies)

- PLEASE NOTE NUMEROUS COMPLAINTS OF SAME PROB. ON INTERNET WITH OTHER OWNERS
- NOTE EACH OF REPLACEMENT PARTS DONE AT 3 SEPARATE VISITS TO DEALER SERV
- SUZUKI CORPORATE DOES NOT ADMIT TO PROB. JUST CONTINUES TO WANT TO REPLACE VARIOUS PARTS

ATTACH ADDITIONAL SHEETS IF NECESSARY

U.S. Department of Transportation

National Highway Traffic Safety Administration

1200 New Jersey Avenue SE.
Washington, D.C. 20077-9382

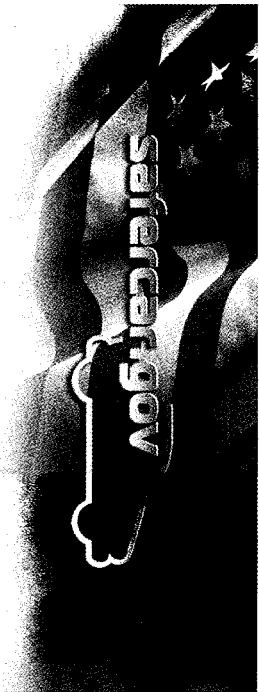
Official Business
Penalty for Private Use \$300



**NO POSTAGE
NECESSARY
IF MAILED
IN THE
UNITED STATES**

BUSINESS REPLY MAIL
 FIRST-CLASS MAIL PERMIT NO. 1888 WASHINGTON, DC
 POSTAGE WILL BE PAID BY ADDRESSEE

**US Department of Transportation
 National Highway Traffic Safety Administration
 Office of Defects Investigation, NVS-210
 1200 New Jersey Avenue SE.
 Washington, D.C. 20077-9382**



Think your vehicle has a safety defect?



**If so:
Use the enclosed form to file a report.**

**or visit:
www.safercar.gov**

**or call:
Vehicle Safety Hotline
888-327-4236**



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