



SEP 10 2009
U.S. Department
of Transportation

National Highway
Traffic Safety
Administration

DOT Auto Safety Hotline

Vehicle Owner's Questionnaire
To Report Vehicle Safety Defects
1-888-DASH-2-DOT
(1-888-327-4236)
INTERNET: www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY 100148

Date Received

10-AUG-2009

Repository ☐

Reference No.
10279871

OWNER INFORMATION (Type or Print)

Name

Address

City EVANS

State GA

Zip Code

Daytime Telephone Number

E-mail Address

Evening Telephone Number

The information you provide will be used to identify potential safety-related defects. We may share your information with the applicable vehicle manufacturer during an investigation or recall in accordance with the routine uses described in the agency's Privacy Act notice. See 49 FR 53971 (Sep. 3, 2004).

VEHICLE INFORMATION

17 digit Vehicle Identification Number Located at bottom of windshield on driver's side

3VWCB21C72M

Make

VOLKSWAGEN

Model

NEW BEETLE

Model Year

2002

Date Purchased

2006-08-01

Dealer's Name and Telephone Number

Striping Auto Sales

Engine:

No: Cylinders

Fuel Type:

GAS

Original Owner

☐

Dealer's City

JACKSON

State

SC

Zip Code

Transmission Type

5 Speed
MANUAL

☐ Antilock Brakes

☒ Cruise Control

Powertrain

Multiple Failure:

Incident Date(s)

01-MAR-2008

FAILED COMPONENT(S)/PART(S) INFORMATION

Vehicle Component Code: 141000 AIR BAGS: FRONTAL

Failure Mileage

95000

Failure Speed

0

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE

Tire Make

Tire Model (Name or Number)

Tire Size (Example P215/65R15)

DOT No. (Example: DOTM19ABC036)

☐ Original Equipment
☐ Prior Repair

Failure Location:

Tire Component Code

Tire Failure Type:

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE

Make:

Date Manufactured:

Model No./Name:

Seat Type:

Installation System:

Child Seat Component Code:

Failed Part:

APPLICABLE INCIDENT INFORMATION

(Please describe in detail the incident(s), failure(s), crash(es), and injury(ies).)

Crash

☐ Yes ☒ No

Fire

☐ Yes ☒ No

Number of Persons Injured

0

Number of Deaths

0

Reported to Police

N

Narrative Description of Incident(S), Crash(es), and Injury(ies).

Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e, parts repaired or replaced (and if old part is available).

TL*THE CONTACT OWNS A 2002 VOLKSWAGEN BEETLE. THE DRIVER'S SIDE AIR BAG LIGHT HAS REMAINED ILLUMINATED IN THE VEHICLE FOR OVER A YEAR. THE CONTACT TOOK THE VEHICLE TO THE DEALER NUMEROUS TIMES AND THEY STATED THAT THE DRIVER'S SIDE SEAT BELT AND SENSOR CAUSED THE FAILURE. THROUGH RESEARCH, THE CONTACT DISCOVERED THAT A NEWER MODEL MIGHT HAVE A RECALL FOR THIS SAME ISSUE. THE VEHICLE HAS NOT BEEN REPAIRED. THE FAILURE MILEAGE WAS 95,000 AND CURRENT MILEAGE WAS 107,000.

→ over 1 1/2 years the light stays on. I put over 350 mi/wk on my car and am concerned for my safety. There is NO visible damage to interior or driver's Belt, so I can't see how this is anything but a manufacturer defect. Thanks,

Include, if available: Police/Fire Department Report, Photos, and Repair Invoice.

ATTACH ADDITIONAL SHEETS IF NECESSARY

The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.