



U.S. Department
of Transportation

National Highway
Traffic Safety
Administration

DOT Auto Safety Hotline

Vehicle Owner's Questionnaire

To Report Vehicle Safety Defects

1-888-DASH-2-DOT

(1-888-927-4236)

INTERNET: www.nhtsa.dot.gov/hotline

2009 AUG 24 PM 4:15

FOR AGENCY USE ONLY 100148

Date Received

06-AUG-2009

Repository ☐

Reference No.
10279587

OWNER INFORMATION (Type or Print)

Name

Address

City BEAUFORT

State NC

Zip Code

Daytime Telephone Number

E-mail Address

Evening Telephone Number

The information you provide will be used to identify potential safety-related defects. We may share your information with the applicable vehicle manufacturer during an investigation or recall in accordance with the routine uses described in the agency's Privacy Act notice. See 49 FR 53971 (Sep. 3, 2004).

VEHICLE INFORMATION

17 digit Vehicle Identification Number Located at bottom of windshield on driver's side

1GNEC13T71R

Make

CHEVROLET

Model

TAHOE

Model Year

2001

Date Purchased

7-10-2009

Dealer's Name and Telephone Number

(252) 726-5103 Parker Pontiac, Buick, GMC Inc

Engine:

No: Cylinders

Fuel Type:

Gas

Original Owner

☐

Dealer's City

Morehead City

State

NC

Zip Code

288557

8

Transmission Type

Auto.

☒ Antilock Brakes

☒ Cruise Control

Powertrain

2wd

Multiple Failure:

Incident Date(s)

10-JUL-2009

FAILED COMPONENT(S)/PART(S) INFORMATION

Vehicle Component Codes: 030000 SERVICE BRAKES, HYDRAULIC, 036000 SERVICE BRAKES, HYDRAULIC: ANTILOCK

Failure Mileage

111000

Failure Speed

5

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE

Tire Make

Tire Model (Name or Number)

Tire Size (Example P215/65R15)

DOT No. (Example: DOTM19ABC036)

☐ Original Equipment

☐ Prior Repair

Failure Location:

Tire Component Code

Tire Failure Type:

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE

Make:

Date Manufactured:

Model No./Name:

Seat Type:

Installation System:

Child Seat Component Code:

Failed Part:

APPLICABLE INCIDENT INFORMATION

(Please describe in detail the incident(s), failure(s), crash(es), and injury(ies).)

Crash

☐ Yes ☒ No

Fire

☐ Yes ☒ No

Number of Persons Injured

0

Number of Deaths

0

Reported to Police

N

Narrative Description of Incident(s), Crash(es), and Injury(ies).

Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e., parts repaired or replaced (and if old part is available).

TL*THE CONTACT OWNS A 2001 CHEVROLET TAHOE. THE CONTACT STATED THAT THE ABS FAILED. WHENEVER HE APPROACHES A SLOW STOP AT 5 MPH, THE ABS MAKES IT DIFFICULT TO STOP THE VEHICLE. THE DEALER STATED THAT THE BRAKING SYSTEM WAS DISABLED. THE CONTACT HAD TO PAY FOR THE REPAIR. HE CALLED THE MANUFACTURER, BUT THEY WOULD NOT ASSIST. THE FAILURE MILEAGE WAS 111,000.

Include, if available: Police/Fire Department Report, Photos, and Repair Invoice.

ATTACH ADDITIONAL SHEETS IF NECESSARY

The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.

PARKER

Pontiac-Buick-GMC, Inc.

P.O. Box 1049
4813 Arendell Street
Morehead City, N.C. 28557

2001 Chevy Tahoe
2wd

1- Electronic Brake Control Module	\$ 1090.64
labor to replace	119.60
labor to clean front sensors	92.00
	\$ 1302.24
not including tax or fluids -	

Note: ~~that~~

This is what the dealer told me I
would have to pay for the repairs to
the ABS (system).

