



OCT 27 2009

DOT Auto Safety Hotline

FOR AGENCY USE ONLY 100148

U.S. Department of Transportation
National Highway Traffic Safety Administration

Vehicle Owner's Questionnaire
To Report Vehicle Safety Defects
1-888-DASH-2-DOT
(1-888-327-4236)
INTERNET:www.nhtsa.dot.gov/hotline

Date Received	Repository <input type="checkbox"/>
06-AUG-2009	Reference No. 10279558

OWNER INFORMATION (Type or Print)

Name	Daytime Telephone Number	E-mail Address
Address	Evening Telephone Number	
City LAKESIDE State CA Zip Code		

The information you provide will be used to identify potential safety-related defects. We may share your information with the applicable vehicle manufacturer during an investigation or recall in accordance with the routine uses described in the agency's Privacy Act notice. See 49 FR 53971 (Sep. 3, 2004).

VEHICLE INFORMATION

17 digit Vehicle Identification Number Located at bottom of windshield on driver's side 1B3HB48B38C	Make DODGE	Model CALIBER	Model Year 2008
Date Purchased 01-03-2009	Dealer's Name and Telephone Number Rancho Chrysler Jeep Dodge		Engine: No: Cylinders 4
Original Owner <input type="checkbox"/>	Dealer's City San Diego	State CA	Zip Code 92111
Transmission Type	<input checked="" type="checkbox"/> Antilock Brakes	Powertrain	Multiple Failure:
	<input checked="" type="checkbox"/> Cruise Control		Incident Date(s) 08-JUN-2009

FAILED COMPONENT(S)/PART(S) INFORMATION

Vehicle Component Code: 140000 AIR BAGS	Failure Mileage 23011	Failure Speed 60
---	--------------------------	---------------------

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE

Tire Make	Tire Model (Name or Number)	Tire Size (Example P215/65R15)
DOT No. (Example: DOTM19ABC036)	<input type="checkbox"/> Original Equipment <input type="checkbox"/> Prior Repair	Failure Location:
Tire Component Code	Tire Failure Type:	

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE

Make:	Date Manufactured:	Model No./Name:
Seat Type:	Installation System:	
Child Seat Component Code:	Failed Part:	

APPLICABLE INCIDENT INFORMATION

(Please describe in detail the incident(s), failure(s), crash(es), and injury(ies).)

Crash <input checked="" type="checkbox"/> Yes <input type="checkbox"/> No	Fire <input type="checkbox"/> Yes <input checked="" type="checkbox"/> No	Number of Persons Injured 1	Number of Deaths 0	Reported to Police Y
--	---	--------------------------------	-----------------------	-------------------------

Narrative Description of Incident(S), Crash(es), and Injury(ies).
Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e. parts repaired or replaced (and if old part is available).

TL*THE CONTACT OWNS A 2008 DODGE CALIBER SXT. WHILE DRIVING 60 MPH, THE CONTACT CRASHED INTO THE SIDE OF ANOTHER VEHICLE. HER VEHICLE ROLLED OVER AND TRAVELED DOWN AN EMBANKMENT. THE FRONTAL AND SIDE AIR BAGS FAILED TO DEPLOY. THE CONTACT SUSTAINED INJURES TO HER LEGS, NECK, AND INTESTINES. A POLICE REPORT WAS FILED. THE MANUFACTURER WAS NOTIFIED AND RESPONDED IN WRITING THAT THE AIR BAGS FUNCTIONED PROPERLY. THE MANUFACTURER STATED THAT SHE WOULD RECEIVE A CALL BACK. THE INSURANCE COMPANY STATED THAT THE VEHICLE WAS DESTROYED. THE CURRENT AND FAILURE MILEAGES WERE 23,011.
One of the questions I had asked Chrysler was, why were my eyes burning just prior to the accident? why did the lights go on on the panel? when I signaled to switch lanes did it not work? how come no one saw it? Those along with when that big truck sped up and cause the impact why did the airbags not deploy?

Include, if available: Police/Fire Department Report, Photos, and Repair Invoice. ATTACH ADDITIONAL SHEETS IF NECESSARY

The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.

Narrative Description of Incident(s), Failure(s), Crash(es), and Injury(ies)

I have become so tired of fighting trucks on what area of the freeway, I must have been crazy to have played chicken with a huge truck, I wonder if that is why they tried to give me someone else's Cat scan (CHP) the reports of that accident are false and although I did look down at the lights going on in the car I did not fall asleep or make an unsafe lane change, please read the CHP report, I have never even had a speeding ticket in my life, need answers.

ATTACH ADDITIONAL SHEETS IF NECESSARY

U.S. Department of Transportation

National Highway Traffic Safety Administration

1200 New Jersey Avenue SE, Washington, D.C. 20077-9382

Official Business Penalty for Private Use \$300

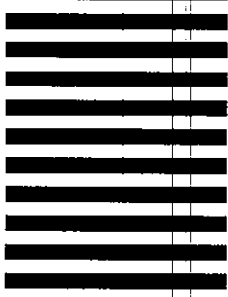
SAN DIEGO CA 921
OCT 09 PM 11

NO POSTAGE NECESSARY IF MAILED IN THE UNITED STATES

BUSINESS REPLY MAIL
FIRST-CLASS MAIL PERMIT NO. 1888 WASHINGTON, DC

POSTAGE WILL BE PAID BY ADDRESSEE

US Department of Transportation
National Highway Traffic Safety Administration
Office of Defects Investigation, NVS-210
1200 New Jersey Avenue SE.
Washington, D.C. 20077-9382



Think your vehicle has a safety defect?



If so:

Use the enclosed form to file a report.

or visit:

www.safercar.gov

or call:

Vehicle Safety Hotline
888-327-4236



Vehicle Owner's Questionnaire (VOQ)
U.S. Department of Transportation
National Highway Traffic Safety Administration

