



U.S. Department of Transportation  
National Highway Traffic Safety Administration

**DOT Auto Safety Hotline**  
**Vehicle Owner's Questionnaire**  
To Report Vehicle Safety Defects  
1-888-DASH-2-DOT  
(1-888-327-4236)  
INTERNET: www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY 100148

Date Received	Repository <input type="checkbox"/>
03-AUG-2009	Reference No. 10279193

2009 AUG 28 PM 1:38

OWNER INFORMATION (Type or Print)			
Name	[REDACTED]		
Address	[REDACTED]		
City	State	Zip Code	
HAMMONTON	NJ	[REDACTED]	
Daytime Telephone Number	E-mail Address		
[REDACTED]			
Evening Telephone Number			
[REDACTED]			

The information you provide will be used to identify potential safety-related defects. We may share your information with the applicable vehicle manufacturer during an investigation or recall in accordance with the routine uses described in the agency's Privacy Act notice. See 49 FR 53971 (Sep. 3, 2004).

VEHICLE INFORMATION			
17 digit Vehicle Identification Number Located at bottom of windshield on driver's side	Make	Model	Model Year
1G4HP54K54L [REDACTED]	BUICK	LESABRE	2004
Date Purchased	Dealer's Name and Telephone Number	Engine	Fuel Type:
5-22-04	Agresta (out of business) 129 North White Horse Pike	3.8 liter	Fuel Injection
Original Owner	Dealer's City	No. of Cylinders	
[REDACTED]	Hammonton	6	
Transmission Type	Antilock Brakes	Powertrain	Multiple Failure:
Auto 4 spd Electronic	<input checked="" type="checkbox"/>		
	Cruise Control		Incident Date(s)
	<input checked="" type="checkbox"/>		26-DEC-2007

FAILED COMPONENT(S)/PART(S) INFORMATION		
Vehicle Component Code: 162000 STRUCTURE: BODY	Failure Mileage	Failure Speed
	6574	0

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE		
Tire Make	Tire Model (Name or Number)	Tire Size (Example P215/65R15)
DOT No. (Example: DOTM9ABC036)	<input type="checkbox"/> Original Equipment <input type="checkbox"/> Prior Repair	Failure Location:
Tire Component Code	Tire Failure Type:	

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE		
Make:	Date Manufactured:	Model No./Name:
Seat Type:	Installation System:	
Child Seat Component Code:	Failed Part:	

APPLICABLE INCIDENT INFORMATION			
<i>(Please describe in detail the incident(s), failure(s), crash(es), and injury(ies).)</i>			
Crash <input type="checkbox"/> Yes <input checked="" type="checkbox"/> No	Fire <input type="checkbox"/> Yes <input checked="" type="checkbox"/> No	Number of Persons Injured	Number of Deaths
		0	0
		Reported to Police	
		N	

**Narrative Description of Incident(S), Crash(es), and Injury(ies).**  
Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e., parts repaired or replaced (and if old part is available).

TL\*THE CONTACT OWNS A 2004 BUICK LESABRE. IN 2007, THE FRONT WINDSHIELD BEGAN LEAKING ON THE DRIVER'S SIDE OF THE VEHICLE. CURRENTLY, THE FRONT PASSENGER SIDE IS LEAKING. THE VEHICLE WAS TAKEN TO THE DEALER BACK IN 2007 AND THEY FOUND AN OPEN SEAM AT THE FRONT DRIVER'S SIDE COWL AREA. THE DEALER SEALED THE SEAM BACK INTO PLACE AT THE COST OF \$650. THE CONTACT WILL CALL THE DEALER AND MANUFACTURER TO SEE IF THEY WILL REPAIR THE VEHICLE AGAIN. THE FAILURE MILEAGE WAS 6,574 AND CURRENT MILEAGE WAS 9,135.

Dealer, Arena, 227 S. White Horse Pike, Hammonton, NJ. 08037 did the repair work to 12-28-07 (in 12-26-07). Removed rugs, seats and dried interior after installing ~~after installing~~ left front cowl. Please notify me of this or any recalls.

Include, if available: Police/Fire Department Report, Photos, and Repair Invoice. ATTACH ADDITIONAL SHEETS IF NECESSARY

The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.

Labor for water leak, \$552.50  
Bal. was regular service and new wiper blades.

Thank you

