



SEP 17 2009
U.S. Department
of Transportation

National Highway
Traffic Safety
Administration

DOT Auto Safety Hotline

Vehicle Owner's Questionnaire

To Report Vehicle Safety Defects

1-888-DASH-2-DOT

(1-888-327-4236)

INTERNET: www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY 100148

Date Received

03-AUG-2009

Repository ☐

Reference No.

10279180

OWNER INFORMATION (Type or Print)

Name

Address

City

VALATIE

State

NY

Zip Code

Daytime Telephone Number

E-mail Address

Evening Telephone Number

SAME

The information you provide will be used to identify potential safety-related defects. We may share your information with the applicable vehicle manufacturer during an investigation or recall in accordance with the routine uses described in the agency's Privacy Act notice. See 49 FR 53971 (Sep. 3, 2004).

VEHICLE INFORMATION

17 digit Vehicle Identification Number Located at bottom of windshield on driver's side

1N4AL11E04C

Make

NISSAN

Model

ALTIMA

Model Year

2004

Date Purchased

10/1/04

Dealer's Name and Telephone Number

Nissan North America 1-866-799-1690

Engine: 2.5 Liter
No: Cylinders

Fuel Type:

Unleaded

Original Owner

☒

Dealer's City

Albany/Schenectady

State

NY

Zip Code

Transmission Type

Automatic

☒ Antilock Brakes

☒ Cruise Control

Powertrain

Multiple Failure:

Yes
Engine shut OFF
numerous times

Incident Date(s)

Began
11-MAR-2009
to Aug 2009

FAILED COMPONENT(S)/PART(S) INFORMATION

Vehicle Component Code: 060000 ENGINE AND ENGINE COOLING

Crankshaft position sensor faulty replacing it fixes the problem but Not covered under the recall by Nissan

NHTSA Recall 06V242000

Failure Mileage

78500

Failure Speed

40, 55mph
5-20mph

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE

Tire Make

Tire Model (Name or Number)

Tire Size (Example P215/65R15)

DOT No. (Example: DOTM19ABC036)

☐ Original Equipment

☐ Prior Repair

Failure Location:

Tire Component Code

Tire Failure Type:

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE

Make:

Date Manufactured:

Model No./Name:

Seat Type:

Installation System:

Child Seat Component Code:

Failed Part:

APPLICABLE INCIDENT INFORMATION

(Please describe in detail the incident(s), failure(s), crash(es), and injury(ies).)

Crash

☐ Yes ☒ No

Fire

☐ Yes ☒ No

Number of Persons Injured

0

Number of Deaths

0

Reported to Police

N

Narrative Description of Incident(s), Crash(es), and Injury(ies).

Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e., parts repaired or replaced (and if old part is available).

TL*THE CONTACT OWNS A 2004 NISSAN ALTIMA. WHILE BACKING OUT OF THE DRIVEWAY AT LOW SPEEDS, THE ENGINE STALLED WITHOUT WARNING. THE ENGINE RESTARTED AND THE VEHICLE RESUMED NORMAL OPERATION. THE FAILURE OCCURRED INTERMITTENTLY AND PROGRESSED OVER THE PAST TWO MONTHS TO WHENEVER THE VEHICLE WAS IN MOTION. ALSO, ON A SEPARATE OCCASION, THE VEHICLE STALLED ON THE HIGHWAY. RECENTLY, THE ENGINE WARNING INDICATOR ILLUMINATED ON THE INSTRUMENT PANEL. THE VEHICLE WAS TAKEN TO AN AUTHORIZED DEALER FOR DIAGNOSTIC TESTING AND WAS REPAIRED ACCORDING TO NHTSA CAMPAIGN ID NUMBER 06V242000. THE RECALL REMEDY WAS INSUFFICIENT AND DID NOT CORRECT THE FAILURES. THE FAILURE MILEAGE WAS 78,500 AND CURRENT MILEAGE WAS 79,280.

The reprogramming of The Electronic Control Module as per the recall doesn't correct the dangerous problem of Engine shutting OFF. The Consumer must pay to replace the crankshaft position sensor Not covered by the recall But does fix the problem. NHTSA Recall #06V242000

Include, if available: Police/Fire Department Report, Photos, and Repair Invoice.

ATTACH ADDITIONAL SHEETS IF NECESSARY

The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.

* My Complaint is with Nissan North America Not the dealership.
The Company is NOT Concerned with the safety of their Customers..

Narrative Description of Incident(s), Failure(s), Crash(es), and Injury(ies)

Many Consumers of 2004 Nissan Altima Have had the Same problem with their CAR randomly shutting OFF while Driving do to a problem between the Crankshaft position Sensor Not being Able to take a reading and the (ECM) Electronic Control Module. Nissan only covers the reprogramming of the ECM in the Recall which Doesn't Fix the problem. Consumers must pay to replace the Crankshaft position Sensor which Does Fix the problem. Nissan has redesigned this sensor several times since they know it is defective but still do not cover replacement. The Engine shutting OFF creates Very Dangerous Conditions for Consumers especially on highways + Interstates. ATTACH ADDITIONAL SHEETS IF NECESSARY

U.S. Department
of Transportation

**National Highway
Traffic Safety
Administration**

1200 New Jersey Avenue SE.
Washington, D.C. 20077-9382

Official Business
Penalty for Private Use \$300



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**US Department of Transportation
National Highway Traffic Safety Administration
Office of Defects Investigation, NVS-210
1200 New Jersey Avenue SE.
Washington, D.C. 20077-9382**



**Think your vehicle
has a safety defect?**



**If so:
Use the enclosed
form to file a report.**

or visit:

www.safercar.gov

or call:

**Vehicle Safety Hotline
888-327-4236**



NHTSA's Questionnaire (VOC)
U.S. Department of Transportation
National Highway Traffic Safety Administration

safercar.gov