



SEP 10 2009

DOT Auto Safety Hotline

U.S. Department
of TransportationNational Highway
Traffic Safety
Administration**Vehicle Owner's Questionnaire**
To Report Vehicle Safety Defects
1-888-DASH-2-DOT
(1-888-327-4236)
INTERNET: www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY 100148

Date Received

30-JUL-2009

Repository ☐Reference No.
10278784**OWNER INFORMATION (Type or Print)**

Name

Address

City

SUMMERSET

State

CA

Zip Code

Daytime Telephone Number

E-mail Address

Evening Telephone Number

The information you provide will be used to identify potential safety-related defects. We may share your information with the applicable vehicle manufacturer during an investigation or recall in accordance with the routine uses described in the agency's Privacy Act notice. See 49 FR 53971 (Sep. 3, 2004).

VEHICLE INFORMATION

17 digit Vehicle Identification Number Located at bottom of windshield on driver's side

1HD1GX1376K

Make

HARLEY DAVIDSON

Model

FXD

Model Year

2006

Date Purchased

12-3-06

Dealer's Name and Telephone Number

HDFolsom

916 408-9922

Engine:

No: Cylinders

Fuel Type:

Premium
Gasoline

Original Owner

☐

Dealer's City

Folsom

State

CA

Zip Code

95630

Transmission Type

☐ Antilock Brakes

Powertrain

☐ Cruise Control

Multiple Failure:

Incident Date(s)

24-JUL-2009

FAILED COMPONENT(S)/PART(S) INFORMATION

Vehicle Component Code: 200000 WHEELS

Failure Mileage

12015

Failure Speed

25

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE

Tire Make

Tire Model (Name or Number)

Tire Size (Example P215/65R15)

DOT No. (Example: DOTM9ABC036)

☐ Original Equipment
☐ Prior Repair

Failure Location:

Tire Component Code

Tire Failure Type:

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE

Make:

Date Manufactured:

Model No./Name:

Seat Type:

Installation System:

Child Seat Component Code:

Failed Part:

APPLICABLE INCIDENT INFORMATION

(Please describe in detail the incident(s), failure(s), crash(es), and injury(ies).)

Crash

☐ Yes ☒ No

Fire

☐ Yes ☒ No

Number of Persons Injured

0

Number of Deaths

0

Reported to Police

N

Narrative Description of Incident(S), Crash(es), and Injury(ies).

Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e., parts repaired or replaced (and if old part is available).

TL*THE CONTACT OWNS A 2006 HARLEY DAVIDSON FXD MOTORCYCLE. WHILE DRIVING 25 MPH, THE CONTACT HEARD A NEW RATTLING NOISE COMING FROM THE REAR END OF THE MOTORCYCLE. SHE ATTEMPTED TO PULL THE MOTORCYCLE OVER TO THE SIDE OF THE ROAD, BUT BOTH WHEELS LOCKED UP. SHE MANAGED TO PULL OVER AND LOOSEN UP THE FOOT BRAKES; HOWEVER, THE WHEELS WERE STILL LOCKED UP. THE MOTORCYCLE WAS TOWED TO THE DEALER AND THEY STATED THAT THERE WERE LOOSE BOLTS IN THE TIRE, WHICH CAUSED THE WHEELS TO LOCK UP. THEY FURTHER STATED THAT THE MOTORCYCLE WAS KNOWN TO HAVE THAT DEFECT AND A RECALL WAS AVAILABLE. THE CONTACT BELIEVES THAT THIS IS A SAFETY HAZARD THAT SHOULD BE RECALLED. THE MOTORCYCLE IS CURRENTLY AT THE SHOP. THE CURRENT AND FAILURE MILEAGES WERE 12,015.

Include, if available: Police/Fire Department Report, Photos, and Repair Invoice.

ATTACH ADDITIONAL SHEETS IF NECESSARY

The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.

Narrative Description of Incident(s), Failure(s), Crash(es), and Injury(ies)

I had difficulty getting this covered on my extended warranty which stated I was intitled to a rental car and out of town hotel. After two days of being denied an employee informed me that there was a known Factory default on that year & model. When I let them know, I had been informed of that, then I was inform that the factory warrant would cover the expenses on my bike, but not liable for my rental car or hotel expenses. Which there officesiad I would be, the day of incident.

ATTACH ADDITIONAL SHEETS IF NECESSARY

U.S. Department
of Transportation

**National Highway
Traffic Safety
Administration**

1200 New Jersey Avenue SE.
Washington, D.C. 20077-9382

Official Business
Penalty for Private Use \$300

SACRAMENTO CA 958

24 AUG 2009 PM 2:11

NO POSTAGE
NECESSARY
IF MAILED
IN THE
UNITED STATES

BUSINESS REPLY MAIL

FIRST-CLASS MAIL

PERMIT NO. 1888

WASHINGTON, DC

POSTAGE WILL BE PAID BY ADDRESSEE

**US Department of Transportation
National Highway Traffic Safety Administration
Office of Defects Investigation, NVS-210
1200 New Jersey Avenue SE.
Washington, D.C. 20077-9382**



**Think your vehicle
has a safety defect?**



If so:

**Use the enclosed
form to file a report.**

or visit:

www.safercar.gov

or call:

**Vehicle Safety Hotline
888-327-4236**



Vehicle Owner's Questionnaire (VOQ)
U.S. Department of Transportation
National Highway Traffic Safety Administration



NARRATIVE Description of INCIDENTS
(Continued)

This incident happened at approximately 7:00 AM July 26, 2009. I was seconds before getting on Hwy 99 off of Waterloo Rd in Stockton CA. When I heard a light rattling in the rear of bike. I thought possibly I had a strap on my saddle bag that wasn't clipped so I thought I should pull over to check it before I got on the freeway, so I began to slow down and pull to the side of the road, when my wheels suddenly locked up. I was thrust forward by the jolt from the stop. Luckily I was able to keep the bike upright. If I would have made to the Hwy 99 and this happened I could have been killed going the speed limit when the wheels locked up. I believe God was watching over me that morning. You have the rest of this Description correctly on the Vehicle Owner's Questionnaire Please refer to that, along with this. This is a very dangerous Recall that everyone who owns this Model Motorcycle should know about as does Harley Davidson Factory.

Thank You



8-19-2009

This picture shows bolts that should have had lock tight on them when they came out of the factory.

Repair Order

R/O Number: 992805139

In Date: 7/28/2009

Today Date: 8/13/2009

Date Promised:

FOLSOM, CA

Repair Order For:

Unit Name

Location

SOMERSET, CA

Units For This Repair Order

Service Writer: GRANT L

Year	Make	Model	VIN / Serial No.	Color	Plate	Key Board	Miles
2006	HARLEY	FXDB-I	1HD1GX1376K	BLACK			12026

Job: DIAG REAR PULLEY BOLTS (Warranty Job)

Job For: 2006 HARLEY FXDB-I STREETBOB 1HD1GX1376K

Description

CELL #

CALL

REF #: 1014760

Parts

Part Number	Quantity	Description	Each Price	Extension
47820-06	1	SWINGARM W BEARINGS	Warranty	Warranty
60339-06	1	BELT GUARD, WRINKLE BLACK	Warranty	Warranty
40979-06A	1	WHEEL, REAR LACED, CHROME	Warranty	Warranty
40576-06	1	SPROCKET, FINAL DRIVE, BLACK,	Warranty	Warranty
41571-06A	1	BLOCK, AXLE ADJ.	Warranty	Warranty
3873	5	SCREW, HEX CAP, SAE GRADE 8	Warranty	Warranty
4007	1	SCREW, HEX SOCKET HE	Warranty	Warranty
7531	1	LOCKNUT	Warranty	Warranty
65324-83B	2	SEAL, EXHAUST	Warranty	Warranty

Parts Subtotal Warranty

Labor

Description	Job Code	Technician	Quantity	Line Total
REPLACE SWINGARM	2366	RYAN F	2 Hours	Warranty
REPLACE WHEEL	2114	RYAN F	0.9 Hours	Warranty

Labor Subtotal Warranty

Recommendations

Resolution

REPLACED REAR WHEEL / SWING ARM, AND PULLEY BOLTS, PULLEY AND BELT GUARD, REAR BRAKES BLED, OPERATION OF REAR WHEEL AND REAR BRAKE SYSTEM IS TO SPEC @ THIS TIME.
****CUSTOMER SIGNING TO RELEASE BIKE AFTER REPAIRS HAVE BEEN FINALIZED****

Job Subtotal

Warranty