



U.S. Department
of Transportation
National Highway
Traffic Safety
Administration

DOT Auto Safety Hotline

Vehicle Owner's Questionnaire

To Report Vehicle Safety Defects

1-888-DASH-2-DOT

(1-888-327-4236)

INTERNET: www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY 100148

Date Received

Repository ☐

28-JUL-2009

Reference No.
10278511

OWNER INFORMATION (Type or Print)

Name

Address

City

CANTON

State

MI

Zip Code

Daytime Telephone Number

E-mail Address

Evening Telephone Number

The information you provide will be used to identify potential safety-related defects. We may share your information with the applicable vehicle manufacturer during an investigation or recall in accordance with the routine uses described in the agency's Privacy Act notice. See 49 FR 53971 (Sep. 3, 2004).

VEHICLE INFORMATION

17 digit Vehicle Identification Number Located at bottom of windshield on driver's side.

JM3LW28A030

Make

MAZDA

Model

MPV

Model Year

2003

Date Purchased

Dealer's Name and Telephone Number

Engine:

No: Cylinders

Fuel Type:

GAS

Original Owner

☐

Dealer's City

State

Zip Code

6

Transmission Type

☒ Antilock Brakes

Powertrain

Multiple Failure:

Incident Date(s)

15-JUL-2009

AUTO

☒ Cruise Control

3.0 L V6

FAILED COMPONENT(S)/PART(S) INFORMATION

Vehicle Component Codes: 060000 ENGINE AND ENGINE COOLING, 063110 ENGINE AND ENGINE COOLING:
EXHAUST SYSTEM: EMISSION CONTROL: CRANKCASE (PCV)

Failure Mileage

78000

Failure Speed

10

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE

Tire Make

Tire Model (Name or Number)

Tire Size (Example P215/65R15)

DOT No. (Example: DOTM19ABC036)

☐ Original Equipment
☐ Prior Repair

Failure Location:

Tire Component Code

Tire Failure Type:

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE

Make:

Date Manufactured:

Model No./Name:

Seat Type:

Installation System:

Child Seat Component Code:

Failed Part:

APPLICABLE INCIDENT INFORMATION

(Please describe in detail the incident(s), failure(s), crash(es), and injury(ies).)

Crash

☐ Yes ☒ No

Fire

☐ Yes ☒ No

Number of Persons Injured

0

Number of Deaths

0

Reported to Police

N

Narrative Description of Incident(s), Crash(es), and Injury(ies).

Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e., parts repaired or replaced (and if old part is available).

TL*THE CONTACT OWNS A 2003 MAZDA MPV. IN 2004, THE CONTACT RECEIVED A RECALL NOTICE FROM THE MANUFACTURER REGARDING THE PCV HOSE. HE TOOK THE VEHICLE TO THE DEALER AND THEY REPLACED THE HOSE, EVEN THOUGH NO FAILURES WERE PRESENT. THERE WERE NO ISSUES WITH THE VEHICLE FOR FIVE YEARS. CURRENTLY, THE VEHICLE IDLES VERY ROUGHLY, SHAKES, AND SURGES WHENEVER IT IS IDLING AT A STOP SIGN. THE SERVICE ENGINE SOON AND OTHER INSTRUMENT PANEL GAUGES ILLUMINATED. THE CONTACT TOOK THE VEHICLE TO THE DEALER AND THEY REPLACED THE HOSE ONCE AGAIN; HOWEVER, IT WAS NOT THE ORIGINAL MODEL NOR THE RECALLED MODEL. THE VEHICLE HAS BEEN OPERATING NORMALLY SINCE THE MOST RECENT REPAIR. THE CONTACT BELIEVES THAT THEY SHOULD HAVE PLACED THE CURRENT HOSE ON THE VEHICLE BACK IN 2004 AT 30,000 MILES. THE NHTSA CAMPAIGN ID NUMBER WAS UNKNOWN. THE CURRENT AND FAILURE MILEAGES WERE 78,000.

I BELIEVE THE PROBLEM (TRYING TO SURGE WHEN STOPPED) MAY HAVE SLIGHTLY DAMAGED MY TRANSMISSION

Include, if available: Police/Fire Department Report, Photos, and Repair Invoice.

ATTACH ADDITIONAL SHEETS IF NECESSARY

The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.

COST TO REPAIR \$222

Narrative Description of Incident(s), Failure(s), Crash(es), and Injury(ies)

012 2M2E
THE HOSE USED IN THE RECALL⁽²⁰⁰⁴⁾ WAS 2M2B 6C658 CA
HE HOSE USED IN THE MOST RECENT REPAIR IS
2M2B 6C658 CB. THE CA HOSE SEEMS PRONE TO
FAILURE THE MAZDA RECALL # IS 2204 H

ATTACH ADDITIONAL SHEETS IF NECESSARY

U.S. Department
of Transportation

National Highway
Traffic Safety
Administration

1200 New Jersey Avenue SE.
Washington, D.C. 20077-9382

Official Business
Penalty for Private Use \$300

DETROIT MI 482

07 AUG 2009 PM 2 L

NO POSTAGE
NECESSARY
IF MAILED
IN THE
UNITED STATES

BUSINESS REPLY MAIL

FIRST-CLASS MAIL

PERMIT NO. 1888

WASHINGTON, DC

POSTAGE WILL BE PAID BY ADDRESSEE

US Department of Transportation
National Highway Traffic Safety Administration
Office of Defects Investigation, NVS-210
1200 New Jersey Avenue SE.
Washington, D.C. 20077-9382
200779382



Think your vehicle
has a safety defect?



If so:

Use the enclosed
form to file a report.

or visit:

www.safercar.gov

or call:

Vehicle Safety Hotline
888-327-4236



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U.S. Department of Transportation
National Highway Traffic Safety Administration

safercar.gov