

DOT Auto Safety Hotline Vehicle Owner's Questionnaire To Report Vehicle Safety Defects 1-888-DASH-2-DOT (1-888-327-4236) INTERNET: www.nhtsa.dot.gov/hotline		FOR AGENCY USE ONLY 100148	
		Date Received 23-JUL-2009	Repository ☐ Reference No. 10278128

OWNER INFORMATION (Type or Print)			
Name		Daytime Telephone Number	
Address		E-mail Address	
City STRAFORD	State PA	Zip Code	Evening Telephone Number

The information you provide will be used to identify potential safety-related defects. We may share your information with the applicable vehicle manufacturer during an investigation or recall in accordance with the routine uses described in the agency's Privacy Act notice. See 49 FR 53971 (Sep. 3, 2004).

VEHICLE INFORMATION			
1/7 digit Vehicle Identification Number Located at bottom of windshield on driver's side KMHDN45D03U		Make HYUNDAI	Model ELANTRA
		Model Year 2003	
Date Purchased APRIL 2003	Dealer's Name and Telephone Number Bowser Hyundai 412-469-2100		Engine: No: Cylinders
Original Owner ☒	Dealer's City Westmont Pleasant Hills	State PA	Zip Code 19087
Transmission Type AUTO	☒ Antilock Brakes ☒ Cruise Control	Powertrain	Multiple Failure: Incident Date(s) 10-JUN-2009

FAILED COMPONENT(S)/PART(S) INFORMATION			
Vehicle Component Codes: 141000 AIR BAGS: FRONTAL; 141100 AIR BAGS: FRONTAL: SENSOR/CONTROL MODULE; 121000 EXTERIOR LIGHTING: HEADLIGHTS			Failure Mileage 36700
			Failure Speed 0

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE			
Tire Make	Tire Model (Name or Number)		Tire Size (Example P215/65R15)
DOT No. (Example: DOTM19ABC036)	☐ Original Equipment ☐ Prior Repair	Failure Location:	
Tire Component Code			Tire Failure Type:

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE			
Make:	Date Manufactured:	Model No./Name:	
Seat Type:	Installation System:		
Child Seat Component Code:	Failed Part:		

APPLICABLE INCIDENT INFORMATION (Please describe in detail the incident(s), Failure(s), Crash(es), and injury(ies).)			
Crash ☐ Yes ☒ No	Fire ☐ Yes ☒ No	Number of Persons Injured 0	Number of Deaths 0
		Reported to Police N	

Narrative Description of Incident(S), Crash(es), and Injury(ies).
Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e., parts repaired or replaced (and if old part is available).

TL*THE CONTACT OWNS A 2003 HYUNDAI ELANTRA. THE CONTACT STATED THAT THE AIR BAG WARNING LIGHT CONTINUED TO ILLUMINATE ON THE INSTRUMENT PANEL. THE DEALER STATED THAT THE MODULE FAILED AND WOULD COST OVER \$600 TO REPAIR. THERE WERE NO RECALLS FOR THE FAILURE AND THE MANUFACTURER HAS NOT BEEN NOTIFIED. IN ADDITION, THE LOW BEAM HEADLIGHTS WOULD BURN OUT EVERY 3-6 MONTHS. THE CURRENT AND FAILURE MILEAGES WERE LESS THAN 36,700.

*CAR WAS SERVICED AT COCHRAN HYUNDAI MONROEVILLE PA

Include, if available: Police/Fire Department Report, Photos, and Repair Invoice.	ATTACH ADDITIONAL SHEETS IF NECESSARY
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The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.