

From: Wells, Cynthia CTR (NHTSA)
Sent: Wednesday, July 22, 2009 1:54 PM
To: Reid, Randy (NHTSA); Fogle, Brenda CTR (NHTSA)
Subject: FW: Additional information for safety complaint ODI #10277681

Attachments: Audi Depo Headlight Housing Issue.jpg
[Brenda please add this information.](#)

[Randy could you make the decision weather or not we should inform the consumer that his information was received.](#)

From: Younger, Oris CTR (NHTSA)
Sent: Wednesday, July 22, 2009 1:28 PM
To: Artemis HelpDesk (VOLPE); Borris, Frank (NHTSA); Wells, Cynthia CTR (NHTSA)
Cc: Reid, Randy (NHTSA); Robertson, Faithia (NHTSA); Adapa, Kiran CTR (CSC) (VOLPE)
Subject: RE: Additional information for safety complaint ODI #10277681

[Bob,](#)

[I'm sending this to Cynthia; she will take care of it.](#)

[Oris Younger, PMP](#)
[BLF Technologies Inc.](#)
[on assignment with National Highway Traffic](#)
[Safety Administration, Dept. Of Transportation](#)

From: Montanari, Robert CTR (CSC) (VOLPE) **On Behalf Of** Artemis HelpDesk (VOLPE)
Sent: Wednesday, July 22, 2009 12:32 PM
To: Borris, Frank (NHTSA)
Cc: Younger, Oris CTR (NHTSA); Reid, Randy (NHTSA); Robertson, Faithia (NHTSA); Adapa, Kiran CTR (CSC) (VOLPE)
Subject: FW: Additional information for safety complaint ODI #10277681

[Hi Frank](#)

[Frank, this guy is sending a picture to add to his complaint. Should I inform him that we received it, or will ODI?.](#)

[Thanks,](#)
[-- Bob](#)

[-----Original Message-----](#)

From: [REDACTED]
Sent: Wednesday, July 22, 2009 12:22 AM
To: donotreplyodi (VOLPE)
Subject: Additional information for safety complaint ODI #10277681

[Plase see attached pictorial comparison for additional details for your file.](#) [REDACTED]

[----- Original Message -----](#)

From: [US DOT NHTSA](#)
To: [REDACTED]
Sent: Wednesday, July 22, 2009 12:19 AM
Subject: Acknowledgement from NHTSA/ODI of your safety complaint

[Thank you for filing your safety-related complaint via our Web site or our Vehicle Safety Hotline. The ODI Number listed below will be a direct link to your complaint as soon as it is ready to view. Please allow at least two business days for approval and processing before trying to view your complaint online. You will then be able to view it and search any associated documents.](#)

[Your Confirmation number \(ODI Number\) is: 10277681](#)

Your complaint information will be entered into the NHTSA vehicle owner complaint database. NHTSA technical staff review this information to identify potential safety problems. While you may or may not be contacted by a NHTSA investigator to clarify the information submitted, all reports are reviewed and analyzed for potential defects trends. Also, the NHTSA complaint database provides valuable information to other consumers and to manufacturers.

If you have any questions regarding this complaint, please contact ODI:

- By phone: 1-888-327-4236 8:00AM to 10:00PM Monday-Friday
TTY: 1-888-424-9153
Have your ODI Number available.
(Spanish-speaking operators available)
- By e-mail: <http://www-odi.nhtsa.dot.gov/contact.cfm>
Indicate your ODI Number in the contact form.

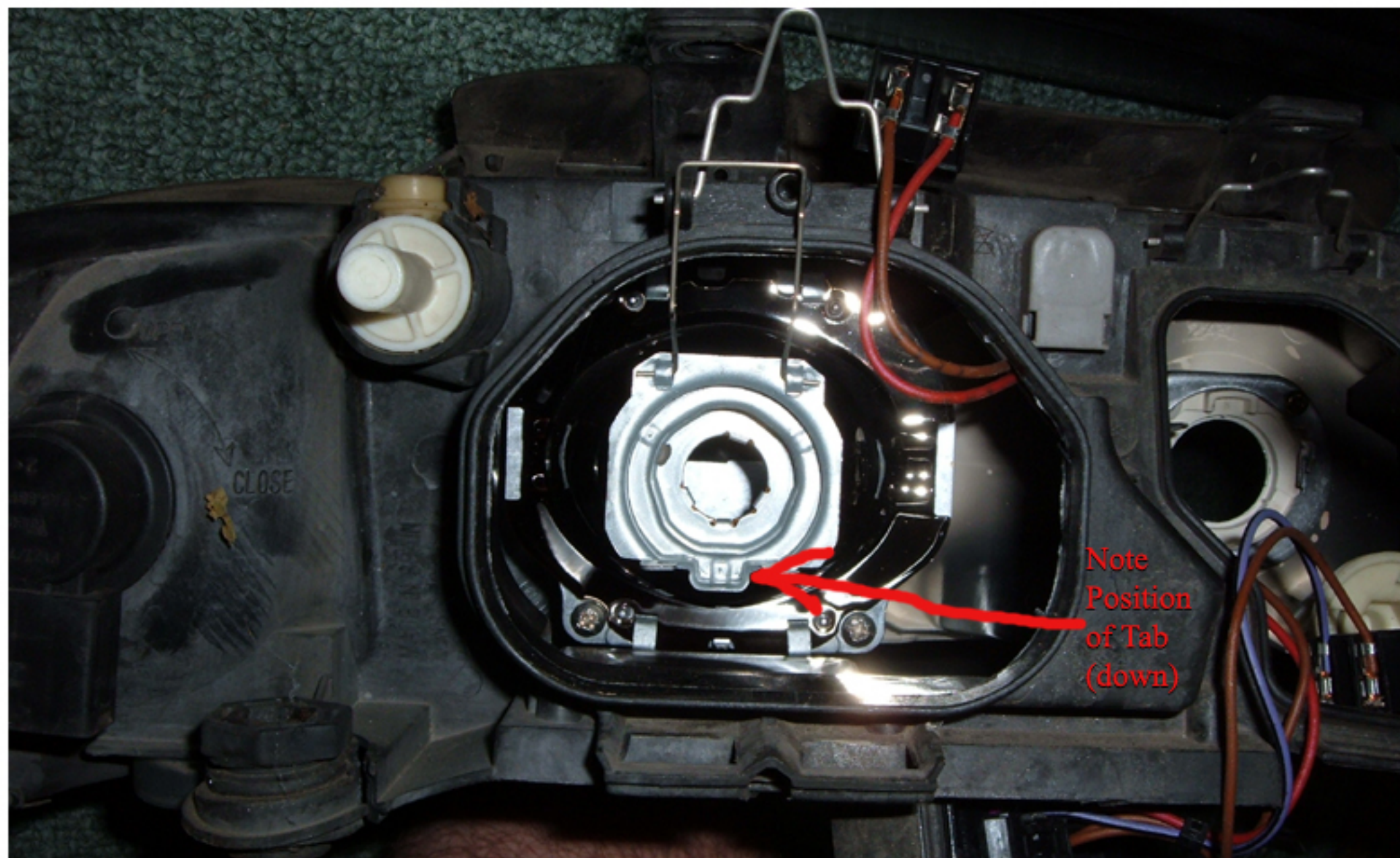
Thank you,

Office of Defects Investigation (ODI)
National Highway Traffic Safety Administration (NHTSA)
U.S. Department of Transportation (DOT)

To find out more about NHTSA, please go to the [Safercar.gov](http://www.safercar.gov) Web site or call our Vehicle Safety Hotline toll-free at 1-888-327-4236.

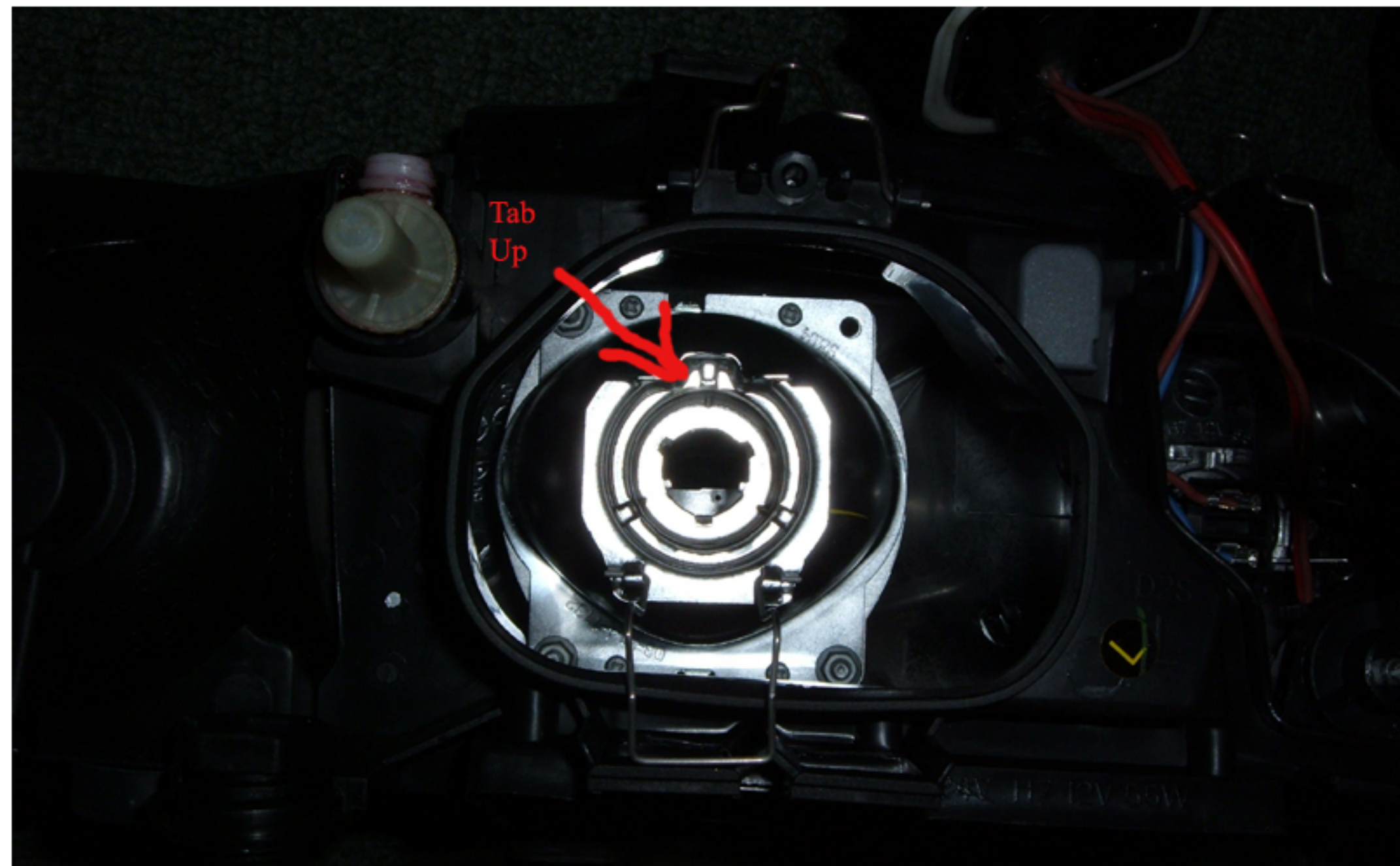
Our [Privacy Policy](#) can be found at this Web page.

This is a system-generated e-mail. Do NOT respond to the sender of this e-mail.



Original Audi Part

Bulb is 180 degrees rotated, resulting in the filament post being in a different orientation (effects light pattern).



Depo Replacement Part
P/N 341-1107L-US