



U.S. Department of Transportation
National Highway Traffic Safety Administration

DOT Auto Safety Hotline
Vehicle Owner's Questionnaire
To Report Vehicle Safety Defects
1-888-DASH-2-DOT
(1-888-327-4236)
INTERNET: www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY 100148

Date Received 17-JUL-2009
Repository
Reference No. 10277168

OWNER INFORMATION (Type or Print)

Name [REDACTED]
Address [REDACTED]
City MODENA State NY Zip Code [REDACTED]

Daytime Telephone Number [REDACTED] E-mail Address [REDACTED]
Evening Telephone Number Same

Do you authorize NHTSA to provide a copy of this report to the manufacturer of your vehicle? YES NO
In the absence of an authorized signature, NHTSA will NOT provide your name or address to the vehicle manufacturer.
Signature of Owner [REDACTED] Date 8/5/09

VEHICLE INFORMATION

17 digit Vehicle Identification Number Located at bottom of windshield on driver's side SAJDA01D5YG [REDACTED] Make JAGUAR Model S-TYPE Model Year 2000

Date Purchased 8-9-04 Dealer's Name and Telephone Number Gem Auto 845-795-5509 Engine: No: Cylinders 8 Fuel Type: GAS
Original Owner Dealer's City Highland State N.Y. Zip Code 12528

Transmission Type Auto Antilock Brakes Cruise Control Powertrain Multiple Failure: Incident Date(s) 01-JUL-2005

FAILED COMPONENT(S)/PART(S) INFORMATION

Vehicle Component Codes: 100000 POWER TRAIN, 103300 POWER TRAIN: AUTOMATIC TRANSMISSION: GEAR POSITION INDICATION (PRNDL) Failure Mileage 24000 Failure Speed 0

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE

Tire Make Tire Model (Name or Number) Tire Size (Example P215/65R15)
DOT No. (Example: DOTM9ABC036) Original Equipment Prior Repair Failure Location:
Tire Component Code Tire Failure Type:

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE

Make: Date Manufactured: Model No./Name:
Seat Type: Installation System:
Child Seat Component Code: Failed Part:

APPLICABLE INCIDENT INFORMATION

(Please describe in detail the incident(s), Failure(s), Crash(es), and injury(ies).)

Crash Yes No Fire Yes No Number of Persons Injured 0 Number of Deaths 0 Reported to Police N

Narrative Description of Incident(S), Crash(es), and Injury(ies).
Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e. parts repaired or replaced (and if old part is available).

TL*THE CONTACT OWNS A 2000 JAGUAR S-TYPE. WHENEVER THE CONTACT PARKS ON AN INCLINE, THE GEAR BECOMES STUCK IN THE PARK POSITION. IN ORDER TO MOVE THE VEHICLE, IT MUST BE PUSHED AND ROCKED BACK AND FORTH UNTIL IT POPS OUT OF GEAR. OCCASIONALLY, THE VEHICLE CAN SHIFT INTO REVERSE, WHICH CAN BE DANGEROUS FOR THOSE PUSHING THE VEHICLE IN THE REAR. THE VEHICLE WAS TAKEN TO A DEALER AND THEY STATED THAT THIS WAS A VERY COMMON ISSUE WITH THE 2000 S-TYPES; HOWEVER, THERE WAS NO RECALL OR REMEDY. THROUGH RESEARCH, THE CONTACT FOUND NUMEROUS COMPLAINTS RELATED TO THIS FAILURE AND BELIEVES THAT A RECALL SHOULD BE ISSUED. THE FAILURE MILEAGE WAS 24,000 AND CURRENT MILEAGE WAS 65,000.

Include, if available: Police/Fire Department Report, Photos, and Repair Invoice. ATTACH ADDITIONAL SHEETS IF NECESSARY

The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.

Narrative Description of Incident(s), Failure(s), Crash(es), and Injury(ies)

What happens is when the vehicle is in PARK ON AN Incline it gets stuck In PARK And I have to get two people to Rock the CAR back AND forth until it Pops into Reverse this is extremely DANGEROUS AS the CAR is on A hill in Reverse AND I have to work the BRAKE AND the gear Selector At the SAME time to get it into REVERSE AND then get it to stop fast enough AS to not Roll over the people behind the CAR.

ATTACH ADDITIONAL SHEETS IF NECESSARY

U.S. Department of Transportation

National Highway Traffic Safety Administration

1200 New Jersey Avenue SE.
Washington, D.C. 20077-9382

Official Business
Penalty for Private Use \$300



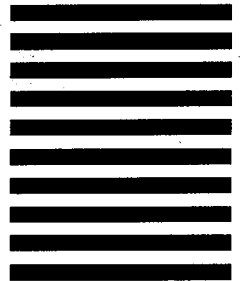
**NO POSTAGE
NECESSARY
IF MAILED
IN THE
UNITED STATES**

BUSINESS REPLY MAIL

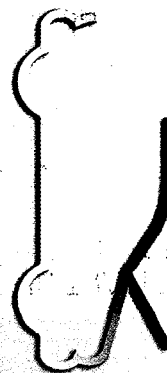
FIRST-CLASS MAIL PERMIT NO. 1888 WASHINGTON, DC

POSTAGE WILL BE PAID BY ADDRESSEE

**US Department of Transportation
National Highway Traffic Safety Administration
Office of Defects Investigation, NVS-210
1200 New Jersey Avenue SE.
Washington, D.C. 20077-9382**



Think your vehicle has a safety defect?



If so:

Use the enclosed form to file a report.

or visit:

www.safercar.gov

or call:

**Vehicle Safety Hotline
888-327-4236**



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