



DOT Auto Safety Hotline

FOR AGENCY USE ONLY 100148

U.S. Department of Transportation  
National Highway Traffic Safety Administration

**Vehicle Owner's Questionnaire**  
To Report Vehicle Safety Defects  
1-888-DASH-2-DOT  
(1-888-327-4236)  
INTERNET: www.nhtsa.dot.gov/hotline

Date Received 16-JUL-2009	Repository <input type="checkbox"/>
	Reference No. 10276962

**OWNER INFORMATION (Type or Print)**

Name	[REDACTED]		Daytime Telephone Number	E-mail Address
Address	[REDACTED]		[REDACTED]	
City	POINT BLANK	State	TX	Zip Code
				[REDACTED]
			Evening Telephone Number	

Do you authorize NHTSA to provide a copy of this report to the manufacturer of your vehicle?  YES  NO  
 In the absence of an authorization, NHTSA will use your name or address to the vehicle manufacturer.  
 Signature of Owner [REDACTED] Date 7/28/09

**VEHICLE INFORMATION**

17 digit Vehicle Identification Number Located at bottom of windshield on driver's side W06VR54R1YR [REDACTED]	Make CADILLAC	Model CATERA	Model Year 2000
Date Purchased 04/14/06	Dealer's Name and Telephone Number CONROE MITSUBISHI		Engine: No: Cylinders 6
Original Owner <input type="checkbox"/>	Dealer's City CONROE	State TX	Zip Code 77301
Transmission Type	<input checked="" type="checkbox"/> Antilock Brakes <input checked="" type="checkbox"/> Cruise Control	Powertrain SPEEDMETER	Multiple Failure: <input checked="" type="checkbox"/>
			Incident Date(s) 15-JUN-2009

**FAILED COMPONENT(S)/PART(S) INFORMATION**

Vehicle Component Codes: 030000 SERVICE BRAKES, HYDRAULIC, 036000 SERVICE BRAKES, HYDRAULIC: ANTILOCK	Failure Mileage 73000	Failure Speed 0
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**ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE**

Tire Make	Tire Model (Name or Number)	Tire Size (Example P215/65R15)
DOT No. (Example: DOTM19ABC036)	<input type="checkbox"/> Original Equipment <input type="checkbox"/> Prior Repair	Failure Location:
Tire Component Code	Tire Failure Type:	

**ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE**

Make:	Date Manufactured:	Model No./Name:
Seat Type:	Installation System:	
Child Seat Component Code:	Failed Part:	

**APPLICABLE INCIDENT INFORMATION**

<i>(Please describe in detail the incident(s), failure(s), crash(es), and injury(ies).)</i>		
Crash <input type="checkbox"/> Yes <input checked="" type="checkbox"/> No	Fire <input type="checkbox"/> Yes <input checked="" type="checkbox"/> No	Number of Persons Injured 0
	Number of Deaths 0	Reported to Police N

**Narrative Description of Incident(S), Crash(es), and Injury(ies).**  
 Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e. parts repaired or replaced (and if old part is available).

TL\*THE CONTACT OWNS A 2000 CADILLAC CATERA. THE CONTACT WAS EXPERIENCING ISSUES WITH THE ABS LOCKING. THE FAILURE ALSO CAUSED THE SPEEDOMETER TO MALFUNCTION. THE BRAKES WORKED INTERMITTENTLY. THE DEALER STATED THAT THE ABS REPAIR WOULD COST \$2,000. THE MANUFACTURER OFFERED NO ASSISTANCE. THE CURRENT MILEAGE WAS 74,232 AND FAILURE MILEAGE WAS APPROXIMATELY 73,000.

*2000  
for part  
Not put in*

Include, if available: Police/Fire Department Report, Photos, and Repair Invoice. ATTACH ADDITIONAL SHEETS IF NECESSARY

The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.

Narrative Description of Incident(s), Failure(s), Crash(es), and Injury(ies)

ABS Braking System Fails  
Check Engine Light STAYS ON  
Speed Meter won't work then TC Light comes ON

PAID \$85.00 TO WIESNER INC-TO HAVE CHECKED  
CADILAC Dealer  
HUNTVILLE TX. 77340-936-291-7500

ATTACH ADDITIONAL SHEETS IF NECESSARY

U.S. Department of Transportation

National Highway Traffic Safety Administration

1200 New Jersey Avenue SE. Washington, D.C. 20077-9382

Official Business Penalty for Private Use \$300

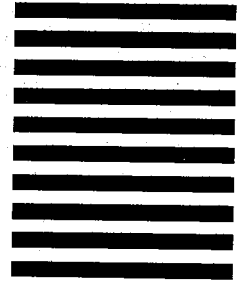


NO POSTAGE NECESSARY IF MAILED IN THE UNITED STATES

**BUSINESS REPLY MAIL**  
FIRST-CLASS MAIL PERMIT NO. 1888 WASHINGTON, DC

POSTAGE WILL BE PAID BY ADDRESSEE

US Department of Transportation  
National Highway Traffic Safety Administration  
Office of Defects Investigation, NVS-210  
1200 New Jersey Avenue SE.  
Washington, D.C. 20077-9382



Think your vehicle has a safety defect?



If so:  
Use the enclosed form to file a report.

or visit:  
[www.safercar.gov](http://www.safercar.gov)

or call:  
Vehicle Safety Hotline  
888-327-4236



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