



U.S. Department of Transportation

National Highway Traffic Safety Administration

DOT Auto Safety Hotline

Vehicle Owner's Questionnaire

To Report Vehicle Safety Defects

1-888-DASH-2-DOT

(1-888-327-4236)

INTERNET:www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY 100148

Date Received

13-JUL-2009

Repository

Reference No. 10276501

OWNER INFORMATION (Type or Print)

Name

Address

City

HAMPTON

State

VA

Zip Code

Daytime Telephone Number

Evening Telephone Number

E-mail Address

Do you authorize NHTSA to provide a copy of this report to the manufacturer of your vehicle? In the absence of an authorized signature, NOT provide your name or address to the vehicle manufacturer. YES NO

Signature of Owner Date 7/18/09

VEHICLE INFORMATION

17 digit Vehicle Identification Number Located at bottom of windshield on driver's side

4A3AA46G12B

Make

MITSUBISHI

Model

GALANT

Model Year

2002

Date Purchased

12-23-08

Dealer's Name and Telephone Number

Engine:

No. Cylinders

4

Fuel Type:

Original Owner

Original

Dealer's City

State

Zip Code

Transmission Type

Antilock Brakes

Powertrain

Multiple Failure:

Incident Date(s)

01-JUL-2009

Cruise Control

FAILED COMPONENT(S)/PART(S) INFORMATION

Vehicle Component Codes: 060000 ENGINE AND ENGINE COOLING, 063200 ENGINE AND ENGINE COOLING; EXHAUST SYSTEM: MANIFOLD/HEADER/MUFFLER/TAIL PIPE

Failure Mileage

126000

Failure Speed

0

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE

Tire Make

Tire Model (Name or Number)

Tire Size (Example P215/65R15)

DOT No. (Example: DOTM19ABC036)

Original Equipment Prior Repair

Failure Location:

Tire Component Code

Tire Failure Type:

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE

Make:

Date Manufactured:

Model No./Name:

Seat Type:

Installation System:

Child Seat Component Code:

Failed Part:

APPLICABLE INCIDENT INFORMATION

(Please describe in detail the incident(s), failure(s), crash(es), and injury(ies).)

Crash

Yes No

Fire

Yes No

Number of Persons Injured

0

Number of Deaths

0

Reported to Police

N

Narrative Description of Incident(S), Crash(es), and Injury(ies). Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e. parts repaired or replaced (and if old part is available).

TL\*THE CONTACT OWNS A 2002 MITSUBISHI GALANT. THE CONTACT ATTEMPTED TO START THE VEHICLE, BUT WAS UNSUCCESSFUL. HE TOWED THE VEHICLE TO THE DEALER AND THEY REPLACED THE INTAKE MANIFOLD; HOWEVER, THE FAILURE RECURRED EIGHT MONTHS LATER. THE CONTACT TOOK THE VEHICLE BACK TO THE DEALER AND THEY REPLACED THE INTAKE MANIFOLD AGAIN. THIS TIME THE REPAIRS ONLY LASTED TWO MONTHS BEFORE FAILING AGAIN. THE VEHICLE IS CURRENTLY BEING TOWED BACK TO THE DEALER. THE INTAKE MANIFOLD IS PRONE TO CRACKING WHERE IT IS CONNECTED TO THE THROTTLE BODY. THROUGH RESEARCH, THE CONTACT FOUND THIS TO BE A VERY COMMON ISSUE WITH THIS YEAR, MAKE, AND MODEL VEHICLE. THE MANUFACTURER STATED THAT THERE WERE NO RECALLS. THE CONTACT BELIEVES THAT A RECALL SHOULD BE ISSUED DUE TO THE MANUFACTURER DEFECT. THE FAILURE MILEAGE WAS 126,000 AND CURRENT MILEAGE WAS 147,000.

Include, if available: Police/Fire Department Report, Photos, and Repair Invoice.

ATTACH ADDITIONAL SHEETS IF NECESSARY

The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.

**Narrative Description of Incident(s), Failure(s), Crash(es), and Injury(ies)**

The intake manifold is prone to cracking where it is connected to the throttle body. My 2002 galant intake manifold has cracked 3 times in less than 1 year. I looked on the internet and everyone else who's intake manifold's are cracking are all in the same exact place.

ATTACH ADDITIONAL SHEETS IF NECESSARY

U.S. Department of Transportation

National Highway Traffic Safety Administration

1200 New Jersey Avenue SE. Washington, D.C. 20077-9382

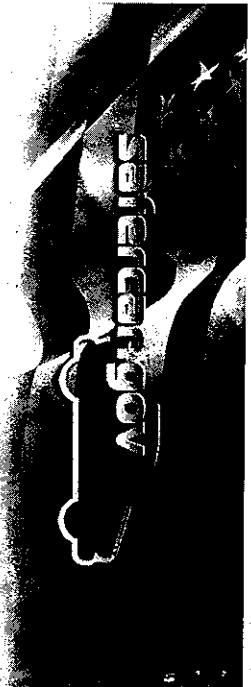
Official Business Penalty for Private Use \$300



NO POSTAGE NECESSARY IF MAILED IN THE UNITED STATES

**BUSINESS REPLY MAIL**  
FIRST-CLASS MAIL PERMIT NO. 1888 WASHINGTON, DC  
POSTAGE WILL BE PAID BY ADDRESSEE

US Department of Transportation  
National Highway Traffic Safety Administration  
Office of Defects Investigation, NVS-210  
1200 New Jersey Avenue SE.  
Washington, D.C. 20077-9382



Think your vehicle has a safety defect?



If so:  
Use the enclosed form to file a report.

or visit:  
[www.safercar.gov](http://www.safercar.gov)

or call:  
Vehicle Safety Hotline  
888-327-4236



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