



U.S. Department  
of Transportation  
National Highway  
Traffic Safety  
Administration

**DOT Auto Safety Hotline**  
**Vehicle Owner's Questionnaire**  
To Report Vehicle Safety Defects  
1-888-DASH-2-DOT  
(1-888-327-4236)  
INTERNET: www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY 100148

Date Received: 13-JUL-2009  
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**OWNER INFORMATION (Type or Print)**

Name: [REDACTED]  
Address: [REDACTED]  
City: KALAMAZOO State: MI Zip Code: [REDACTED]  
Daytime Telephone Number: [REDACTED] E-mail Address: [REDACTED]  
Evening Telephone Number: [REDACTED]

Do you authorize NHTSA to provide a copy of this report to the manufacturer of your vehicle?  
In the absence of a signature, provide your name or address to the vehicle manufacturer.  YES  NO  
Signature of Owner: [REDACTED] Date: 8/7/09

**VEHICLE INFORMATION**

17 digit Vehicle Identification Number Located at bottom of windshield on driver's side: 1FMYU93145K [REDACTED]  
Make: FORD Model: ESCAPE Model Year: 2005  
Date Purchased: [REDACTED] Dealer's Name and Telephone Number: [REDACTED]  
Original Owner:  Dealer's City: [REDACTED] State: [REDACTED] Zip Code: [REDACTED]  
Engine: [REDACTED] Fuel Type: [REDACTED]  
Transmission Type:  Antilock Brakes  Cruise Control Powertrain: [REDACTED] Multiple Failure: [REDACTED] Incident Date(s): 27-MAY-2009

**FAILED COMPONENT(S)/PART(S) INFORMATION**

Vehicle Component Code: 103000 POWER TRAIN: AUTOMATIC TRANSMISSION  
Failure Mileage: 68000 Failure Speed: 25

**ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE**

Tire Make: [REDACTED] Tire Model (Name or Number): [REDACTED] Tire Size (Example P215/65R15): [REDACTED]  
DOT No. (Example: DOTM19ABC036): [REDACTED]  Original Equipment  Prior Repair Failure Location: [REDACTED]  
Tire Component Code: [REDACTED] Tire Failure Type: [REDACTED]

**ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE**

Make: [REDACTED] Date Manufactured: [REDACTED] Model No./Name: [REDACTED]  
Seat Type: [REDACTED] Installation System: [REDACTED]  
Child Seat Component Code: [REDACTED] Failed Part: [REDACTED]

**APPLICABLE INCIDENT INFORMATION**

(Please describe in detail the incident(s), Failure(s), Crash(es), and injury(ies).)

Crash:  Yes  No Fire:  Yes  No  
Number of Persons Injured: 0 Number of Deaths: 0 Reported to Police: N

**Narrative Description of Incident(S), Crash(es), and Injury(ies).**  
Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e. parts repaired or replaced (and if old part is available).

TL\*THE CONTACT OWNS A 2005 FORD ESCAPE. THE CONTACT STATED THAT THE VEHICLE STALLED WHILE DRIVING. WHEN THE FAILURE FIRST OCCURRED, THE VEHICLE WOULD HESITATE WHILE IDLING. THE CONTACT TOOK THE VEHICLE TO THE DEALER, BUT THEY COULD NOT DUPLICATE THE FAILURE. A MONTH LATER, WHILE DRIVING 25 MPH, THE RPM'S INCREASED, BUT THE VEHICLE DID NOT MOVE FORWARD. SHE PUSHED THE VEHICLE OFF THE ROAD AND NOTICED THAT THE OVERRIDE LIGHT BEGAN FLASHING ON THE INSTRUMENT PANEL. SHE RESTARTED THE ENGINE AND DROVE FOR A BLOCK, BUT THE FAILURE RECURRED AND THE VEHICLE WOULD NOT MOVE ANY FURTHER. SHE TOOK THE VEHICLE TO A MECHANIC AND WAS INFORMED THAT THE TRANSMISSION FLUID WAS COMPLETELY BLACK. THE MECHANIC FURTHER STATED THAT THE TRANSMISSION NEEDED TO BE REPLACED. THE CONTACT WAS INFORMED THAT THE TRANSMISSION WAS NOT THE PRIMARY CAUSE OF THE FAILURE; HOWEVER, IT ENDED UP BEING AFFECTED. THROUGH RESEARCH, THE CONTACT FOUND NUMEROUS COMPLAINTS FOR THIS SAME FAILURE. SHE BELIEVES THAT A RECALL SHOULD BE ISSUED. THE FAILURE MILEAGE WAS 68,000 AND CURRENT MILEAGE WAS 72,000.

Include, if available: Police/Fire Department Report, Photos, and Repair Invoice.

ATTACH ADDITIONAL SHEETS IF NECESSARY

The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.