

Form Approved: O.M.B. No. 2127-0008

 DOT Auto Safety Hotline Vehicle Owner's Questionnaire To Report Vehicle Safety Defects 1-888-DASH-2-DOT (1-888-327-4236) INTERNET: www.nhtsa.dot.gov/hotline		FOR AGENCY USE ONLY 100148	
U.S. Department of Transportation National Highway Traffic Safety Administration		Date Received 10-JUL-2009	Repository ☐ Reference No. 10276329
OWNER INFORMATION (Type or Print)			
Name [REDACTED]		Daytime Telephone Number [REDACTED]	E-mail Address [REDACTED]
Address [REDACTED]		Evening Telephone Number [REDACTED]	
City FORKS	State WA	Zip Code [REDACTED]	
Do you authorize NHTSA to provide a copy of this report to the manufacturer of your vehicle? ☐ YES ☒ NO In the absence of [REDACTED] name or address to the vehicle manufacturer. Signature of Owner [REDACTED] Date <u>7/13/09</u>			
VEHICLE INFORMATION			
17 digit Vehicle Identification Number Located at bottom of windshield on driver's side JFZSH63649H [REDACTED]		Make SUBARU	Model FORESTER
		Model Year 2009	
Date Purchased JAN. 14 2009	Dealer's Name and Telephone Number (360) 457 4444 KOENIG CHEVROLET SUBARU		Engine: No: Cylinders
Original Owner ☒	Dealer's City PORT ANGELES, WA 98362	State WA	Fuel Type: 94.5
Transmission Type ☐ Antilock Brakes ☐ Cruise Control	Powertrain	Multiple Failure:	Incident Date(s) 22-JUN-2009
FAILED COMPONENT(S)/PART(S) INFORMATION			
Vehicle Component Codes: 025000 ELECTRONIC STABILITY CONTROL, 180000 VEHICLE SPEED CONTROL, 060000 ENGINE AND ENGINE COOLING		Failure Mileage 3100	Failure Speed 35
ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE			
Tire Make	Tire Model (Name or Number)	Tire Size (Example P215/65R15)	
DOT No. (Example: DOTM19ABC036)	☐ Original Equipment ☐ Prior Repair	Failure Location:	
Tire Component Code		Tire Failure Type:	
ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE			
Maker:	Date Manufactured:	Model No./Name:	
Seat Type:	Installation System:		
Child Seat Component Code:		Failed Part:	
APPLICABLE INCIDENT INFORMATION (Please describe in detail the incident(s), failure(s), crash(es), and injury(ies).)			
Crash ☐ Yes ☒ No	Fire ☐ Yes ☒ No	Number of Persons Injured 0	Number of Deaths 0
		Reported to Police N	
Narrative Description of Incident(s), Crash(es), and Injury(ies). Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e., parts repaired or replaced (and if old part is available).			
TL*THE CONTACT OWNS A 2009 SUBARU FORESTER. WHILE DRIVING BETWEEN 35-40 MPH, THE VEHICLE ACCELERATED WHEN THE BRAKES WERE APPLIED. THE CONTACT SHIFTED INTO PARK OR NEUTRAL AND THE VEHICLE MADE A CLUNKING SOUND. THE ENGINE SHUT OFF. THE CONTACT WAITED A FEW MINUTES BEFORE RESTARTING THE VEHICLE AND SHIFTING INTO DRIVE. THE DEALER HAS HAD THE VEHICLE FOR THE PAST TWO WEEKS AND THE CONTACT REFUSES TO RETRIEVE THE VEHICLE. THE DEALER PERFORMED DIAGNOSTIC TESTS, BUT COULD NOT FIND A FAILURE WITH THE ENGINE OR ANY OTHER COMPONENT. SHE STATED THAT SHE WILL NOT DRIVE THE VEHICLE BECAUSE THE FAILURE HAS NOT BEEN DIAGNOSED. THE FAILURE MILEAGE WAS 3,100. The engine did not shut off but want to a idle. If I had not been able to stop it when I did I would have been in the middle of a very busy Highway intersection. THE Dealer keeps wanting me to drive it THE way it is without fixing it which I refuse to do.			
Include, if available: Police/Fire Department Report, Photos, and Repair Invoice. ATTACH ADDITIONAL SHEETS IF NECESSARY			
The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.			