

-----Original Message-----

From: [REDACTED]
Sent: Thursday, September 24, 2009 9:46 AM
To: donotreplyodi (VOLPE)
Subject: RE: Acknowledgement from NHTSA/ODI of your safety complaint

Dear Sir/Madam:

Please advise me as to the status of my complaint. My warranty has expired and the Cadillac people refused to do anymore work on my car because they could not tell the warranty people what the problem was.

When I bought the Cadillac I asked for a copy of the history and they said they would get one for me; however, that never happen. Could you please aid in getting a history on my Cadillac because I had this problem when I first bought the car? The information I think you would need is:

Skyline Motorcars
10407 Fairfax Blvd
Fairfax VA 22030
703-385-1800
703-766-3938 fax #

2004 Cadillac DeVille Sedan Black
VIN # 1G6KF57964U [REDACTED]

My Name and address is:

[REDACTED]
Baltimore, MD
Cell [REDACTED]
Work [REDACTED]

Thank you,

From: US DOT NHTSA [mailto:donotreplyodi@dot.gov]
Sent: Thursday, July 09, 2009 1:42 PM
To: [REDACTED]
Subject: Acknowledgement from NHTSA/ODI of your safety complaint

Thank you for filing your safety-related complaint via our Web site or our Vehicle Safety Hotline. The ODI Number listed below will be a direct link to your complaint as soon as it is ready to view. Please allow at least two business days for approval and processing before trying to view your complaint online. You will then be able to view it and search any associated documents.

Your Confirmation number (ODI Number) is: 10276223

Your complaint information will be entered into the NHTSA vehicle owner complaint database. NHTSA technical staff review this information to identify potential safety problems. While you may or may not be contacted by a NHTSA investigator to clarify the information submitted, all reports are reviewed and analyzed for potential defects trends. Also, the NHTSA complaint database provides valuable information to other consumers and to manufacturers.

If you have any questions regarding this complaint, please contact ODI:

- By phone: 1-888-327-4236 8:00AM to 10:00PM Monday-Friday
TTY: 1-888-424-9153
Have your ODI Number available.
(Spanish-speaking operators available)
- By e-mail: <http://www-odi.nhtsa.dot.gov/contact.cfm>
Indicate your ODI Number in the contact form.

Thank you,

Office of Defects Investigation (ODI)
National Highway Traffic Safety Administration (NHTSA)
U.S. Department of Transportation (DOT)

To find out more about NHTSA, please go to the [Safercar.gov](http://www.safercar.gov) Web site or call our Vehicle Safety Hotline toll-free at 1-888-327-4236.

Our [Privacy Policy](#) can be found at this Web page.

This is a system-generated e-mail. Do NOT respond to the sender of this e-mail.