



U.S. Department of Transportation
National Highway Traffic Safety Administration

DOT Auto Safety Hotline
Vehicle Owner's Questionnaire
Report Vehicle Safety Defects
1-888-DASH-2-DOT
(1-888-327-4236)
INTERNET: www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY 100148

Date Received: 08-JUL-2009
Repository:
Reference No.: 10276078

OWNER INFORMATION (Type or Print)

Name: [REDACTED]
Address: [REDACTED]
City: HAZEL CREST State: IL Zip Code: [REDACTED]

Daytime Telephone Number: [REDACTED] E-mail Address:
Evening Telephone Number:

Do you authorize NHTSA to provide a copy of this report to the manufacturer of your vehicle? YES NO
In the absence of an authorized signature, NHTSA WILL NOT provide your name or address to the vehicle manufacturer.
Signature of Owner: [REDACTED] Date: Jul 19 12 09

VEHICLE INFORMATION

17 digit Vehicle Identification Number Located at bottom of windshield on driver's side: 9BWSA0304JP [REDACTED]
Make: VOLKSWAGEN Model: FOX Model Year: 1988
Date Purchased: 1988 Dealer's Name and Telephone Number: MCKEEVER VW (NOW OUT OF BUSINESS)
Engine: No. Cylinders: 4 Fuel Type: GASOLINE
Original Owner: Dealer's City: State: Zip Code:
Transmission Type: 4 SPEED MANUAL Antilock Brakes: Powertrain: Multiple Failure: TOTAL HYDRAULIC BRAKE FAILURE Incident Date(s): 07-JUL-2009
 Cruise Control

FAILED COMPONENT(S)/PART(S) INFORMATION

Vehicle Component Code: 030000 SERVICE BRAKES, HYDRAULIC Failure Mileage: 168000 Failure Speed: 30
164955

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE

Tire Make: Tire Model (Name or Number): Tire Size (Example P215/65R15):
DOT No. (Example: DOTM19ABC036): Original Equipment Prior Repair Failure Location:
Tire Component Code: Tire Failure Type:

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE

Make: Date Manufactured: Model No./Name:
Seat Type: Installation System:
Child Seat Component Code: Failed Part:

APPLICABLE INCIDENT INFORMATION

(Please describe in detail the incident(s), Failure(s), Crash(es), and injury (ies).)

Crash: Yes No Fire: Yes No
Number of Persons Injured: 0 Number of Deaths: 0 Reported to Police: N

Narrative Description of Incident(S), Crash(es), and Injury(ies).
Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e. parts repaired or replaced (and if old part is available).

TL*THE CONTACT OWNS A 1988 VOLKSWAGEN FOX. WHILE DRIVING 30 MPH, THE CONTACT LOST ALL BRAKING FUNCTION. THE CONTACT WAS ABLE TO SAFELY STOP THE VEHICLE BY APPLYING THE EMERGENCY BRAKE. HE IS IN THE PROCESS OF NOTIFYING THE DEALER AND MANUFACTURER. THE CONTACT INSPECTED THE VEHICLE AND CONCLUDED THAT THERE WAS CORROSION FROM THE METAL BRAKE LINE TO THE REAR DRIVERS SIDE. THE VEHICLE HAS NOT BEEN REPAIRED. THE FAILURE AND CURRENT MILEAGES WERE 168,000.
RIGHT 164,955

Include, if available: Police/Fire Department Report, Photos, and Repair Invoice. ATTACH ADDITIONAL SHEETS IF NECESSARY.

The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.

Narrative Description of Incident(s), Failure(s), Crash(es), and Injury(ies)

I APPLIED BRAKES AND LOST COMPLETE BRAKE FUNCTION. I INSPECTED THE HYDRAULIC BRAKE LINES AND FOUND THE RIGHT REAR ^{METAL} LINE HAD BURST. THE METAL LINES ARE STILL SILVER COLORED, BUT EXHIBIT SPECKS OF WHITE OXIDE ~~ALONG~~ ^{ALONG} THE LINES, WHICH IS APPARENTLY CORROSION. THIS IS A SPLIT BRAKE SYSTEM, SO I SHOULD HAVE KEPT HALF OF THE BRAKE CAPACITY (2 WHEELS), BUT I LOST BOTH FRONT AND REAR BRAKES. ALL OF THE BRAKE LINES MUST BE REPLACED BEFORE THE CAR CAN SAFELY BE USED AGAIN. THANK YOU VERY MUCH FOR YOUR HELP.

ATTACH ADDITIONAL SHEETS IF NECESSARY

U.S. Department of Transportation

National Highway Traffic Safety Administration

1200 New Jersey Avenue SE, Washington, D.C. 20077-9382

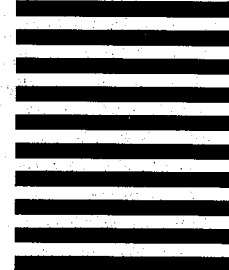
Official Business Penalty for Private Use \$300



NO POSTAGE NECESSARY IF MAILED IN THE UNITED STATES

BUSINESS REPLY MAIL
FIRST-CLASS MAIL PERMIT NO. 1888 WASHINGTON, DC

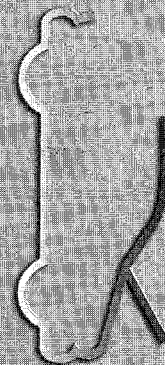
POSTAGE WILL BE PAID BY ADDRESSEE



US Department of Transportation
National Highway Traffic Safety Administration
Office of Defects Investigation, NVS-210
1200 New Jersey Avenue SE.
Washington, D.C. 20077-9382



Think your vehicle has a safety defect?



If so:
Use the enclosed form to file a report.

or visit:
www.safercar.gov

or call:
Vehicle Safety Hotline
888-327-4236



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