

Notification of TELESIS IHD Case Escalation (All times are GMT-0500)

Project: NHTSA Hotline Center
TELESIS IHD Case: 2007 TOYOTA CAMRY HYBRID
TELESIS IHD Case Number:233958

Escalation: Resend EVOQ **Status:** Open
Date: 2010-02-18 **Time:** 11:36:58
Creation Date:2010-02-16 **Creation Time:**10:17:28

Description:

Entered on 02/18/2010 at 11:36:58 EST (GMT-0500) by [REDACTED]
Re: ODI#10275622

A car bought brand new should not malfunction at 700 miles. That's what happened on October 31, 2008, with my 2007 Toyota Camry Hybrid which stopped to run after the dashboard flashed the warnings "Check the VSC system," "Check the Hybrid system," Shift to "P" before starting", with the ABS and skid mark signs on too. I bought this car in Santa Maria, California and had it shipped to Czech Republic where I now reside. Presently, the car is still not running.. Shipping the car back to the U.S. for repairs and service is costly. Toyota does not extend the warranty of my car internationally. I do feel cheated and am awfully upset because I am a first time Toyota buyer and owner. I chose Toyota because of its supposedly solid reputation of manufacturing high quality cars, and of its excellent service to Toyota car owners, which is absolutely a big let down for me because like other Toyota owners, I thought that buying a Toyota was definitely an excellent choice and not a bad investment of my hard earned money. Where else could consumers turn to for help and justice?

--- On Tue, 2/16/10, NHTSAHotline@telesishq.com <NHTSAHotline@telesishq.com> wrote:

Entered on 02/16/2010 at 10:17:28 EST (GMT-0500) by K. Johnson:

THE CONTACT OWNS A 2007 TOYOTA CAMRY HYBRID AND CALLED IN REFERENCE TO FOOTPRINTS CASE NUMBER 116817. SHE PREVIOUSLY FILED A COMPLAINT PERTAINING TO TOYOTA ACCELERATION AND BRAKE FAILURE.

SHE RESIDES OUTSIDE OF THE UNITED STATES AND WAS TOLD BY TOYOTA OF AMERICA, THAT HER VEHICLE WOULD NOT BE INCLUDED WITH THE "UNINTENDED ACCELERATION" RECALL. SHE WAS UPSET THAT HER VEHICLE WAS NOT INCLUDED AND ALSO WANTED HER ODI NUMBER. ASSISTED ACCORDINGLY. SHE ALSO STATED SHE DID NOT RECEIVE A HARD COPY OF THE EVOQ DOCUMENT IN THE MAIL. PLEASE SEND A SECOND COPY. THANK YOU. KMJ

Contact Information:

Last Name:	██████████	First Name:	██████████
Address:	██		
City:	SANTA MARIA	Zip:	██████████
Email Address:	██	Phone:	████████████████████
NHTSA ID:	193567	State / Province:	CA California
Country:	Czechoslovakia (Former)	Alt. Phone:	████████████████████