

G U L F S T R E A M



COACH, INCORPORATED

Tom Bowman
ODI-NHTSA
National Highway
Traffic Safety Administration

April 2, 2010

**INFORMATION Redacted PURSUANT TO THE FREEDOM OF
INFORMATION ACT (FOIA), 5 U.S.C. 552(B)(6)**

Re: Reference Number 10275413

Good morning Tom,

Gulf Stream Coach, Inc. has completed an internal investigation of the matter referenced above.

The motor home which is the subject of this matter is a 2008 Tour Master Class A, manufactured by Gulf Stream Coach, Inc. off line April 12, 2007. The motor home was sold and shipped to independent RV dealer Poulsbo RV, Inc. located in Kent, Washington on June 25, 2007. The unit was subsequently retail sold to [REDACTED] on January 12, 2008.

Our records indicate there have been (90) ninety powered shades purchased under our part number 22-E-855.

The installation of the front power shade requires six spring clips (as per installation instructions provided with power shade) to be mounted directly to the bottom of the front overhead console. The overhead console is designed with substantial steel supports located along the bottom to which the recommended numbers of spring clips are installed. As pictures were not provided with the authorized repair to re-attach the power shade, I cannot confirm the number of mechanical fasteners used in the original installation.

There have been no other reports that I have been made aware of where the power shade has fallen from this installation.

Our records indicate that while [REDACTED] motor home warranty had expired, Gulf Stream Coach provided repairs and requested parts at no charge to correct this condition.

Sincerely,

GULF STREAM COACH, INC.

Scott A. Pullin
Vice President of Operations