



U.S. Department
of Transportation

National Highway
Traffic Safety
Administration

DOT Auto Safety Hotline

Vehicle Owner's Questionnaire
To Report Vehicle Safety Defects

1-888-DASH-2-DOT
(1-888-327-4236)
INTERNET: www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY 100148

Date Received

24-JUN-2009

Repository ☐

Reference No.
10274845

OWNER INFORMATION (Type or Print)

Name

Address

City

EDDYVILLE

State IA

Zip Code

Daytime Telephone Number

E-mail Address

Evening Telephone Number

Do you authorize NHTSA to provide a copy of this report to the manufacturer of your vehicle? ☐ YES ☒ NO
In the absence of an authorization, NHTSA WILL NOT provide your name or address to the vehicle manufacturer.

Signature of Owner _____ Date 6/1/09

VEHICLE INFORMATION

17 digit Vehicle Identification Number Located at bottom of windshield on driver's side

46GED2217T1

Make

COUNTRY COACH

Model

MAGNA

Model Year

1997

Date Purchased

12-29-02

Dealer's Name and Telephone Number

Peor's Motorhomes

Engine:

No: Cylinders

6

Fuel Type:

Diesel

Original Owner

☐

Dealer's City

Lewisville, TX

State

TX

Zip Code

Transmission Type

Auto

☐ Antilock Brakes

☒ Cruise Control

Powertrain

Multiple Failure:

Incident Date(s)

01-SEP-2006

FAILED COMPONENT(S)/PART(S) INFORMATION

Vehicle Component Code: 010000 STEERING

Failure Mileage

75000

Failure Speed

15

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE

Tire Make

Tire Model (Name or Number)

Tire Size (Example P215/65R15)

DOT No. (Example: DOTM19ABC036)

☐ Original Equipment
☐ Prior Repair

Failure Location:

Tire Component Code

Tire Failure Type:

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE

Make:

Date Manufactured:

Model No./Name:

Seat Type:

Installation System:

Child Seat Component Code:

Failed Part:

APPLICABLE INCIDENT INFORMATION

(Please describe in detail the incident(s), failure(s), crash(es), and injury(ies).)

Crash

☐ Yes ☒ No

Fire

☐ Yes ☒ No

Number of Persons Injured

0

Number of Deaths

0

Reported to Police

N

Narrative Description of Incident(s), Crash(es), and Injury(ies).

Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e. parts repaired or replaced (and if old part is available).

TL*THE CONTACT OWNS A 1997 COUNTRY COACH MAGNA RV. THE CONTACT STATED THAT THE POWER STEERING WAS POWERING OFF A HYDRAULIC PUMP, WHICH IS DRIVEN THROUGH A POWER TAKEOFF CASE IN THE TRANSMISSION. THE FAILURE WAS NOTICED WHILE DRIVING 15 MPH. THE SPLINES FROM THE PUMP TO THE POWER TAKEOFF WERE DETERIORATED TO THE POINT THAT THE SPLINES SHEARED. AS A RESULT, THE PUMP NO LONGER TURNED OR PRODUCED ANY FLUID PRESSURE, CAUSING THE POWER STEERING TO BECOME INOPERABLE. HE WAS UNABLE TO DRIVE THE VEHICLE WITHOUT USING ALOT OF STRENGTH DUE TO THIS FAILURE. THE CONTACT HAS NOT TAKEN THE VEHICLE TO THE DEALER. INSTEAD, IT WAS TAKEN TO A BUS REPAIR FACILITY AND WAS REPAIRED. THE FAILURE HAS NOT RECURRED; HOWEVER, HE BELIEVES THAT IT WAS DUE TO A MANUFACTURER DEFECT AND A RECALL SHOULD BE ISSUED. THE FAILURE MILEAGE WAS 75,000 AND CURRENT MILEAGE WAS 117,000.

July 6, 09 I took the coach for insp. of PTO + pump splines and found spline wear at 20%. Lubricated and re-assembled.

Include, if available: Police/Fire Department Report, Photos, and Repair Invoice.

ATTACH ADDITIONAL SHEETS IF NECESSARY

The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.