
From: hotline-inquiries, NHTSA (NHTSA)
Sent: Thursday, February 11, 2010 3:50 PM
To: Reid, Randy (NHTSA)
Subject: FW: Case Escalation
Importance: High

From: NHTSAHotline@telesishq.com [mailto:NHTSAHotline@telesishq.com]
Sent: Sat 2/6/2010 11:47 AM
To: hotline-inquiries, NHTSA (NHTSA)
Subject: Case Escalation

Notification of Case Escalation (All times are GMT-0500)

Project: NHTSA Hotline Center
Case: Safety Recall 50901-C
Case Number:228986

Escalation: NHTSA **Status:** Closed
Date: 2010-02-06 **Time:** 11:47:52
Creation Date:2010-02-02 **Creation Time:**14:55:54

Description:

Entered on 02/06/2010 at 11:47:51 EST (GMT-0500) by BOL:

Thank you for contacting the U.S. Department of Transportation's Vehicle Safety Hotline Information Center.

We have received your email and it has been forwarded to the appropriate NHTSA subject matter expert. However, if you need additional information on our services please feel free to contact us at 1-888-327-4236.

Thank you,

NHTSA.dot.gov Response Team

Disclaimer: "This response is for information purposes only and does not constitute an official communication of the U.S. Department of Transportation. For an official response, please write U.S. Department of Transportation, National Highway Traffic Safety Administration, 1200 New Jersey Ave, SE, West Building, Washington, DC 20590.

N.MCKNIGHT
3/8/2010 CW

Entered on 02/02/2010 at 14:55:54 EST (GMT-0500) by odiwebuser@www-odi.nhtsa.dot.gov:

FULL NAME: [REDACTED]

EMAIL : [REDACTED]

SUBJECT : Safety Recall 50901-C

WEB USER COMMENTS:

My ODI Number: 10274799

I received my December 2009 Updated Intermin Notice concerning my motorhome defective brake calipers, stating a final remedy has been determined. However, when I call Workhorse Custom Chassis to get a current update they do not have one. I've had my motorhome parked since June 2009 because I'm afraid to drive it. Can you give me some type of current information with a time frame. I would greatly appreciate it, thank you.

This mail was sent using the Contact form from <http://WWW-ODI.NHTSA.DOT.GOV> web site.

Contact Information:

Last Name: [REDACTED]

First Name: [REDACTED]

Email Address: [REDACTED]

NHTSA ID: 191434

ODI #: 10274799