



U.S. Department of Transportation
National Highway Traffic Safety Administration

DOT Auto Safety Hotline
Vehicle Owner's Questionnaire
To Report Vehicle Safety Defects
1-888-DASH-2-DOT
(1-888-327-4236)
INTERNET: www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY 100148

Date Received 23-JUN-2009	Repository <input type="checkbox"/>
	Reference No. 10274740

OWNER INFORMATION (Type or Print)

Name	Daytime Telephone Number	E-mail Address
Address	Evening Telephone Number SAME	N/A
City ROSCOE	State NY	Zip Code

Do you authorize NHTSA to provide a copy of this report to the manufacturer of your vehicle? YES NO
In the absence of an authorization, NHTSA WILL NOT provide your name or address to the vehicle manufacturer.
Signature of Owner _____ Date 6/1/09

VEHICLE INFORMATION

17 digit Vehicle Identification Number Located at bottom of windshield on driver's side KMHWF35H94A	Make HYUNDAI	Model SONATA	Model Year 2004
Date Purchased 8-20-04	Dealer's Name and Telephone Number ROYAL Auto GRP. 607 432 9300	Engine: No: Cylinders 6	Fuel Type: 95
Original Owner <input type="checkbox"/> NO	Dealer's City ONEONTA NY 13820	State NY	Zip Code E
Transmission Type Auto	<input checked="" type="checkbox"/> Antilock Brakes <input type="checkbox"/> Cruise Control	Powertrain Auto	Multiple Failure: NO
			Incident Date(s) 21-JUN-2009

FAILED COMPONENT(S)/PART(S) INFORMATION

Vehicle Component Codes: 130000 VISIBILITY, 131000 VISIBILITY: WINDSHIELD	Failure Mileage 115000	Failure Speed 15
---	---------------------------	---------------------

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE

Tire Make BR	Tire Model (Name or Number) POTENZA	Tire Size (Example P215/65R15) 205 60 15
DOT No. (Example: DOTM19ABC036)	<input type="checkbox"/> Original Equipment <input type="checkbox"/> Prior Repair	Failure Location:
Tire Component Code N/A	Tire Failure Type: NONE	

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE

Make: HYUNDAI	Date Manufactured:	Model No./Name: SONATA
Seat Type: BUCKET ERL	Installation System:	
Child Seat Component Code:	Failed Part:	

APPLICABLE INCIDENT INFORMATION

(Please describe in detail the incident(s), Failure(s), Crash(es), and injury(ies).)

Crash <input type="checkbox"/> Yes <input checked="" type="checkbox"/> No	Fire <input type="checkbox"/> Yes <input checked="" type="checkbox"/> No	Number of Persons Injured 0	Number of Deaths 0	Reported to Police N
--	---	--------------------------------	-----------------------	-------------------------

Narrative Description of Incident(S), Crash(es), and Injury(ies).
Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e, parts repaired or replaced (and if old part is available).

TL*THE CONTACT OWNS A 2004 HYUNDAI SONATA. WHILE DRIVING 15 MPH, THE REARVIEW MIRROR FELL OFF THE WINDSHIELD. THE DEALER STATED THAT THE WINDSHIELD DELAMINATED, WHICH MEANT THAT THE GLASS WAS NO LONGER ABLE TO HOLD THE MIRROR IN PLACE. THE INSURANCE COMPANY HAD TO REPLACE THE ENTIRE WINDSHIELD. THE CONTACT BELIEVES THERE IS A DEFECT IN THE WINDSHIELD BECAUSE THE VEHICLE WAS HARDLY IN ANY HEAT AND NO OBJECTS STRUCK THE WINDSHIELD. THE CURRENT AND FAILURE MILEAGES WERE 115,000.

Include, if available: Police/Fire Department Report, Photos, and Repair Invoice. ATTACH ADDITIONAL SHEETS IF NECESSARY

The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.

Narrative Description of Incident(s), Failure(s), Crash(es), and Injury(ies)

*Wind Shield Replaced By Safety / auto glass
6/25/09 12:30 PM W/O# [REDACTED]*

ATTACH ADDITIONAL SHEETS IF NECESSARY

U.S. Department
of Transportation

**National Highway
Traffic Safety
Administration**

1200 New Jersey Avenue SE,
Washington, D.C. 20077-9382

Official Business
Penalty for Private Use \$300

MID DELAWARE NY 125

JUN 25 2009 PM 5 L



**NO POSTAGE
NECESSARY
IF MAILED
IN THE
UNITED STATES**

BUSINESS REPLY MAIL

FIRST-CLASS MAIL PERMIT NO. 1888 WASHINGTON, DC

POSTAGE WILL BE PAID BY ADDRESSEE

**US Department of Transportation
National Highway Traffic Safety Administration
Office of Defects Investigation, NVS-210
1200 New Jersey Avenue SE.
Washington, D.C. 20077-9382**



**Think your vehicle
has a safety defect?**



If so:

**Use the enclosed
form to file a report.**

or visit:

www.safercar.gov

or call:

**Vehicle Safety Hotline
888-327-4236**



Vehicle Owner's Questionnaire (VOQ)
U.S. Department of Transportation
National Highway Traffic Safety Administration

