



U.S. Department
of Transportation
National Highway
Traffic Safety
Administration

DOT Auto Safety Hotline
Vehicle Owner's Questionnaire
To Report Vehicle Safety Defects
1-888-DASH-2-DOT
(1-888-327-4236)
INTERNET: www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY 100148

Date Received

22-JUN-2009

Repository ☐

Reference No.
10274651

OWNER INFORMATION (Type or Print)

Name

Address

City

VIRGINIA BEACH

State

VA

Zip Code

Daytime Telephone Number

E-mail Address

Evening Telephone Number

Do you authorize NHTSA to provide a copy of this report to the manufacturer of your vehicle?
In the absence of an ☒ YES ☒ NO
Signature of Owner _____ Date 6/30/09

VEHICLE INFORMATION

17 digit Vehicle Identification Number Located at bottom of windshield on driver's side

19UUA5647XA013789

Make

ACURA

Model

3.2TL

Model Year

1999

Date Purchased

Dealer's Name and Telephone Number

Engine:

No: Cylinders

Fuel Type:

Original Owner

Dealer's City

State

Zip Code

Transmission Type

☐ Antilock Brakes

Powertrain

Multiple Failure:

Incident Date(s)

13-FEB-2008

☐ Cruise Control

FAILED COMPONENT(S)/PART(S) INFORMATION

Vehicle Component Codes: 110000 ELECTRICAL SYSTEM, 116000 ELECTRICAL SYSTEM: IGNITION

Failure Mileage

90000

Failure Speed

0

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE

Tire Make

Tire Model (Name or Number)

Tire Size (Example P215/65R15)

DOT No. (Example: DOTM19ABC036)

☐ Original Equipment
☐ Prior Repair

Failure Location:

Tire Component Code

Tire Failure Type:

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE

Make:

Date Manufactured:

Model No./Name:

Seat Type:

Installation System:

Child Seat Component Code:

Failed Part:

APPLICABLE INCIDENT INFORMATION

(Please describe in detail the incident(s), Failure(s), Crash(es), and injury(ies).)

Crash

☐ Yes ☒ No

Fire

☐ Yes ☒ No

Number of Persons Injured

0

Number of Deaths

0

Reported to Police

N

Narrative Description of Incident(S), Crash(es), and Injury(ies).

Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e. parts repaired or replaced (and if old part is available).

TL*THE CONTACT OWNS A 1999 ACURA 3.2TL. THE VEHICLE WAS PARKED ON AN INCLINE AND THE GEAR SHIFTER WAS PLACED INTO DRIVE. THE IGNITION INTERLOCK ALLOWED THE KEY TO BE REMOVED WITHOUT SHIFTING INTO PARK. THE FAILURE OCCURRED WITHOUT WARNING. THE VEHICLE WAS PREVIOUSLY REPAIRED ACCORDING TO NHTSA CAMPAIGN ID NUMBER 03V423000 (ELECTRICAL SYSTEM:IGNITION:SWITCH) IN OCTOBER OF 2006. HOWEVER, THE FAILURE HAS RESURFACED BECAUSE THE RECALL REMEDY WAS INSUFFICIENT. THE VEHICLE HAS NOT BEEN REPAIRED. THE FAILURE MILEAGE WAS 90,000 AND CURRENT MILEAGE WAS 120,000.

Include, if available: Police/Fire Department Report, Photos, and Repair Invoice.

ATTACH ADDITIONAL SHEETS IF NECESSARY

The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.



1919 Torrance Blvd.
P.O. Box 2215
Torrance, CA 90509-8870

4/22/09 - Spoke to Indian
in Acura Client Services 800-382-2238
(Product Services)
- no help

Oct 8, 2006 - 1/1/07

January 2004

Safety Recall: Ignition Switch Key Interlock

Dear Acura Owner:

This notice is sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act.

What is the reason for this notice?

Honda Motor Co., Ltd., has determined that a defect relating to motor vehicle safety exists in certain 1998 2.3CLs, 1998-99 3.0CLs, and 1999 3.2TLs with automatic transmissions. Limited batches of an ignition switch component do not have sufficient surface hardness. If the ignition switch in your vehicle contains this defective component, the switch may wear excessively and prevent proper interlock operation. The interlock ensures the transmission is in Park before the ignition key can be removed. Interlock failure may allow the ignition key to be removed when the gear selector lever is not in Park. If you do not set the parking brake when you park, the vehicle could roll and a crash could occur.

What should you do?

Call any authorized Acura dealer, and make an appointment to have your vehicle repaired. The dealer will inspect the ignition switch interlock and replace all needed parts. This work will be done *free of charge*. Please plan to leave your vehicle for half a day to allow the dealer flexibility in scheduling.

Until your vehicle is repaired, be sure to shift the transmission to Park and set the parking brake whenever you park.

Who to contact if you experience problems.

If you are not satisfied with the service you receive from your Acura dealer, you may write to:

American Honda Motor Co., Inc.
Acura Client Services
Mail Stop 500-2N-7E
1919 Torrance Blvd.
Torrance, CA 90501-2746

4/22/09 - Dan [unclear]
Maywood, NJ
Serv. Rec. [unclear]
201-387-0007

If you believe that American Honda or the dealer has failed or is unable to remedy the defect in your vehicle, without charge, within a reasonable period of time (60 days from the date you first contact the dealer for a repair appointment), you may submit a complaint to:

Administrator
National Highway Traffic Safety Administration
400 Seventh Street, SW
Washington, DC 20590

placed complaint on 4/22/09

Or call the toll-free Safety Hotline at (888) 327-4236.

What to do if you feel this notice is in error.

Our records show that you are the current owner or lessee of a 1998 2.3CL, 1998-99 3.0CL, or 1999 3.2TL involved in this recall. If this is not the case, or the name/address information is not correct, please fill out and return the enclosed, postage-paid *Information Change Card*. We will then update our records.

Lessor Information.

Federal law requires that any vehicle lessor receiving this recall notice must forward a copy of this notice to the lessee within 10 days.

If you have questions.

If you have any questions about this notice, or need assistance with contacting an Acura dealer, please call Acura Client Services at (800) 382-2238, and select menu option #2.

We apologize for any inconvenience this campaign may cause you.

Sincerely,

American Honda Motor Co., Inc.
Acura Automobile Division