

NBS-200

CL-10274490-2716 2009 JUN 12 PM 4:13

Administrator

EXECUTIVE SECRETARIAT

National Highway Traffic Safety Administration
1200 New Jersey Avenue, S.E.
Washington, DC 20590

2009 JUN -8 PM 3:38

RECEIVED-NHTSA

Re: Recall INFORMATION #90209
MAY 2009

[REDACTED]
[REDACTED]
[REDACTED]
whitesboro, Tx [REDACTED]

Gentlemen,

I wish to register this complaint against Fleetwood. My Boander (2007) had constant electrical failures. Fleetwood did NOT repair my vehicle, instead, they sent me a wiring diagram wishing me luck trying to find the problem. I sold the unit out of concern for my and my families safety at a loss. I am convinced that this recall would have solved the problem.

Please fine Fleetwood for their failure to fix the problem on my coach as required under their warranty program.

Sincerely
[REDACTED]

MC
A:13
6/12/09
NJ



Driven to Explore

Fleetwood Enterprises, Inc.
3125 Myers Street / Riverside, CA 92503-5527
P.O. Box 7638 / Riverside, CA 92513-7638
p: 909.351.3500 / www.fleetwoodrv.com

IMPORTANT RECALL INFORMATION #90209

May 2009

Dear Valued Fleetwood Motor Home Customer:

This notice is sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act.

Fleetwood Enterprises, Inc., on behalf of its subsidiary manufacturing center located in Decatur, Indiana has decided that a defect which relates to motor vehicle safety exists in certain 2006, 2007 and 2008 model year Providence, Excursion, Expedition, Discovery and Bounder Diesel motor homes.

WHAT IS THE PROBLEM?

On motor homes affected by this recall, the battery cable is routed too close to a sharp edge. This can cause an abrasion to the battery cable insulation, leading to an electrical short and possibly a fire.

WHAT SHOULD YOU DO?

Due to safety related reasons, please make certain your motor home is immediately inspected and repaired by contacting the dealer who sold you the motor home and making an appointment to have this repair performed. If they are not available, another Fleetwood motor home dealer may do this work for you.

WHAT WILL FLEETWOOD DO?

With your continued satisfaction in mind, it is our intention to have these repairs made at your convenience with as little disruption as possible. Effective immediately, Fleetwood dealers have been supplied with all the information needed to enable them to inspect and if necessary, route the battery cable away from the sharp edge. This service will be performed for you free of charge.

The total length of time your motor home will be out of service will depend on the dealer's work schedule.

If you have paid to have this concern corrected previously, you may be eligible for reimbursement of your cost for that repair. For more information contact Fleetwood Owner Relations at (800) 509-3418.

When you deliver your motor home for repairs, your dealer will complete a **Fleetwood Repair Order**. Upon completion of the repair, please sign the dealership's Repair Order or Fleetwood's

Repair Order and fill out the enclosed self-addressed **Vehicle Information Update Card** and return it to Fleetwood.

If you have changed your address or sold the motor home, please take a moment to provide the name and address of the person or dealership you sold it to on the enclosed **Vehicle Information Update Card** and return it to Fleetwood. This will allow us to update our records and if necessary, notify the new owner using the information you provide.

For leased vehicles - Any vehicle lessor receiving this recall notice must forward a copy of this notice to the lessee within ten days.

If you are unable to obtain the specified repair promptly and without charge, please contact:

FLEETWOOD OWNER RELATIONS - RECALL #90209

P.O. Box 1007
Decatur, Indiana
(800) 509-3418

If you believe that the dealer and Fleetwood Enterprises, Inc., have failed or have been unable to remedy the defect without charge or within a reasonable period of time, you may submit a complaint to:

Administrator
National Highway Traffic Safety Administration
1200 New Jersey Avenue, S.E.
Washington, DC 20590

Or call the toll-free Vehicle Safety Hotline at 1-888-327-4236
(TTY: 1-800-424-9153)
or go to
<http://www.safercar.gov>

Fleetwood Enterprises, Inc., is taking these steps in the interest of your safety. We regret any inconvenience this may cause you.

Sincerely,

FLEETWOOD ENTERPRISES, INC.

Motor Home Division

Vehicle Sold/Traded/Retailed to:

Sacramento Country Coach Showcase

New Owner/Dealer Name

JULY 2008

Approximate Date of Sale/Trade

8845 WASHINGTON BLVD, Suite 101

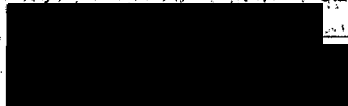
Mailing Address

Roseville, CA 95678

City

State

Zip Code



- I have never owned this vehicle
 - Vehicle damaged beyond repair
 - Vehicle stolen and not recovered
 - Repairs not required on vehicle
 - Repairs required on vehicle
- Inspected by: Self Dealer
- Completed by: Self Dealer
 Stock Unit?

Date: ___/___/___

Servicing Dealer

Location

4U2ACJDC67C

WHITESBORO, TX