

DOT Auto Safety Hotline Vehicle Owner's Questionnaire To Report Vehicle Safety Defects 1-888-DASH-2-DOT (1-888-327-4236) INTERNET: www.nhtsa.dot.gov/hotline		FOR AGENCY USE ONLY 100148	
		Date Received 19-JUN-2009	Repository ☐ Reference No. 10274355
OWNER INFORMATION (Type or Print)			
Name [REDACTED]		Daytime Telephone Number [REDACTED]	
Address [REDACTED]		E-mail Address [REDACTED]	
City BELDING	State MI	Zip Code [REDACTED]	
Do you authorize NHTSA to provide a copy of this report to the manufacturer of your vehicle? ☐ YES ☒ NO In the absence of a signature, your name or address to the vehicle manufacturer. Signature of Owner [REDACTED] Date <u>6/28/09</u>			
VEHICLE INFORMATION			
17 digit Vehicle Identification Number Located at bottom of windshield on driver's side 1B3EJ46X6TN [REDACTED]		Make DODGE	Model Year 1996
Date Purchased <u>3/09</u>	Dealer's Name and Telephone Number <u>PRIVATE OWNER</u>		Engine: <u>2.4/17</u> No. Cylinders <u>4cyl. unlead</u>
Original Owner ☐	Dealer's City	State	Zip Code
Transmission Type ☐ Antilock Brakes ☐ Cruise Control	Powertrain	Multiple Failure:	Incident Date(s) 02-JUN-2009
FAILED COMPONENT(S)/PART(S) INFORMATION			
Vehicle Component Code: 060000 ENGINE AND ENGINE COOLING <u>galley plug oil bad - recalled to</u> <u>oil catches engine on fire</u>		Failure Mileage 193000	Failure Speed 0
ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE			
Tire Make	Tire Model (Name or Number)		Tire Size (Example P215/65R15)
DOT No. (Example: DOTM19ABC036)	☐ Original Equipment ☐ Prior Repair	Failure Location:	
Tire Component Code		Tire Failure Type:	
ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE			
Make:	Date Manufactured:	Model No./Name:	
Seat Type:	Installation System:		
Child Seat Component Code:	Failed Part:		
APPLICABLE INCIDENT INFORMATION (Please describe in detail the incident(s), Failure(s), Crash(es), and Injury(ies).)			
Crash ☐ Yes ☒ No	Fire ☒ Yes ☐ No	Number of Persons Injured 0	Number of Deaths 0
		Reported to Police N	
Narrative Description of Incident(S), Crash(es), and Injury(ies). Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e. parts repaired or replaced (and if old part is available). TL*THE CONTACT OWNS A 1996 DODGE STRATUS. WHILE THE VEHICLE WAS PARKED AT A GAS STATION, THE CONTACT WAS INFORMED THAT HER VEHICLE WAS SMOKING UNDER THE HOOD. SHE WAS ABLE TO TAKE THE VEHICLE TO THE REPAIR SHOP AND THE MECHANIC STATED THAT THE ENGINE COMPARTMENT SUFFERED A MELT DOWN. A REPORT WAS FILED WITH THE MANUFACTURER, BUT THEY WOULD NOT ASSIST. THE CURRENT AND FAILURE MILEAGES WERE 193,000. <u>Chupier - should assist me, in this by repair of car, or giving me a loaner so I can go to surgery and my appointments for my disability.</u>			
Include, if available: Police/Fire Department Report, Photos, and Repair Invoice. ATTACH ADDITIONAL SHEETS IF NECESSARY			
The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.			

Narrative Description of Incident(s), Failure(s), Crash(es), and Injury(ies)

^{oil}
recalls on a gallery plug was noted
on internet, also faulty PCM
& powershifter. oil gallery plug
needs new bracket as would cause
engine fire.
I'm disabled, that was the money from
my income tax return, from working
parttime. Please help! I need a car for my appointment
ATTACH ADDITIONAL SHEETS IF NECESSARY. I feel Chrysler should
do this

U.S. Department
of Transportation

National Highway
Traffic Safety
Administration

1200 New Jersey Avenue SE,
Washington, D.C. 20077-9382

Official Business
Penalty for Private Use \$300



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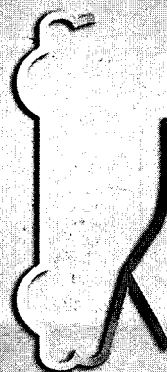
WASHINGTON, DC

POSTAGE WILL BE PAID BY ADDRESSEE

US Department of Transportation
National Highway Traffic Safety Administration
Office of Defects Investigation, NVS-210
1200 New Jersey Avenue SE.
Washington, D.C. 20077-9382



Think your vehicle
has a safety defect?



If so:

Use the enclosed
form to file a report.

or visit:

www.safercar.gov

or call:

Vehicle Safety Hotline
888-327-4236



Vehicle Owner's Questionnaire (VOQ)
U.S. Department of Transportation
National Highway Traffic Safety Administration

