


2009

 <p><b>DOT Auto Safety Hotline</b>  <b>Vehicle Owner's Questionnaire</b>  <b>To Report Vehicle Safety Defects</b>  <b>1-888-DASH-2-DOT</b>  <b>(1-888-327-4236)</b>  <b>INTERNET: www.nhtsa.dot.gov/hotline</b></p>		<p>FOR AGENCY USE ONLY 100148</p>	
<p>U.S. Department of Transportation  National Highway Traffic Safety Administration</p>		<p>Date Received 18-JUN-2009</p>	<p>Repository <input type="checkbox"/> Reference No. 10274231</p>
<p><b>OWNER INFORMATION (Type or Print)</b></p>			
<p>Name [REDACTED]</p>		<p>Daytime Telephone Number [REDACTED]</p>	<p>E-mail Address</p>
<p>Address [REDACTED]</p>		<p>Evening Telephone Number</p>	
<p>City ROYAL PALM BEACH</p>	<p>State FL</p>	<p>Zip Code [REDACTED]</p>	
<p>Do you authorize NHTSA to provide a copy of this report to the manufacturer of your vehicle? <input type="checkbox"/> YES <input checked="" type="checkbox"/> NO  In the absence of an authorized signature or address to the vehicle manufacturer.  Signature of Owner [REDACTED] Date 6/24/09</p>			
<p><b>VEHICLE INFORMATION</b></p>			
<p>Vehicle Identification Number Located at bottom of windshield on driver's side WBANE53526CK85610</p>		<p>Make BMW</p>	<p>Model 5 SERIES</p>
		<p>Model Year 2006</p>	
<p>Date Purchased 9/05</p>	<p>Dealer's Name and Telephone Number Braman Motorcars Palm Beach 561</p>		<p>Engine: No: Cylinders</p>
<p>Original Owner <input checked="" type="checkbox"/></p>	<p>Dealer's City West Palm Beach</p>	<p>State FL</p>	<p>Zip Code 33409</p>
<p>Transmission Type</p>	<p><input checked="" type="checkbox"/> Antilock Brakes <input checked="" type="checkbox"/> Cruise Control</p>	<p>Powertrain</p>	<p>Multiple Failure: Incident Date(s) 10-MAY-2009</p>
<p><b>FAILED COMPONENT(S)/PART(S) INFORMATION</b></p>			
<p>Vehicle Component Codes: 137000 VISIBILITY: REAR WINDOW WIPER/WASHER , 130000 VISIBILITY</p>		<p>Failure Mileage 79954</p>	<p>Failure Speed 0</p>
<p><b>ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE</b></p>			
<p>Tire Make</p>	<p>Tire Model (Name or Number)</p>	<p>Tire Size (Example P215/65R15)</p>	
<p>DOT No. (Example: DOTM19ABC036)</p>	<p><input type="checkbox"/> Original Equipment <input type="checkbox"/> Prior Repair</p>	<p>Failure Location:</p>	
<p>Tire Component Code</p>		<p>Tire Failure Type:</p>	
<p><b>ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE</b></p>			
<p>Make:</p>	<p>Date Manufactured:</p>	<p>Model No./Name:</p>	
<p>Seat Type:</p>		<p>Installation System:</p>	
<p>Child Seat Component Code:</p>		<p>Failed Part:</p>	
<p><b>APPLICABLE INCIDENT INFORMATION</b>  (Please describe in detail the incident(s), Failure(s), Crash(es), and injury(ies).)</p>			
<p>Crash <input type="checkbox"/> Yes <input checked="" type="checkbox"/> No</p>	<p>Fire <input type="checkbox"/> Yes <input checked="" type="checkbox"/> No</p>	<p>Number of Persons Injured 0</p>	<p>Number of Deaths 0</p>
		<p>Reported to Police N</p>	
<p><b>Narrative Description of Incident(S), Crash(es), and Injury(ies).</b>  Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e, parts repaired or replaced (and if old part is available).</p>			
<p>TL*THE CONTACT OWNS A 2006 BMW 525 I. THE CONTACT STATED THAT THE REAR WINDOW SEAL THAT HOLDS THE REAR WINDOW IN PLACE WAS DRIED AND CRACKED. AS A RESULT, THE SEAL BEGAN TO DETACH FROM THE WINDOW. THE DEALER STATED THAT THE CONTACT WOULD HAVE TO PAY \$250 FOR THE REPAIR. THE MANUFACTURER STATED THAT THEY WOULD INVESTIGATE THE FAILURE AND CALL THE CONTACT BACK LATER IN THE WEEK. NO CALLS HAD BEEN RECEIVED TO DATE. THE CURRENT AND FAILURE MILEAGES WERE LESS THAN 79,954.</p> <p>350.00 plus tax rec'd 6/24/09</p>			
<p>Include, if available: Police/Fire Department Report, Photos, and Repair Invoice. ATTACH ADDITIONAL SHEETS IF NECESSARY</p>			
<p>The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.</p>			

Narrative Description of Incident(s), Failure(s), Crash(es), and Injury(ies)

The rear window seal is cracking (dry) and crumbling off - Seal that holds the window in place.

ATTACH ADDITIONAL SHEETS IF NECESSARY

U.S. Department of Transportation

National Highway Traffic Safety Administration

1200 New Jersey Avenue SE, Washington, D.C. 20077-9382

Official Business Penalty for Private Use \$300



NO POSTAGE NECESSARY IF MAILED IN THE UNITED STATES



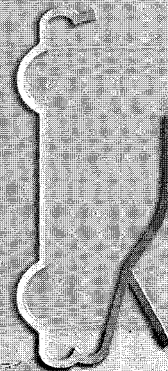
**BUSINESS REPLY MAIL**  
FIRST-CLASS MAIL PERMIT NO. 1888 WASHINGTON, DC

POSTAGE WILL BE PAID BY ADDRESSEE

US Department of Transportation  
National Highway Traffic Safety Administration  
Office of Defects Investigation, NVS-210  
1200 New Jersey Avenue SE,  
Washington, D.C. 20077-9382



Think your vehicle has a safety defect?



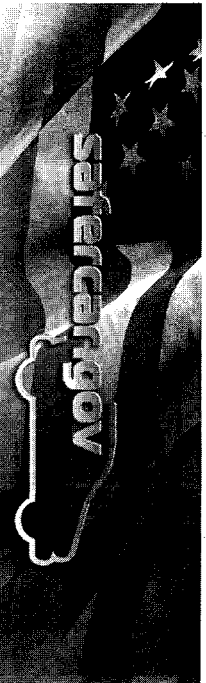
If so:  
Use the enclosed form to file a report.

or visit:  
[www.safercar.gov](http://www.safercar.gov)

or call:  
Vehicle Safety Hotline  
888-327-4236



Vehicle Owner's Questionnaire (VOQ)  
U.S. Department of Transportation  
National Highway Traffic Safety Administration



2901 Okeechobee Blvd.  
West Palm Beach, FL 33409  
SERVICE: (561) 640-2900  
FAX: (561) 640-4409  
STATE REGISTRATION: MV 45536

597825

\*INVOICE\*

PAGE 1

SERVICE ADVISOR: 399 Eduardo Fuentes

ROYAL PALM BEACH FL  
HOME: CONT:  
BUS: CELL:

COLOR	YEAR	MAKE/MODEL	VIN	LICENSE	MILEAGE IN/OUT	TAG	
475/BLACK	06	BMW 525I	WBANE53526C		79954/79956	T3199	
DEL DATE	PROD. DATE	WARR. EXP.	PROMISED	PO NO.	RATE	PAYMENT	INV. DATE
25SEP05	DD01AUG05		15:24 17JUN09			CASH	18JUN09
R.O. OPENED	READY	OPTIONS: STK:E6 DLR:1 1) EASY CARE EXTENDED					
14:31 16JUN09	08:34 18JUN09	WARRANTY CONTRACT # EG8876081 \$200.00 DEDUCTIBLE					
		2) 800-538-4181					

LINE	OPCODE	TECH	TYPE	HOURS	LIST	NET	TOTAL
A	PERFORM	STANDARD	SCOPE				

CAUSE: MAINT SS  
0000105 STANDARD OPERATION  
87 WBMP 0.04  
FC: 85990501MP  
PART#:  
COUNT:  
CLAIM TYPE:  
AUTH CODE:

(N/C)

79956 STD . SCOPE DUE AS PER CBS DATA PERFORMED STANDARD SCOPE  
CUST. CONCERN CORRECTED

\*\*\*\*\*

B PERFORM BRAKE FLUID FLUSH  
CAUSE: MAINT 2

0000618 BRAKE FLUID SERVICE  
87 WBMP 0.05  
2 81-22-0-142-156 BRAKE FLUID:832560  
FC: 34000077MP  
PART#:  
COUNT:  
CLAIM TYPE:  
AUTH CODE:

(N/C)  
(N/C)

79956 BRAKE FLUSH DUE PERFORMED BMW BRAKE FLUSH CONCERN CORRECTED

\*\*\*\*\*

C CUST.REQUEST GET ESTIMATE ON REPLACING REAR WINDSHIELD MOLDING  
DRP CUSTOMER DECLINES REPAIR AT THIS TIME

87 IBSP 0.00

(N/C)

79956 CUSTOMER DECLINED ESTIMATE AT THIS TIME CONCERN CORRECTED

\*\*\*\*\*

D CUST.REQUEST CHECK ALL FLUIDS AND TIRE PRESSURE.  
TOPOFF TOP OFF FLUIDS

87 IBSP 0.00

(N/C)

THE SELLER, BRAMAN MOTORCARS, HEREBY EXPRESSLY DISCLAIMS ALL WARRANTIES, EITHER EXPRESS OR IMPLIED, INCLUDING ANY IMPLIED WARRANTY OF MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE, AND BRAMAN MOTORCARS NEITHER ASSUMES NOR AUTHORIZES ANY OTHER PERSON TO ASSUME FOR IT ANY LIABILITY IN CONNECTION WITH THE SALE OF THE VEHICLE OR PRODUCT. (P.L. 93-637). CUSTOMER SHALL NOT BE ENTITLED TO RECOVER ANY CONSEQUENTIAL DAMAGES, PUNITIVE DAMAGES, DAMAGES TO PROPERTY, OR DAMAGES FOR LOSS OF USE, LOSS OF TIME, LOSS OF PROFITS OR INCOME, OR ANY OTHER INCIDENTAL DAMAGES. LIMITED WARRANTY: THE ONLY WARRANTIES APPLYING TO THE PART(S) INSTALLED ARE THOSE THAT MAY BE OFFERED BY THE MANUFACTURER. REFER TO MANUFACTURER'S LIMITED WARRANTY FOR DETAILS.

DESCRIPTION	TOTALS
LABOR AMOUNT	
PARTS AMOUNT	
GAS, OIL, LUBE	
SUBLET AMOUNT	
MISC. CHARGES	
TOTAL CHARGES	
LESS INSURANCE	
SALES TAX	
PLEASE PAY THIS AMOUNT	

I HAVE READ, UNDERSTAND AND AGREE TO THE ABOVE STATEMENT

X  
SIGNATURE

# 3199

ONE  
 IGN:  
 ATE  
 TEN  
 WILL

**NOTE: PARTS REPLACED UNDER WARRANTY OR MECHANICAL CONTRACT SUBJECT TO TERMS OF MFG AND/OR ADMINISTRATOR**

- SAVE MY REPLACED PARTS FOR INSPECTION
- DISCARD THE REPLACED PARTS

I understand that all parts and accessories sold or used are subject to the Federal Magnusson-Moss act and the consumer merchandise purchased is under LIMITED WARRANTY by the manufacturer and the written terms and conditions thereof are available for my inspection.

The estimated cost of repair \$ \_\_\_\_\_  
 Charge for making estimate or the basis on which charge will be calculated \$ \_\_\_\_\_  
 Designated agent to authorize repairs: Name \_\_\_\_\_  
 Phone \_\_\_\_\_

I DO NOT REQUEST A WRITTEN ESTIMATE AS LONG AS THE REPAIR COSTS DO NOT EXCEED \$ \_\_\_\_\_  
 THE SHOP MAY NOT EXCEED THIS AMOUNT WITHOUT MY WRITTEN OR ORAL APPROVAL.  
 I DO NOT REQUEST A WRITTEN ESTIMATE.

SIGNED: \_\_\_\_\_ DATE: \_\_\_\_\_

METHOD OF PAYMENT: CASH ( ) CHECK ( ) CREDIT CARD	NOTICE BODY DAMAGE 
VISA ( ) MASTER CARD ( ) AM. EXP. ( ) OTHER	NOTE

CUST. NO. 519709 STOCK NO. E65610 TAG NO. T3199 COLOR 475/BLACK PAGE 1 OF 1

DATE	VEHICLE IDENTIFICATION NUMBER	MILEAGE	DELIVER DATE	LICENSE NUMBER	YEAR	MAKE AND MODEL	WRITTEN BY	RO NUMBER
16JUN2009	WBANE53526C	79954	25SEP05		06	BMW 525I	399	597825

**BRAMAN** MOTORCARS  
 www.bramanmotorcars.com  
 2901 Okeechobee Blvd.  
 West Palm Beach, FL 33409  
 Service: (561) 640-2900  
 Fax: (561) 640-4409

NAME	PROPOSED COMPLETION DATE
ADDRESS	15:24 17JUN09
CITY/STATE/ZIP	HOME PHONE
ROYAL PALM BEACH FL	
BILL TO:	BUSINESS PHONE
P.O. NO.	

**MOTOR VEHICLE REPAIR REGISTRATION CERTIFICATION**  
 State: MV45536

ENGINE NO.	TRANSM. NO.	AXLE NO.	PROD. DATE	HOURLY LABOR FLAT RATE
			01AUG05	
1) EASY CARE EXTENDED WARRANTY CONTRACT # EG8876081 \$200.00 DEDUCTIBLE 2) 800-538-4181			SELLING DEALER	CASH
			WARRANTY EXPIRES	1

LINE	OP CODE	LABOR INSTRUCTIONS AND DESCRIPTIONS	FRU'S		
			SUBLET REPAIRS		
			P.O. # & DESC.	AMOUNT	
# A		PERFORM STANDARD SCOPE			
# B		PERFORM BRAKE FLUID FLUSH			
# C		CUST. REQUEST GET ESTIMATE ON REPLACING REAR WINDSHIELD MOLDING			
# D		CUST. REQUEST CHECK ALL FLUIDS AND TIRE PRESSURE.			
# E	ENTER	0.00 ENTERPRISE RENTAL			
			MISC. CHARGES:		