



U.S. Department  
of Transportation  
National Highway  
Traffic Safety  
Administration

DOT Auto Safety Hotline  
**Vehicle Owner's Questionnaire**  
To Report Vehicle Safety Defects  
1-888-DASH-2-DOT  
(1-888-327-4236)  
INTERNET:www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY 100148

Date Received

16-JUN-2009

Repository Reference No.  
10273960

## OWNER INFORMATION (Type or Print)

Name [REDACTED]

Address [REDACTED]

City POLK CITY

State FL

Zip Code [REDACTED]

Daytime Telephone Number  
[REDACTED]E-mail Address  
[REDACTED]Evening Telephone Number  
[REDACTED]

Do you authorize NHTSA to provide a copy of this report to the manufacturer of your vehicle?  YES  NO  
In the absence of an authorization, NHTSA WILL NOT provide your name or address to the vehicle manufacturer.

Signature of Owner \_\_\_\_\_ Date \_\_\_\_/\_\_\_\_/\_\_\_\_

## VEHICLE INFORMATION

17 digit Vehicle Identification Number Located at bottom of windshield on driver's side  
4S7UT9J17RC [REDACTED]Make  
SPARTANModel  
EC 2000Model Year  
1993

Date Purchased

Dealer's Name and Telephone Number

Engine:  
No: Cylinders

Fuel Type:

Original Owner  

Dealer's City

State

Zip Code

Transmission Type

 Antilock Brakes

Powertrain

Multiple Failure:

Incident Date(s)

 Cruise Control

08-JUN-1994

## FAILED COMPONENT(S)/PART(S) INFORMATION

Vehicle Component Codes: 350000 EQUIPMENT, 030000 SERVICE BRAKES, HYDRAULIC

Failure Mileage  
160000Failure Speed  
0

## ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE

Tire Make

Tire Model (Name or Number)

Tire Size (Example P215/65R15)

DOT No. (Example: DOTMAL9ABC036)

 Original Equipment  
 Prior Repair

Failure Location:

Tire Component Code

Tire Failure Type:

## ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE

Make:

Date Manufactured:

Model No./Name:

Seat Type:

Installation System:

Child Seat Component Code:

Failed Part:

## APPLICABLE INCIDENT INFORMATION

(Please describe in detail the incident(s), Failure(s), Crash(es), and injury(ies).)

Crash

 Yes  No

Fire

 Yes  No

Number of Persons Injured

0

Number of Deaths

0

Reported to Police

N

Narrative Description of Incident(S), Crash(es), and Injury(ies).

Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e. parts repaired or replaced (and if old part is available).

TL\*THE CONTACT OWNS A 1993 SPARTAN EC 2000 CHASSIS ON A 1994 WINNEBAGO VECTRA MOTOR HOME. THE CONTACT STATED THAT THE BRAKES WERE DISASSEMBLED. HE STATED THAT THE CALIPER SLIDES ARE CLEANED OF RUST AND DIRT AND LIGHTLY GREASED AT LEAST EVERY TWO YEARS; HOWEVER, THEY BECOME STUCK. AS A RESULT, EXTREME OVERHEATING OCCURS AND DESTROYS THE ROTORS, CYLINDERS, BRAKE FLUID, AND MASTER CYLINDER. THE FAILURE LEADS TO BRAKE FAILURE AND COULD RESULT IN A FIRE. HE CALLED SPARTAN MOTORS AND ASKED THEM TO INFORM OTHER CONSUMERS ABOUT THE ISSUE. NHTSA CAMPAIGN ID NUMBER 09V110000 (SERVICE BRAKES, HYDRAULIC) WAS REFERENCED. THE FAILURE MILEAGE WAS 160,000. CONSUMER REQUEST TO CANCEL SAFETY COMPLAINT 6/24/09. \*NJ

Include, if available: Police/Fire Department Report, Photos, and Repair Invoice.

ATTACH ADDITIONAL SHEETS IF NECESSARY

The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.

**From:** Jackson, Norris CTR (NHTSA)  
**Sent:** Wednesday, June 24, 2009 3:35 PM  
**To:** Fogle, Brenda CTR (NHTSA)  
**Subject:** FW: Case Escalation

**Importance:** High

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**From:** Reid, Randy (NHTSA)  
**Sent:** Wednesday, June 24, 2009 9:06 AM  
**To:** Jackson, Norris CTR (NHTSA)  
**Subject:** FW: Case Escalation  
**Importance:** High

Norris, please add this email to the owner's original ODI 10273960.

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**From:** hotline-inquiries, NHTSA (NHTSA)  
**Sent:** Wednesday, June 24, 2009 8:38 AM  
**To:** Reid, Randy (NHTSA)  
**Subject:** FW: Case Escalation  
**Importance:** High

**From:** NHTSAHotline@telesishq.com [mailto:NHTSAHotline@telesishq.com]  
**Sent:** Tuesday, June 23, 2009 6:43 PM  
**To:** hotline-inquiries, NHTSA (NHTSA)  
**Subject:** Case Escalation  
**Importance:** High

**Notification of Case Escalation (All times are GMT-0400)**

**Project:** NHTSA Hotline Center  
**Case:** NHTSA recall 09V110000  
ODI#10273960  
**Case Number:** 109894

**Escalation:** NHTSA      **Status:** Closed  
**Date:** 2009-06-23      **Time:** 18:43:07

**Creation** 2009-06- **Creation** 16:22:44  
**Date:** 15 **Time:**

**Description:**

*Entered on 06/23/2009 at 18:43:07 EDT (GMT-0400) by [REDACTED]*

**TL- The contact requested to cancel the safety complaint filed on 06/15/2009; ODI Number 10273960. The contact was interested in the filing of a safety complaint. However, he requested the words be verbadum for the description which is listed below: [REDACTED]**

The same situation exists on Spartan brand EC and WC motorhome chassis built after 1992. Unless the brakes are disassembled, caliper slides cleaned of rust/dirt and lightly greased at least every two years, the calipers will stick, leading to extreme overheating/destruction of the rotors, cylinders, brake fluid and master cylinders. This leads to brake failure and possible fires. No mention is made in Spartan's literature of this maintenance requirement. My requests to Spartan Motors, Charlotte, MI, asking them to inform all known chassis owners of this situation, got a reply of "impossible". Perhaps they too, should recall and inspect these chassis' brakes. At a minimum, inform all us owners!

*Entered on 06/16/2009 at 10:15:58 EDT (GMT-0400) by [REDACTED]*

**TL-THE CONTACT OWNS A 1993 SPARTAN CHASSIS ON A 1994 WINNEBAGO VECTRA MOTOR HOME. THE CONTACT STATED the brakes are disassembled, caliper slides cleaned of rust/dirt and lightly greased at least every two years, the calipers will stick, leading to extreme overheating/destruction of the rotors, cylinders, brake fluid and master cylinders. This leads to brake failure and possible fires. CONTACT stated he call Spartan Motors and ask them to inform others about the problem. There is a recall Nhtsa# 09V110000 Component: SERVICE BRAKES, HYDRAULIC. The failure mileage is 160,000... [REDACTED]**

*Entered on 06/15/2009 at 19:11:45 EDT (GMT-0400) by BOL:*

Thank you for contacting the U.S. Department of Transportation's Vehicle Safety Hotline Information Center.

If you are interested in filling a complaint you may call our Hotline at 1-888-327-4236 and a Customer Service Representative will be happy to assist you.

You may also visit our web site at [www.nhtsa.dot.gov](http://www.nhtsa.dot.gov) for information pertaining to Recalls and Defects. The site will provide you with the following resource information:

- Compliance Testing Database
- How To File a Complaint
- Early Warning Reporting Assistance

- Questions and Answers on Recalls and Defects
- View Existing Defect Investigations
- Monthly Defect Investigation Reports
- Search Technical Service Bulletins

We hope that you find this information helpful. However, if you need additional information on our services please feel free to contact us at 1-888-327-4236.

Thank you,

NHTSA.dot.gov Response Team

Disclaimer: "This response is for information purposes only and does not constitute an official communication of the U.S. Department of Transportation. For an official response, please write U.S. Department of Transportation, National Highway Traffic Safety Administration, 1200 New Jersey Ave, SE, West Building, Washington, DC 20590.

Entered on 06/15/2009 at 16:22:44 EDT (GMT-0400) by [REDACTED]

From: [REDACTED]

Comments:

The same situation exists on Spartan brand EC and WC motorhome chassis built after 1992. Unless the brakes are disassembled, caliper slides cleaned of rust/dirt and lightly greased at least every two years, the calipers will stick, leading to extreme overheating/destruction of the rotors, cylinders, brake fluid and master cylinders. This leads to brake failure and possible fires. No mention is made in Spartan's literature of this maintenance requirement. My requests to Spartan Motors, Charlotte, MI, asking them to inform all known chassis owners of this situation, got a reply of "impossible". Perhaps they too, should recall and inspect these chassis' brakes. At a minimum, inform all us owners!  
From NHTSA Web Site.

**Contact Information:**

<b>Last Name:</b>	[REDACTED]	<b>First Name:</b>	[REDACTED]
<b>Address:</b>	[REDACTED]		
<b>City:</b>	POLK CITY	<b>State/ Province:</b>	FL Florida
<b>Zip:</b>	[REDACTED]	<b>Phone:</b>	[REDACTED]
<b>Email Address:</b>	[REDACTED]	<b>NHTSA ID:</b>	95918
<b>ODI #:</b>	10273960		