



U.S. Department
of Transportation

National Highway
Traffic Safety
Administration

DOT Auto Safety Hotline
Vehicle Owner's Questionnaire
To Report Vehicle Safety Defects
1-888-DASH-2-DOT
(1-888-327-4236)
INTERNET:www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY 100148

Date Received

15-JUN-2009

Repository ☐Reference No.
10273788

OWNER INFORMATION (Type or Print)

Name

Address

City

AMHERST

State OH

Zip Cod

Daytime Telephone Number

E-mail Address

Evening Telephone Number

Do you authorize NHTSA to provide a copy of this report to the manufacturer of your vehicle? ☐ YES ☒ NO

In the absence of an authorization, NHTSA WILL NOT provide your name or address to the vehicle manufacturer.

Signature of Owner _____ Date ____/____/____

VEHICLE INFORMATION

17 digit Vehicle Identification Number Located at bottom of windshield on driver's side

5B4MP67G123

Make

WORKHORSE

Model

W22

Model Year

2002

Date Purchased

Dealer's Name and Telephone Number

Engine:

No: Cylinders

Fuel Type:

Original Owner



Dealer's City

State

Zip Code

Transmission Type

☐ Antilock Brakes

Powertrain

Multiple Failure:

Incident Date(s)

14-JUN-2009

☐ Cruise Control

FAILED COMPONENT(S)/PART(S) INFORMATION

Vehicle Component Code: 030000 SERVICE BRAKES, HYDRAULIC

Failure Mileage

7210

Failure Speed

55

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE

Tire Make

Tire Model (Name or Number)

Tire Size (Example P215/65R15)

DOT No. (Example: DOTM9ABC036)

☐ Original Equipment
☐ Prior Repair

Failure Location:

Tire Component Code

Tire Failure Type:

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE

Make:

Date Manufactured:

Model No./Name:

Seat Type:

Installation System:

Child Seat Component Code:

Failed Part:

APPLICABLE INCIDENT INFORMATION

(Please describe in detail the incident(s), Failure(s), Crash(es), and injury(ies).)

Crash

☐ Yes ☒ No

Fire

☒ Yes ☐ No

Number of Persons Injured

0

Number of Deaths

0

Reported to Police

N

Narrative Description of Incident(S), Crash(es), and Injury(ies).

Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e., parts repaired or replaced (and if old part is available).

TL*THE CONTACT OWNS A 2003 FOREST RIVER WINDSONG WITH A 2002 WORKHORSE W22 CHASSIS. WHILE DRIVING 55 MPH, THE FRONT END OF THE VEHICLE VIBRATED CONSTANTLY. THE CONTACT INSPECTED THE VEHICLE AND NOTICED AN ODOROUS SMOKE COMING FROM UNDERNEATH. HE POURED WATER ON THE BRAKE CALIPERS TO COOL THEM DOWN IN ORDER TO RETURN TO HIS RESIDENCE. HE STATED THAT THE BRAKES SEEMED TO HAVE LOCKED UP, WHICH CAUSED THE VIBRATION. THE VEHICLE HAS NOT BEEN TAKEN TO THE DEALER AND THE MANUFACTURER HAS NOT BEEN NOTIFIED. PRIOR TO THE FAILURE, THE CONTACT RECEIVED AN INTERIM NOTICE THAT ALERTED HIM TO A POSSIBLE DEFECT WITH THE BRAKES. THE CURRENT AND FAILURE MILEAGES WERE 7,210. UPDATED 06/24/09. *LJ

Include, if available: Police/Fire Department Report, Photos, and Repair Invoice.

ATTACH ADDITIONAL SHEETS IF NECESSARY

The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.

From: Wells, Cynthia CTR (NHTSA)
Sent: Wednesday, June 24, 2009 9:10 AM
To: Fogle, Brenda CTR (NHTSA)
Subject: FW: 10273788[2].pdf - Adobe Reader

Attachments: 10273788[2].pdf

From: DataQuality, DataQuality (NHTSA)
Sent: Tue 6/23/2009 9:38 AM
To: Wells, Cynthia CTR (NHTSA)
Cc: Berry, Kristin CTR (NHTSA)
Subject: FW: 10273788[2].pdf - Adobe Reader

Mrs. Gina J. Rious
BLF Technologies Inc.
on assignment with NHTSA, DOT
gina.rious@dot.gov
202-366-6287, W48-209

From: [REDACTED]
Sent: Monday, June 22, 2009 11:14 PM
To: DataQuality, DataQuality (NHTSA)
Subject: 10273788[2].pdf - Adobe Reader

Sirs; all the information on here is accurate, and you do have my permission to contact Forrest River if need be. if you have any questions please feel free to contact me. thanke you for your time. [REDACTED]

[REDACTED]