



U.S. Department
of Transportation

National Highway
Traffic Safety
Administration

DOT Auto Safety Hotline
Vehicle Owner's Questionnaire
To Report Vehicle Safety Defects
1-888-DASH-2-DOT
(1-888-327-4236)
INTERNET:www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY 100148

Date Received

12-JUN-2009

Repository ☐Reference No.
10273621

OWNER INFORMATION (Type or Print)

Name

Address

City

FAYETTEVILLE

State

AR

Zip Code

Daytime Telephone Number

E-mail Address

Evening Telephone Number

Do you authorize NHTSA to provide a copy of this report to the manufacturer of your vehicle? ☐ YES ☒ NO

In the absence of an authorization, NHTSA WILL NOT provide your name or address to the vehicle manufacturer.

Signature of Owner _____ Date ____/____/____

VEHICLE INFORMATION

17 digit Vehicle Identification Number Located at bottom of windshield on driver's side

JH4KB266X9C

Make

ACURA

Model

RL

Model Year

2009

Date Purchased

Dealer's Name and Telephone Number

Engine:

No: Cylinders

Fuel Type:

Original Owner

☐

Dealer's City

State

Zip Code

Transmission Type

☐ Antilock Brakes

Powertrain

Multiple Failure:

Incident Date(s)

03-MAY-2009

☐ Cruise Control

FAILED COMPONENT(S)/PART(S) INFORMATION

Vehicle Component Codes: 160000 STRUCTURE, 160000 STRUCTURE

Failure Mileage

300

Failure Speed

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE

Tire Make

Tire Model (Name or Number)

Tire Size (Example P215/65R15)

DOT No. (Example: DOTMAL9ABC036)

☐ Original Equipment☐ Prior Repair

Failure Location:

Tire Component Code

Tire Failure Type:

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE

Make:

Date Manufactured:

Model No./Name:

Seat Type:

Installation System:

Child Seat Component Code:

Failed Part:

APPLICABLE INCIDENT INFORMATION

(Please describe in detail the incident(s), Failure(s), Crash(es), and injury(ies).)

Crash

☐ Yes ☒ No

Fire

☐ Yes ☒ No

Number of Persons Injured

0

Number of Deaths

0

Reported to Police

N

Narrative Description of Incident(S), Crash(es), and Injury(ies).

Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e., parts repaired or replaced (and if old part is available).

TL*THE CONTACT OWNS A 2009 ACURA RL. THE CONTACT NOTICED THAT THE WHEEL WELLS ON HIS VEHICLE COLLECTED WATER ANYTIME IT RAINED OR IF MOISTURE WAS PRESENT ON THE ROAD SURFACE. HE STATED THAT IT SEEMED AS IF THERE WERE POCKETS ON THE WHEELS. THE CONTACT SLIPPED WHILE WALKING IN HIS GARAGE ON MORE THAN ONE OCCASION DUE TO THE PUDDLES FORMED BY PRECIPITATION. HE TOOK THE VEHICLE TO THE DEALER AND WAS INFORMED THAT THE VEHICLE WAS MANUFACTURED IN THIS MANNER. THE MANUFACTURER HAS NOT BEEN NOTIFIED. THE CURRENT MILEAGE WAS APPROXIMATELY 2,800 AND FAILURE MILEAGE WAS APPROXIMATELY 300. UPDATED 06/24/09. *LJ

Include, if available: Police/Fire Department Report, Photos, and Repair Invoice.

ATTACH ADDITIONAL SHEETS IF NECESSARY

The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.

From: [REDACTED]
Sent: Saturday, June 20, 2009 2:37 PM
To: Berry, Kristin CTR (NHTSA)
Subject: Read: NHTSA: Follow up to ODI Complaint: 10273621

Attachments: ATT1168176.txt

This is a receipt for the mail you sent to [REDACTED] at 6/19/2009 1:36 PM

This receipt verifies that the message has been displayed on the recipient's computer at 6/20/2009 1:36 PM