

 DOT Auto Safety Hotline				FOR AGENCY USE ONLY 100148	
Vehicle Owner's Questionnaire To Report Vehicle Safety Defects				Date Received: 12-JUN-2009	
U.S. Department of Transportation National Highway Traffic Safety Administration 2009 AUG 10 1-888-DASH-2-DOT (1-888-327-4236) INTERNET: www.nhtsa.dot.gov/hotline				Repository: ☐ Reference No.: 10273601	
OWNER INFORMATION (Type or Print)					
Name: [REDACTED]				Daytime Telephone Number: [REDACTED]	
Address: [REDACTED]				E-mail Address: [REDACTED]	
City: MINNEAPOLIS		State: MN	Zip Code: [REDACTED]		
Do you authorize NHTSA to contact the manufacturer of your vehicle? ☒ YES ☒ NO In the absence of an authorized signature, your name or address to the vehicle manufacturer.				Signature of Owner: [REDACTED] Date: 20 JUL 09	
VEHICLE INFORMATION					
17 digit Vehicle Identification Number Located at bottom of windshield on driver's side: 4S3BG6857X [REDACTED]			Make: SUBARU	Model: OUTBACK	Model Year: 1999
Date Purchased: 28 APR 09	Dealer's Name and Telephone Number: Private Party			Engine: 2.5L	Fuel Type: Gasoline
Original Owner: ☐	Dealer's City: Minneapolis	State: MN	Zip Code: 55455	No: Cylinders: 4	
Transmission Type: AT	☒ Antilock Brakes	Powertrain: AWD	Multiple Failure:		Incident Date(s): 06-JUN-2009
	☒ Cruise Control	125,355 mls			
FAILED COMPONENT(S)/PART(S) INFORMATION					
Vehicle Component Codes: 190000 TIRES, 190000 TIRES				Failure Mileage: 127250	Failure Speed: 30
ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE					
Tire Make: GOODYEAR		Tire Model (Name or Number): REGATTA 2		Tire Size (Example P215/65R15): 205/70R15	
DOT No. (Example: DOTM9ABC036): MDMONTJR3207		☐ Original Equipment ☐ Prior Repair		Failure Location: DRIVER SIDE FRONT	
Tire Component Code: 190000 TIRES				Tire Failure Type: ROAD HAZARD	
ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE					
Make:		Date Manufactured:		Model No./Name:	
Seat Type:		Installation System:			
Child Seat Component Code:		Failed Part:			
APPLICABLE INCIDENT INFORMATION					
(Please describe in detail the incident(s), failure(s), crash(es), and injury(ies).)					
Crash: ☐ Yes ☒ No	Fire: ☐ Yes ☒ No	Number of Persons Injured: 0	Number of Deaths: 0	Reported to Police: N	
Narrative Description of Incident(S), Crash(es), and Injury(ies). Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e., parts repaired or replaced (and if old part is available).					
TL*THE CONTACT OWNS A 1999 SUBARU OUTBACK. THE VEHICLE HAS GOODYEAR REGATTA 2 TIRES, SIZE 205/70/15 (NA). WHILE DRIVING APPROXIMATELY 30 MPH, THE VEHICLE BEGAN VIBRATING. THE VIBRATIONS WORSENE AS THE SPEED INCREASED. IN ADDITION, THE CONTACT HEARD A LOUD NOISE OUTSIDE OF THE VEHICLE. THERE WERE NO PRIOR WARNINGS. THE VEHICLE WAS TAKEN TO AN INDEPENDENT MECHANIC FOR INSPECTION AND HE STATED THAT THE FRONT DRIVER'S AND PASSENGER TIRES EXHIBITED EXCESSIVE ROAD FORCE VARIATIONS. A ROAD FORCE BALANCING MEASUREMENT WAS PERFORMED ON THE DEFECTIVE TIRES; HOWEVER, THE FOUR TIRES MOUNTED ON THE VEHICLE EXHIBITED UNIFORM WEAR AND TREAD LIFE. THE TIRES WERE TEMPORARILY ROTATED TO THE REAR OF THE VEHICLE. THE TECHNICIAN RECOMMENDED REPLACING THE DEFECTIVE TIRES. THE CONTACT IS IN THE PROCESS OF REPLACING ALL FOUR TIRES. THE FAILURE MILEAGE WAS 127,250 AND CURRENT MILEAGE WAS 127,305.					
Include, if available: Police/Fire Department Report, Photos, and Repair Invoice. ATTACH ADDITIONAL SHEETS IF NECESSARY					
The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.					