



U.S. Department
of Transportation
National Highway
Traffic Safety
Administration

DOT Auto Safety Hotline
Vehicle Owner's Questionnaire
To Report Vehicle Safety Defects
1-888-DASH-2-DOT
(1-888-327-4236)
INTERNET:www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY 100148

Date Received

12-JUN-2009

Repository Reference No.
10273596

OWNER INFORMATION (Type or Print)

Name [REDACTED]

Address [REDACTED]

City DISPUTANTA

State VA

Zip Code [REDACTED]

Daytime Telephone Number
[REDACTED]E-mail Address
[REDACTED]

Evening Telephone Number

Do you authorize NHTSA to provide a copy of this report to the manufacturer of your vehicle? YES NO
In the absence of an authorization, NHTSA WILL NOT provide your name or address to the vehicle manufacturer.

Signature of Owner _____ Date ____/____/____

VEHICLE INFORMATION

17 digit Vehicle Identification Number Located at bottom of windshield on driver's side
1FTWW31R48E [REDACTED]Make
FORDModel
F-350 SDModel Year
2008

Date Purchased

Dealer's Name and Telephone Number

Engine:
No: Cylinders

Fuel Type:

Original Owner

Dealer's City

State

Zip Code

Transmission Type
 Antilock Brakes
 Cruise Control

Powertrain

Multiple Failure:

Incident Date(s)
22-APR-2009

FAILED COMPONENT(S)/PART(S) INFORMATION

Vehicle Component Codes: 180000 VEHICLE SPEED CONTROL, 030000 SERVICE BRAKES, HYDRAULIC

Failure Mileage
800Failure Speed
0

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE

Tire Make

Tire Model (Name or Number)

Tire Size (Example P215/65R15)

DOT No. (Example: DOTM9ABC036)

 Original Equipment
 Prior Repair

Failure Location:

Tire Component Code

Tire Failure Type:

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE

Make:

Date Manufactured:

Model No./Name:

Seat Type:

Installation System:

Child Seat Component Code:

Failed Part:

APPLICABLE INCIDENT INFORMATION

(Please describe in detail the incident(s), Failure(s), Crash(es), and injury(ies).)

Crash

 Yes No

Fire

 Yes No

Number of Persons Injured

0

Number of Deaths

0

Reported to Police

N

Narrative Description of Incident(S), Crash(es), and Injury(ies).

Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e. parts repaired or replaced (and if old part is available).

TL*THE CONTACT OWNS A 2008 FORD F-350 SUPERDUTY. THE CONTACT NOTICED AN INTERMITTENT ISSUE WITH THE BRAKES. WHEN THE BRAKE PEDAL WAS DEPRESSED, THE ENGINE WOULD REV AND THE VEHICLE WOULD ACCELERATE. HER SPOUSE SHOVED THE GEAR INTO PARK TO STOP THE VEHICLE. ON THE SECOND OCCASION, HE KEPT HIS FOOT ON THE BRAKE PEDAL UNTIL THE VEHICLE FINALLY STOPPED. THE DEALER BELIEVED THAT THE SPEED SENSORS CAUSED THE FAILURE. THE VEHICLE IS CURRENTLY BEING REPAIRED AND THE MANUFACTURER HAS NOT BEEN NOTIFIED. THE CURRENT MILEAGE WAS APPROXIMATELY 2,100 AND FAILURE MILEAGE WAS APPROXIMATELY 800. UPDATED 06/24/09. *LJ

Include, if available: Police/Fire Department Report, Photos, and Repair Invoice.

ATTACH ADDITIONAL SHEETS IF NECESSARY

The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.

From: [REDACTED]
To: Berry, Kristin CTR (NHTSA)
Sent: Friday, June 19, 2009 2:57 PM
Subject: Read: FW: NHTSA: Follow up to ODI Complaint: 10273596
Your message

To: [REDACTED]
Subject:

was read on 6/19/2009 2:57 PM.