



DOT Auto Safety Hotline

FOR AGENCY USE ONLY 100148

U.S. Department of Transportation National Highway Traffic Safety Administration

Vehicle Owner's Questionnaire

To Report Vehicle Safety Defects

1-888-DASH-2-DOT (1-888-327-4236)

INTERNET: www.nhtsa.dot.gov/hotline

Date Received

11-JUN-2009

Repository

Reference No. 10273557

OWNER INFORMATION (Type or Print)

Name

Address

City

ST CHARLES

State

VA

Zip Code

Daytime Telephone Number

E-mail Address

Evening Telephone Number

Do you authorize NHTSA to provide a copy of this report to the manufacturer of your vehicle?

YES

NO

In the absence of an authorization, NHTSA WILL NOT provide your name or address to the vehicle manufacturer.

Signature of Owner

Date 6/29/09

I Give Permission

VEHICLE INFORMATION

17 digit Vehicle Identification Number: Located at bottom of windshield on driver's side

JA4MR41H1SJ

Make

MINIBISHI

Model

MONTERO

Model Year

1995

Date Purchased

5-15-07

Dealer's Name and Telephone Number

Bought from an individual

Engine: 3.0 L

No: Cylinders

6

Fuel Type:

Gasoline

Original Owner

Yes

Dealer's City

State

Zip Code

Transmission Type

Automatic

Antilock Brakes

Cruise Control

Powertrain

4-wheel drive

Multiple Failure:

Incident Date(s)

01-JUN-2009

FAILED COMPONENT(S)/PART(S) INFORMATION

Vehicle Component Codes: 061000 ENGINE AND ENGINE COOLING: ENGINE, 061110 ENGINE AND ENGINE COOLING: ENGINE: GASOLINE: BELTS AND ASSOCIATED PULLEYS

Failure Mileage 215000

Failure Speed 55

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE

Tire Make

Tire Model (Name or Number)

Tire Size (Example P215/65R15)

DOT No. (Example: DOTM9ABC036)

Original Equipment Prior Repair

Failure Location:

Tire Component Code

Tire Failure Type:

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE

Make:

Date Manufactured:

Model No./Name:

Seat Type:

Installation System:

Child Seat Component Code:

Failed Part:

APPLICABLE INCIDENT INFORMATION

(Please describe in detail the incident(s), Failure(s), Crash(es), and injury (ies).)

Crash

Yes No

Fire

Yes No

Number of Persons Injured

0

Number of Deaths

0

Reported to Police

N

Narrative Description of Incident(S), Crash(es), and Injury(ies).

Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e, parts repaired or replaced (and if old part is available).

TL*THE CONTACT OWNS A 1995 MITSUBISHI MONTERO. WHILE DRIVING LESS THAN 55 MPH, THE POWER STEERING FAILED AND THE CONTACT ALMOST STRUCK A PEDESTRIAN. UPON FURTHER INVESTIGATION, HE FOUND THAT A PULLEY FAILED IN THE CRANKSHAFT. THE MANUFACTURER STATED THAT HIS VIN WAS INCLUDED IN A RECALL. DUE TO THE AGE OF THE VEHICLE, THE CONTACT WAS INFORMED THAT HE WOULD HAVE HAD TO HAVE THE TIMING BELT REPLACED AT SOME POINT, WHICH WOULD HAVE ALSO TAKEN CARE OF THE RECALL. MITSUBISHI REFUSED TO PERFORM THE RECALL REPAIR. THE CONTACT WAS WELL WITHIN THE STATUTE OF LIMITATIONS TO HAVE HIS VEHICLE REPAIRED ACCORDING TO THE RECALL. THE NHTSA CAMPAIGN ID NUMBER WAS UNKNOWN. THE CURRENT AND FAILURE MILEAGES WERE LESS THAN 215,000.

Include, if available: Police/Fire Department Report, Photos, and Repair Invoice.

ATTACH ADDITIONAL SHEETS IF NECESSARY

The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.

Narrative Description of Incident(s), Failure(s), Crash(es), and Injury(ies)

The bolt holding the harmonic balancer pulley on, fell out allowing the pulley to also fall off. I was driving down the street at approx. 40-50 mph when this occurred. The Mitsubishi dealership said they would fix it at first because it was under recall. Later the next day they called back and said that they wouldn't fix it, because Mitsubishi's main office said it had over 200,000 miles. When I called Mitsubishi's corporate office they told me the same thing and said that due to the mileage the recall didn't apply because someone "would have had to put a timing belt on the vehicle". The ten year recall period is still in effect. A NHTSA Rep. said that mileage did not matter on this recall, because it is a government recall not a safety recall program through Mitsubishi, I requested recall letter from NHTSA, and they refused to send one.

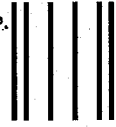
ATTACH ADDITIONAL SHEETS IF NECESSARY

U.S. Department of Transportation

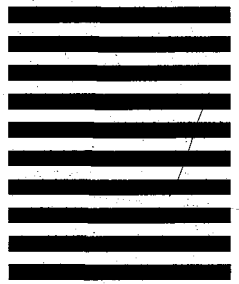
National Highway Traffic Safety Administration

1200 New Jersey Avenue SE, Washington, D.C. 20077-9382

Official Business Penalty for Private Use \$300



NO POSTAGE NECESSARY IF MAILED IN THE UNITED STATES



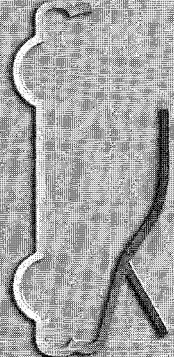
BUSINESS REPLY MAIL
FIRST-CLASS MAIL PERMIT NO. 1888 WASHINGTON, DC

POSTAGE WILL BE PAID BY ADDRESSEE

**US Department of Transportation
National Highway Traffic Safety Administration
Office of Defects Investigation, NVS-210
1200 New Jersey Avenue SE.
Washington, D.C. 20077-9382**



Think your vehicle has a safety defect?



**If so:
Use the enclosed form to file a report.**

**or visit:
www.safercar.gov**

**or call:
Vehicle Safety Hotline
888-327-4236**



Vehicle Owner's Questionnaire (VOQ)
U.S. Department of Transportation
National Highway Traffic Safety Administration

