NVS-200

Phone 703.791-3738 *Mobile:* [redacted]

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Manassas VA [redacted]

2009 JUN -3 PM 1:07
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May 25, 2009

The Administrator, National Highway Traffic-
Safety Administration
400 Seventh Street, S.W.
Washington, DC 20590

I own a Winnebago View Motorhome WDXPD944365[redacted] and received a recall notice of a defect which relates to the exterior slideout storage drawer inadvertently sliding out during normal highway operation.

I took the motorhome to my dealer in April 2008 and furnished the information requested. They did not examine the vehicle but looked at the recall notice I presented. The service department person told me to take the vehicle home and they would call when they had more information or parts. I called the service department in June 2008 concerning the repair/recall and I was told they had my phone numbers and would call me when they had the parts. **I have not heard from the dealer.**

The importance of the recall became evident one night driving on I-71 in Kentucky when the drawer slid out/open. Luckily no one or object was struck and the trucks and cars flashing lights and blowing horns alerted my wife something was wrong an pulled over.

I have called Winnebago before about motorhome difficulties and they will not sell parts to an individual or talk about problems as they refer you to the dealer.

Please intervene with Winnebago to have my storage drawer/bin repaired. The duct tape is not very attractive.

The motorhome has another serious safety problem that is ignored. The ceiling lights when used for an extended period melt the plastic lens cover. The dealer suggested I remove one of the light bulbs and buy a new cover. The first time I noticed the cover dropped down I reached up to re-snap the cover/lens in place and the melted plastic burnt my fingers. I did not realize the holding tab had been melted thinking only that it had been jarred loose. Later the light cover over the lavatory melted. The lens is thin and will not withstand the heat generated by the bulbs. I have another RV with double bulbs in the ceiling lights and have not had a problem which tells me the lights used in the View are defective and dangerous. I have replaced two of the ceiling lights with fluorescent fixtures. Other should be warned of this problem!

[redacted]

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