

GM

Do Whom it May Concern, CL-1027 3368-9047 NYS-200

Thanks for the recall, but your 1 yr I was too late, my car was totaled by fire the cause of which is listed below! - I luckily was not in it, though I was only out of my car for 5 mins! There were no injuries & it was not parked in my garage - whereby I would have lost my house! which by the way a friend of mine did lose her garage with her 2000 Grand Prix! Dear [redacted] This car should have been recalled years ago! Shame on GM!

This notice is sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act.

I now am the happy owner of a Hyundai!

General Motors has decided that a defect, which relates to motor vehicle safety, exists in certain 2000 model year Pontiac Grand Prix vehicles equipped with a 3.8L V6 naturally aspirated engine. As a result, GM is conducting a safety recall. We apologize for this inconvenience. However, we are concerned about your safety and continued satisfaction with our products.

LOVE IT!!

### IMPORTANT

- Your 2000 model year Pontiac Grand Prix, VIN 1G2WP52K2YF [redacted] is involved in safety recall 09047.
- Schedule an appointment with your Pontiac dealer.
- This service will be performed for you at **no charge**.

#### Why is your vehicle being recalled?

An underhood fire may be caused by drops of engine oil, from seepage or spillage, being deposited on the exhaust manifold through hard braking. If the manifold is hot enough, the oil may ignite into a small flame and, in some instances, the fire may spread to the plastic spark plug wire channel and beyond. If this occurs, there could be a fire in your vehicle and nearby property.

#### What will we do?

Your Pontiac dealer will replace the spark plug wire channel with new spark plug wire retainers. This service will be performed for you at **no charge**. Because of service scheduling requirements, it is likely that your dealer will need your vehicle longer than the actual service correction time of approximately 15 minutes.

There are two very important precautions you should take before your vehicle is serviced:

- We strongly recommend you not park your vehicle in a garage, car port, or other structure.
- If you notice a burning odor, you should have your GM dealer inspect your vehicle immediately. The dealer will inspect your vehicle without charge.

2009 JUN -3 PM 1:33  
EXECUTIVE SECRETARIAT

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RECEIVED - NYS



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**What should  
you do?**

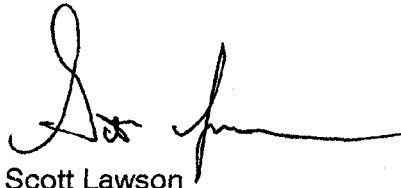
You should contact your Pontiac dealer to arrange a service appointment as soon as possible.

**Do you have  
questions?**

If you have questions or concerns that your dealer is unable to resolve, please contact the Pontiac Customer Assistance Center at 1.800.620.7668 (TTY 1.800.833.7668). More information about your vehicle can be found at the Owner Center at [www.gmownercenter.com](http://www.gmownercenter.com)

If after contacting your dealer and the Customer Assistance Center, you are still not satisfied we have done our best to remedy this condition without charge and within a reasonable time, you may wish to write the Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Avenue, SE., Washington, DC 20590, or call the toll-free Vehicle Safety Hotline at 1.888.327.4236 (TTY 1.800.424.9153), or go to <http://www.safercar.gov>.

Federal regulation requires that any vehicle lessor receiving this recall notice must forward a copy of this notice to the lessee within ten days.



Scott Lawson  
Director,  
Customer and Relationship Services

Enclosure  
09047