



U.S. Department of Transportation

National Highway Traffic Safety Administration

DOT Auto Safety Hotline

Vehicle Owner's Questionnaire

To Report Vehicle Safety Defects

1-888-DASH-2-DOT

(1-888-327-4236)

INTERNET:www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY 100148

Date Received

04-JUN-2009

Repository

Reference No. 10272876

OWNER INFORMATION (Type or Print)

Name

Address

City

PLACITAS

State

NM

Zip Code

Daytime Telephone Number

Evening Telephone Number

E-mail Address

Do you authorize NHTSA to the manufacturer of your vehicle? In the absence of an authorized signature, provide your name or address to the vehicle manufacturer. Signature of Owner

YES NO

VEHICLE INFORMATION

17 digit Vehicle Identification Number Located at bottom of windshield on driver's side 2HGFG118X6H

Make HONDA

Model CIVIC

EX

Model Year 2006

Date Purchased

2006

Dealer's Name and Telephone Number

Engine:

No: Cylinders

Fuel Type:

GAS

Original Owner

Dealer's City

State

Zip Code

4

Transmission Type

HANDAL

Antilock Brakes

Cruise Control

Powertrain

4 CYL.

Multiple Failure:

Incident Date(s)

08-MAY-2009

FAILED COMPONENT(S)/PART(S) INFORMATION

Vehicle Component Codes: 020000 SUSPENSION, 190000 TIRES, 191000 TIRES: TREAD/BELT

Failure Mileage 24000

Failure Speed VARIABLE

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE

Tire Make BRIDGESTONE

Tire Model (Name or Number) TURANZA T

Tire Size (Example P215/65R15) 205/55R16

DOT No. (Example: DOTM19ABC036)

Original Equipment Prior Repair

Failure Location:

SURFACE

Tire Component Code 191000 TIRES:TREAD/BELT

Tire Failure Type: TREAD SEPARATION / WEAR

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE

Make:

Date Manufactured:

Model No./Name:

Seat Type:

Installation System:

Child Seat Component Code:

Failed Part:

APPLICABLE INCIDENT INFORMATION

(Please describe in detail the incident(s), Failure(s), Crash(es), and injury(ies).)

Crash

Yes No

Fire

Yes No

Number of Persons Injured

0

Number of Deaths

0

Reported to Police

N

Narrative Description of Incident(S), Crash(es), and Injury(ies). Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e. parts repaired or replaced (and if old part is available).

TL*THE CONTACT OWNS A 2006 HONDA CIVIC. THE VEHICLE HAS BRIDGESTONE TURANZA T TIRES. THE CONTACT STATED THAT THERE WAS A SUSPENSION ISSUE WITH HIS VEHICLE. IN ADDITION, THE TIRES BECAME WORN AFTER 12,000 MILES. THE MANUFACTURER STATED THAT THERE WAS A TECHNICAL SERVICE BULLETIN FOR THE SUSPENSION REPAIRS, BUT NO RECALLS. THE MANUFACTURER STATED THAT THEY WERE NOT RESPONSIBLE FOR THE TIRES AND THAT THE SUSPENSION DID NOT AFFECT THE TIRE WEAR. BRIDGESTONE DISAGREED AND STATED THAT THEY COULD REPLACE THE TIRES FOR \$650 AT THE CONTACT'S EXPENSE. THE VIN, TIRE SIZE, AND DOT NUMBER WERE UNKNOWN. THE TIRE FAILURE MILEAGE WAS 12,000. THE VEHICLE CURRENT AND FAILURE MILEAGES WERE LESS THAN 24,000.

Include, if available: Police/Fire Department Report, Photos, and Repair Invoice.

ATTACH ADDITIONAL SHEETS IF NECESSARY

The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.

This service bulletin is only
referred to an owner when they
go in to inquire about premature,
dangerous tire wear and drivability.

This should be a RECALL!

DEM tire replacement
costs \$650.

davis|miles, PLLC

with law offices in Arizona and New Mexico

NEW MEXICO OFFICE:
320 GOLD AVE. SW, STE. 1401
ALBUQUERQUE, NM 87102

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*Certified Specialist in Injury
and Wrongful Death Litigation

June 10, 2009

Perfection Honda
Attn: Stewart Rappaport, Owner
2603 American Road SE
Rio Rancho, NM 87124

**Re: Demand to Honor Warranty Pursuant to Honda Service
Bulletin 08-001**

Vehicle: 2006 Honda Civic Ex
VIN: 2HGFG118X6H [REDACTED]

[REDACTED]
Placitas, NM [REDACTED]
Phone: [REDACTED]
Our File No. 168576

Dear Mr. Rappaport:

We write to you on behalf of [REDACTED] concerning his 2006 Honda Civic Ex. Please see Service Bulletin 08-001, Uneven or Rapid Rear Tire Wear (hereinafter "Service Bulletin"), which outlines the recall advisory and corrective actions relative to the suspension and tires of certain models of Honda Civics, such as the vehicle owned by [REDACTED]. The suspension issues are germane to the untimely deterioration of [REDACTED] tires.

[REDACTED] indicates that Perfection Honda has offered to correct the suspension, at their expense, on his vehicle; however, Perfection Honda has refused to replace the tires, at their expense, which are now prematurely worn at 24,000 miles compared to the 50,000 miles typically seen with respect to *normal* wear and tear. Pursuant to the "Corrective Action" of the Service Bulletin, an authorized Honda automobile dealer, such as Perfection Honda, is to "install a rear upper control arm kit, replace the flange bolts and the worn tires and do a four-wheel alignment to the new specification listed in REPAIR PROCEDURE." In accordance with the "Tire Replacement Information", American Honda "will pay a prorated amount...for replacement of tires due to uneven or rapid tire wear, based on the tire's mileage."

In order for [REDACTED] to qualify for tire replacement, the tires must have been properly maintained; tires must not show abuse; and tires must show signs of diagonal or inner edge wear. Based on the foregoing, [REDACTED] is eligible for replacement tires. Furthermore, [REDACTED] vehicle is still covered under its warranty which requires Perfection Honda to replace the subject tires.

Our File No. 168576

June 10, 2009

Page 2 of 2

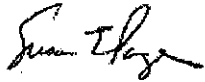
Therefore, [REDACTED] demands that Perfection Honda replace his tires in compliance with the Service Bulletin, and his warranty, as noted. Please contact [REDACTED] within ten (10) days of the date of this letter to make arrangements to replace the tires to his vehicle.

Failure to do so will result in further legal action by [REDACTED] as well as the filing of a complaint against Perfection Honda with the appropriate governmental agencies for refusing to correct the deficiencies of his vehicle with regard the Service Bulletin, which are additionally covered under warranty.

Please contact [REDACTED] directly to resolve this matter. If you employ legal counsel to assist you, your attorney is authorized, pursuant to Rule 16-402 of the New Mexico Rules of Professional Conduct, to contact [REDACTED] directly. [REDACTED] will contact us as necessary.

Sincerely,

DAVIS MILES, PLLC



Susan E. Page, Esq.
For the Firm

SEP/rkk/tb

cc: [REDACTED]



Honda

FAX (505) 857-0308

www.perfectionhonda.com

Perfection Honda

2603 American Rd., SE • Rio Rancho, NM 87124

HOCS174951

Honda

(800) 880-1341

(505) 898-0000

HOCS174951



0101HOCS174951

CUSTOMER NO. 51680	ADVISOR BEN W DACKIEWICZ	364 TAG NO. 875	INVOICE DATE 05/08/09	INVOICE NO. HOCS174951
	LABOR RATE	LICENSE NO.	MILEAGE 24,379	COCKOR GALAXY GRAY
	YEAR MAKE MODEL 06/HONDA/CIVIC/CIVIC 2DR EX	DELIVERY DATE 08/27/06	STOCK NO. 61661	DELIVERY MILES 22
	VEHICLE I.D. NO. Z H G F G 1 1 8 X 6 H	SELLING DEALER NO.	PRODUCTION DATE	
	F.T.E. NO.	P.O. NO.	R. DATE 05/08/09	
	BUSINESS PHONE	COMMENTS	MO: 24379	

LABOR-----
 J# 1 30HOZ REAR SUSPENSION TECH(S):673 WARRANTY
 C/S TIRES REAR TIRES ARE WEARING ABNORMALLY.
 INSTALL REAR CONTROL ARM KIT & PERFORM ALIGNMENT.
 CUSTOMER DECLINED PRO-RATION ASSISTANCE FOR TIRES
 FROM HONDA.
 419186 .5 4191861 1.2 08-001 BULLETIN, NEED TO INSTALLED
 ARM KIT
 INSTALLED UPPER ARM KIT AND ALIGNED

PARTS-----	QTY----	FP-NUMBER-----	DESCRIPTION-----	UNIT PRICE-
	2	90396-SNA-000	BOLT, FL42319	
	4	90397-SNA-A00	BOLT, FL42319	
	1	04523-SNA-A01	SET, UPP42319	
				TOTAL - PARTS

WARRANTY
 WARRANTY
 WARRANTY
 0.00

JOB# 1 TOTALS-----
 JOB# 1 JOURNAL PREFIX HOCS JOB# 1 TOTAL 0.00

COMMENTS-----
 NEED BY 3PM!!

RECOMMENDATIONS-----
 ALL FOUR TIRES NEED REPLACING.

TOTALS-----

DISCLAIMER OF WARRANTIES
 The only warranties on the products sold under this repair order are those warranties made by the manufacturer. The Seller, PERFECTION HONDA, hereby expressly disclaims all warranties, either express or implied, including any implied warranty of MERCHANTABILITY or fitness for a particular purpose, and PERFECTION HONDA NEITHER ASSUMES NOR AUTHORIZES ANY OTHER PERSON TO ASSUME FOR IT ANY LIABILITY IN CONNECTION WITH THE SALE OF THESE PRODUCTS. This disclaimer by the Seller, PERFECTION HONDA in no way affects the terms of the manufacturer's warranty.

LIMITED WARRANTY
 However, PERFECTION HONDA does guarantee the labor performed under this repair order has been competently performed, and that any defect in the repair work which occurs will be corrected without charge by PERFECTION HONDA for a period of 90 days from the date of the repair work or 3,000 miles, whichever first occurs. In the case of genuine Honda parts replacement, the parts and labor warranty is one year or 12,000 miles, whichever comes first. In the event of defective repair, the Buyer shall not be entitled to recover from PERFECTION HONDA any consequential damages, damages to property, damages for loss of use, loss of time, loss of profits, or income, or any other incidental damages, or any damages for personal injury. It is expressly understood and agreed that the implied warranty exists or the exclusion or limitation of incidental or consequential damages, so the above limitations or exclusions may not apply to you. This warranty gives you specific legal rights, and you may also have other rights which vary from state to state. All parts installed are new or remanufactured unless approved otherwise.

 * NEXT RECOMMENDED SERVICE: *
 * 05/08/2009 / 24379 MI 05HOZ-004 22,500 MILE SERVICE *

WE APPRECIATE YOUR BUSINESS!

 * OUR GOAL IS TO PROVIDE EXCELLENT SERVICE *
 * IF THERE IS ANY REASON THIS SERVICE DID *
 * NOT MEET GOAL PLEASE CONTACT OUR SERVICE *
 * MANAGER GREG TANNY AT (505)314-5825 *

MISC CHARGE REFLECTS A PERCENTAGE OF LABOR (NOT TO EXCEED \$20.00) THAT INCLUDES DISPOSAL AND RECYCLING WASTE IE: OIL, FILTERS, COOLANT, TIRES AND BATTERIES. IT ALSO INCLUDES ALL SHOP SUPPLIES, CLEANERS, RAGS, MATS, SEAT AND FENDER COVERS AND FLOOR MATS.

WE LOOK FORWARD TO SEEING YOU ON YOUR NEXT SERVICE!

TOTAL LABOR....	0.00
TOTAL PARTS....	0.00
TOTAL SUBLET...	0.00
TOTAL G.O.G....	0.00
TOTAL MISC CHG.	0.00
TOTAL MISC DISC	0.00
TOTAL TAX.....	0.00
TOTAL INVOICE \$	0.00

CUSTOMER SIGNATURE
 ***** DUPLICATE INVOICE *****

REYNOLDS and Reynolds
 PAGE 1 OF 1 SERVICE FILE COPY [END OF INVOICE] 04:13pm



Applies To: **2006-07 Civic 2-Door** – ALL Except Si and Honda Accessory HFP Package
2006-07 Civic 4-Door – ALL Except Si
2006-07 Civic Hybrid – ALL
2008 Civic Hybrid – From VIN JHMFA3...8S00001 thru JHMFA3...8S010456

February 5, 2009

Uneven or Rapid Rear Tire Wear

(Supersedes 08-001, dated April 11, 2008, to revise the information marked by the black bars)

REVISION SUMMARY

Under PARTS INFORMATION, the control arm kit has been updated to include the flange bolts, and the part number and Honda code have changed.

NOTE: To ensure a proper repair and proper reimbursement, you must read this entire service bulletin before doing any work.

SYMPTOM

The customer may complain of uneven or rapid rear tire wear, a roaring noise from the rear, or a vibration at highway speeds.

PROBABLE CAUSE

The combination of the tires and the rear suspension geometry may cause rapid and uneven rear tire wear. Tires in an advanced stage of this diagonal or inner edge wear may cause vibration and/or a bad bearing type noise. (For more details, see TIRE INSPECTION AND QUALIFICATION on page 2).

CORRECTIVE ACTION

Install a rear upper control arm kit, replace the flange bolts and the worn tires (see the Tire Replacement Information chart on page 2), and do a four-wheel alignment to the new specification listed in REPAIR PROCEDURE.

PARTS INFORMATION

Rear Upper Control Arm Kit:
P/N 04523-SNA-A01, H/C 9113184
(Contains control arms and six flange bolts.)

Tire Warranty Information

You *must* use the same brand and size tire as OEM equipped. Replacement tires must be from The Tire Rack.

For replacement tires, call the American Honda Tire Program through The Tire Rack at 877-327-8473.

Tire Application Chart

OEM Tire, P/N, and H/C	Tire Size	Model
Dunlop SP5000 P/N 42751-DUN-038 H/C 8285082	P195/65R15	2-Door DX, 4-Door DX, GX
Bridgestone Turanza EL400 P/N 42751-BRI-089 H/C 8251878	P205/55R16	2-Door LX, EX, 4-Door LX, EX
Goodyear Eagle RSA P/N 42751-GYR-036 H/C 8270498	P205/55R16	2-Door LX, EX, 4-Door LX, EX
Dunlop SP31 P/N 42751-DUN-039 H/C 8285090	P195/65R15	Hybrid
Bridgestone Insignia SE200 P/N 42751-BRI-090 H/C 8285108	P195/65R15	Hybrid



CUSTOMER INFORMATION: The information in this bulletin is intended for use only by skilled technicians who have the proper tools, equipment, and training to correctly and safely maintain your vehicle. These procedures should not be attempted by "do-it-yourselfers," and you should not assume this bulletin applies to your vehicle, or that your vehicle has the condition described. To determine whether this information applies, contact an authorized Honda automobile dealer.



Tire Replacement Information

Typical Claim:

American Honda will pay a prorated amount, as shown in the chart below, for replacement of tires due to uneven or rapid rear tire wear, based on the tire's mileage.

NOTE: You must calculate how much to charge the customer and how much to charge the warranty claim. Customer receipts used for calculation of the mileage must be retained with the repair order. Get the customer's permission before proceeding with this repair.

Miles	Tread Depth						
	0/32"	1/32"	2/32"	3/32"	4/32"	5/32"	6/32" or more
0-3,500	0%	0%	0%	0%	0%	0%	0%
3,501-6,500	0%	0%	0%	0%	0%	0%	0%
6,501-9,500	0%	0%	0%	0%	0%	0%	0%
9,501-12,500	0%	0%	0%	0%	0%	0%	0%
12,501-15,500	0%	0%	0%	0%	0%	0%	0%
15,501-18,750	0%	0%	0%	0%	0%	0%	0%
18,751-21,750	0%	0%	0%	0%	0%	0%	0%
21,751-25,000	0%	0%	0%	0%	0%	0%	0%
over 25,000	0%	0%	0%	0%	0%	0%	0%

 Abnormal Wear (% Covered by Honda)
 Normal Wear (No Coverage by Honda)

Customer Reimbursements:

Customers who had tires previously replaced due to wear, and whose vehicle is eligible for rear upper control arm replacement (see DIAGNOSIS on page 4), may be eligible for reimbursement of a prorated portion of their expense. Use the mileage on the customer's original tire replacement receipt to calculate the prorated amount, and retain a copy of the receipt with the repair order. To submit a warranty claim for customer reimbursement, follow the procedure in section 3.9 of the Service Operations Manual "Reimbursement For Emergency Repairs."

 per American Honda

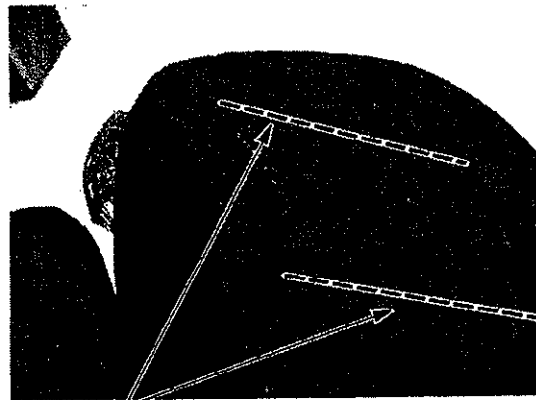
To qualify for tire replacement:

- The tires must have been properly maintained (correct inflation and balancing).
- Tires must not show signs of abuse (such as from racing or other physical damage). Abused tires are not covered by this service bulletin.
- Tires must show signs of diagonal or inner edge wear. They must also fall within the abnormal wear range, based on tread depth measured and mileage shown, on the Tire Replacement Information chart on this page.

TIRE INSPECTION AND QUALIFICATION

Diagonal Wear Lines

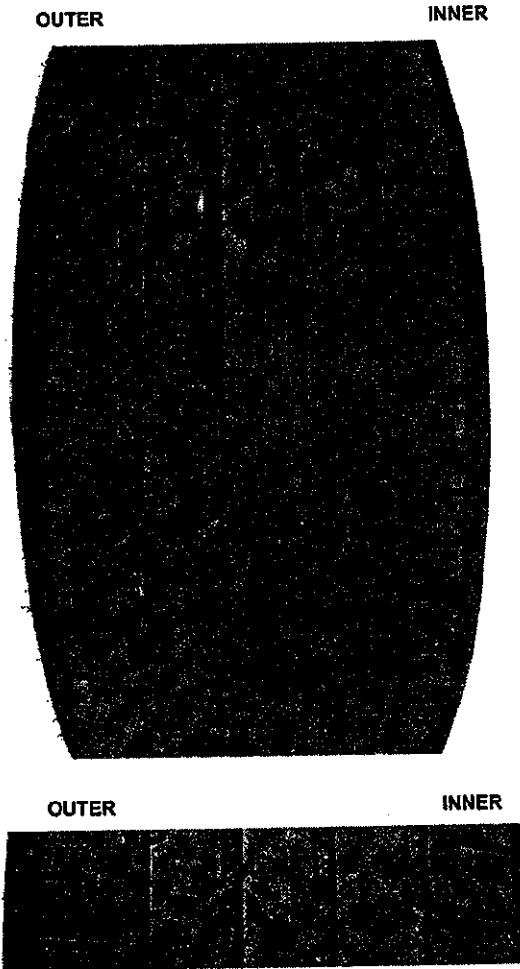
The tire is no longer round. There are high and low spots on the tire, worn in a diagonal pattern across the tread.



The tread is worn diagonally across the tire.

Inner Edge Tread Wear

The tread on the inner edge of the tire is worn more than the tread on the outer edge.



WARRANTY CLAIM INFORMATION

In warranty: The normal warranty applies.

OP#	Description	FRT
4191B6	Install rear upper control arm kit.	0.5
421112	Mount, balance, and install two tires.	0.8
421114	Mount, balance, and install four tires.	1.6
4191B6B	Do a four-wheel alignment.	1.2

Failed Part: P/N 04523-SNA-A00
H/C 8820698

Defect Code: 00504

Symptom Code: 04217

Skill Level: Repair Technician

Out of warranty: Any repair performed after warranty expiration may be eligible for goodwill consideration by the District Parts and Service Manager or your Zone Office. You must request consideration, and get a decision, before starting work.

To claim the installation of replacement tires, do this:

- List the prorated amount of the tire (the invoice price multiplied by the covered percentage) in the first sublet field on the warranty claim form. Use *sublet code T3 (sublet tire purchase)*.
- You are eligible for a reimbursement of \$20 per tire for handling. This \$20 handling fee should cover any state-required recycling fees plus an additional profit margin. List this dollar amount in the second sublet field on the warranty claim form. Use *sublet code T4 (sublet tire purchase handling reimbursement)*.

NOTE: Claims made for tire replacement require three photographs of the tires, all attached to the repair order. If these photos are not available upon request, or if they fail to meet the guidelines in this service bulletin, the dealer will be debited the full claim amount.

Photo #1

Arrange the tires together, and take a photo showing the tread wear of all replaced tires and the VIN, as shown in the example below. (If only two tires are replaced, photograph only those two tires.)

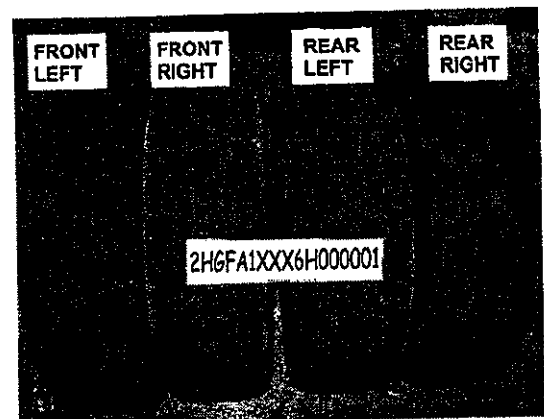
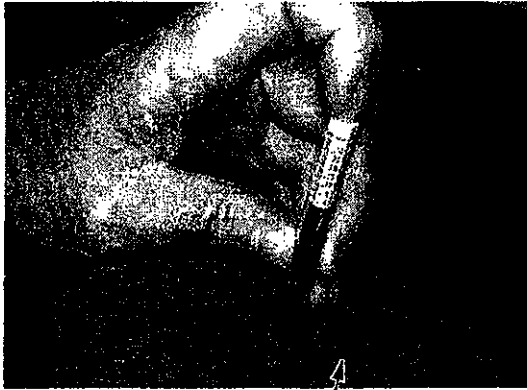


Photo #2

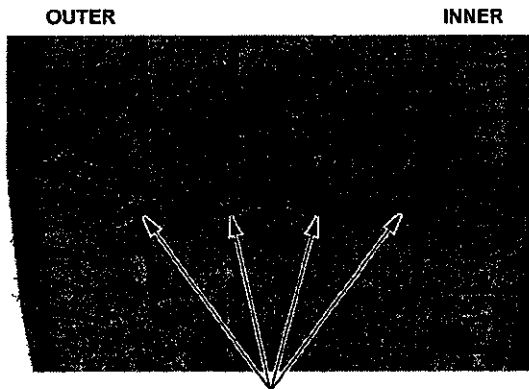
Set the camera to macro mode (close-up), and select the tire with the most tread wear. Measure the tread depth of the tire at one of the grooves closest to the middle of the tire, and take a photo of the gauge in the tire clearly showing the remaining tread depth. If the inner edge of the tire is bald or flat-spotted, yet the tread in the center of the tire is good, make sure the photo clearly shows that the tire is past its useable life.



MIDDLE OF THE TIRE

Photo #3

Select the tire with the most tread wear, and take a photo of the tread surface showing the tread wear bars.



WEAR BARS

DIAGNOSIS

1. Make sure the vehicle's suspension is not modified, and that it has the correct tires and wheels (or genuine Honda accessory wheels, tires, and suspension). (For correct tire sizes, see the Tire Application Chart on page 1.)

Are the tires, wheels and suspension the correct type?

Yes - Go to step 2.

No - Disregard this service bulletin, and continue with normal troubleshooting (accident damage, driving habits, alignment, tire pressures, etc.).

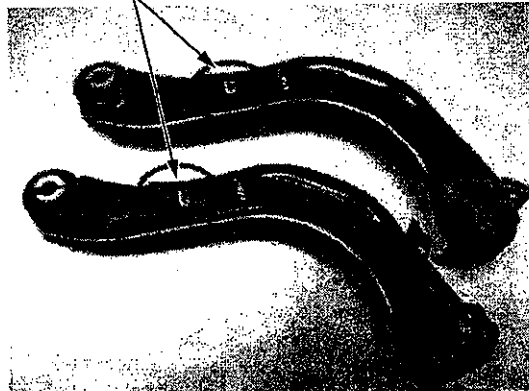
2. Inspect the rear upper control arms.

Do the arms have the letter "C" painted or stamped on them?

Yes - This vehicle already has the revised rear upper control arms. Disregard this service bulletin, and continue with normal troubleshooting (accident damage, driving habits, alignment, tire pressures, etc.).

No - Go to step 3.

THE LETTER "C"



3. Inspect the tires.

Do the tires show diagonal or inner edge wear?

Yes - Go to REPAIR PROCEDURE.

No - The wear is not camber related. Disregard this service bulletin, and continue with normal troubleshooting (accident damage, driving habits, alignment, tire pressures, etc.).

REPAIR PROCEDURE

1. Install a rear upper control arm kit:

- *All Civic (except Hybrid):* Refer to page 18-39 of the *2006–2008 Civic Service Manual*, or
- *Civic Hybrid:* Refer to page 18-33 of the *2006–2008 Civic Hybrid Service Manual*, or
- Online, enter keyword **UPPER**, then select **Rear Upper Arm Removal/Installation** from the list.

NOTE: This procedure is not complete unless you replace the flange bolts.

2. Measure and record the tread depth of the tires on the repair order using a tread depth gauge. Tread depth is measured at one of the grooves closest to the middle of the tire, from the top of the tread blocks to the bottom of the groove (not to the wear bars). If the inner edge of the tire is heavily flat-spotted or bald, use a value of 2/32" instead of the actual tread depth to determine the prorated amount on the Tire Replacement Information chart on page 2. (See the photos under **WARRANTY CLAIM INFORMATION**).

- If three or four tires have abnormal wear, mount, balance, and install four new tires.
- If one or two tires have abnormal wear, mount, balance, and install two new tires onto the rear of the vehicle.



3. Set the tire pressures to the specifications on the driver's doorjamb (B-pillar) label.

4. Do a four-wheel alignment using the new rear camber specification listed below:

Rear camber specification range:

- 1.5° to 0° (- 1° 30' to 0°)

Front toe: 0 mm (+2mm/-2mm)

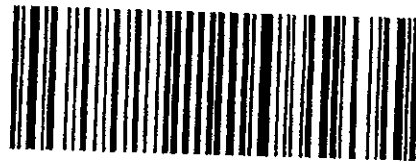
Rear toe: 2 mm (+2mm/-1mm)

Perfection
HONDA

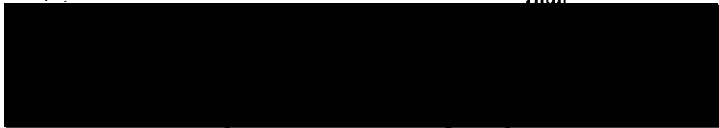
2603 American Road SE
Rio Rancho, New Mexico 87124

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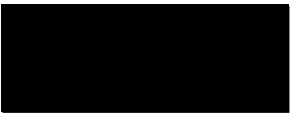
PLACE STICKER AT TOP OF ENVELOPE TO THE RIGHT
OF THE RETURN ADDRESS, HOLD AT PRINTED LINE
CERTIFIED MAIL



7007 0710 0001 2888 3457



ABQ NM



U.S. POSTAGE
PAID
ABUQUERQUE, NM
87114
JUN 15, 09
AMOUNT

\$5.71
00078299-11

8710233248 CDC&



*Easy to find...
Hard to beat*

Perfection
 **Honda**

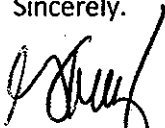

HONDA

To whom it may concern,

My name is Greg Tanny the Parts and Service Director for the Perfection Automotive Group. I have 25 years of automotive experience.

On May 12th 2009 we inspected [REDACTED] 2006 Honda Civic for premature tire wear. We found the vehicle to be part of the Honda Service Bulletin #08-001 uneven or rapid rear tire wear. We completed the bulletin including replacement of rear control arms and alignment to spec. [REDACTED] had requested the replacement of the tires per the bulletin and as per the bulletin we quoted [REDACTED] the prorated amount for tire replacement (see attached chart from American Honda) of 25% for tire replacement [REDACTED] declined stating he would not pay the prorated amount he wanted the tires replaced at "NO CHARGE". We showed [REDACTED] the chart for proration based on vehicle miles which states 25% for vehicles between 21,751-25,000 miles. The prorated amount is specific and set by American Honda not by Perfection Honda. Once again [REDACTED] declined stating he would not pay any amount for tire replacement.

Sincerely,


Greg Tanny

Parts and Service Director

Perfection Automotive Group



Accord • Civic • CRV • S2000 • Pilot • Element • Odyssey • Ridgeline • Fit

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U.S. Department of Transportation
National Highway Traffic Safety Administration

DOT Auto Safety Hotline
Vehicle Owner's Questionnaire
To Report Vehicle Safety Defects
1-888-DASH-2-DOT
(1-888-327-4236)
INTERNET:www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY 100148

Date Received
04-JUN-2009
Repository
Reference No.
10272876

OWNER INFORMATION (Type or Print)

Name _____
Address _____
City PLACITAS State NM Zip Code _____
Daytime Telephone Number _____ E-mail Address _____
Evening Telephone Number _____

Do you authorize NHTSA to provide a copy of this report to the manufacturer of your vehicle? YES NO
In the absence of an authorization, NHTSA WILL NOT provide your name or address to the vehicle manufacturer.
Signature of Owner _____ Date ____/____/____

VEHICLE INFORMATION

17 digit Vehicle Identification Number Located at bottom of windshield on driver's side
2HGFG118X6H _____
Make HONDA Model CIVIC Model Year 2006
Date Purchased _____ Dealer's Name and Telephone Number _____ Engine: _____ Fuel Type: _____
Original Owner Dealer's City _____ State _____ Zip Code _____ No: Cylinders _____
Transmission Type _____ Antilock Brakes Powertrain _____ Multiple Failure: _____ Incident Date(s) 08-MAY-2009
 Cruise Control

FAILED COMPONENT(S)/PART(S) INFORMATION

Vehicle Component Codes: 020000 SUSPENSION, 190000 TIRES, 191000 TIRES: TREAD/BELT
Failure Mileage 24000 Failure Speed 0

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE

Tire Make BRIDGESTONE Tire Model (Name or Number) TURANZA T Tire Size (Example P215/65R15) 205/55R16
DOT No. (Example: DOTM9ABC036) Original Equipment Prior Repair Failure Location: _____
Tire Component Code 191000 TIRES:TREAD/BELT Tire Failure Type: TREAD SEPARATION

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE

Make: _____ Date Manufactured: _____ Model No./Name: _____
Seat Type: _____ Installation System: _____
Child Seat Component Code: _____ Failed Part: _____

APPLICABLE INCIDENT INFORMATION

(Please describe in detail the incident(s), Failure(s), Crash(es), and injury(ies).)

Crash Yes No Fire Yes No Number of Persons Injured 0 Number of Deaths 0 Reported to Police N

Narrative Description of Incident(S), Crash(es), and Injury(ies).
Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e. parts repaired or replaced (and if old part is available).

TL*THE CONTACT OWNS A 2006 HONDA CIVIC. THE VEHICLE HAS BRIDGESTONE TURANZA T TIRES. THE CONTACT STATED THAT THERE WAS A SUSPENSION ISSUE WITH HIS VEHICLE. IN ADDITION, THE TIRES BECAME WORN AFTER 12,000 MILES. THE MANUFACTURER STATED THAT THERE WAS A TECHNICAL SERVICE BULLETIN FOR THE SUSPENSION REPAIRS, BUT NO RECALLS. THE MANUFACTURER STATED THAT THEY WERE NOT RESPONSIBLE FOR THE TIRES AND THAT THE SUSPENSION DID NOT AFFECT THE TIRE WEAR. BRIDGESTONE DISAGREED AND STATED THAT THEY COULD REPLACE THE TIRES FOR \$650 AT THE CONTACT'S EXPENSE. THE VIN, TIRE SIZE, AND DOT NUMBER WERE UNKNOWN. THE TIRE FAILURE MILEAGE WAS 12,000. THE VEHICLE CURRENT AND FAILURE MILEAGES WERE LESS THAN 24,000.

Include, if available: Police/Fire Department Report, Photos, and Repair Invoice. ATTACH ADDITIONAL SHEETS IF NECESSARY

The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.