



U.S. Department of Transportation

National Highway Traffic Safety Administration

DOT Auto Safety Hotline

Vehicle Owner's Questionnaire

To Report Vehicle Safety Defects

1-888-DASH-2-DOT

(1-888-327-4236)

INTERNET: www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY 100148

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1-888-DASH-2-DOT

INTERNET: www.nhtsa.dot.gov/hotline

OWNER INFORMATION (Type or Print)

Name

Address

City

NEFFS

State

PA

Zip Code

Daytime Telephone Number

E-mail Address

Evening Telephone Number

Do you authorize NHTSA to provide a copy of this report to the manufacturer of your vehicle? YES NO

Signature of Owner

Date / /

VEHICLE INFORMATION

17 digit Vehicle Identification Number Located at bottom of windshield on driver's side

JYASH03Y46A

Make

YAMAHA

Model

YP400

Model Year

2006

Date Purchased

4-29-2006

Dealer's Name and Telephone Number

Blackmans Cycle Center 610-965-9865

Engine:

No: Cylinders'

(1)

Fuel Type:

gasoline

Original Owner

Dealer's City

EMMAUS

State

PA

Zip Code

18049

Transmission Type

Automatic

Antilock Brakes

Cruise Control

Powertrain

Multiple Failure:

Incident Date(s)

07-SEP-2007

July 2007

May 2008

June 2009

FAILED COMPONENT(S)/PART(S) INFORMATION

Vehicle Component Code: 070000 FUEL SYSTEM, GASOLINE

Failure Mileage

1450

Failure Speed

0

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE

Tire Make

Tire Model (Name or Number)

Tire Size (Example P215/65R15)

DOT No. (Example: DOTM19ABC036)

Original Equipment

Prior Repair

Failure Location:

Tire Component Code

Tire Failure Type:

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE

Make:

Date Manufactured:

Model No./Name:

Seat Type:

Installation System:

Child Seat Component Code:

Failed Part:

APPLICABLE INCIDENT INFORMATION

(Please describe in detail the incident(s), Failure(s), Crash(es), and injury(ies).)

Crash

Yes No

Fire

Yes No

Number of Persons Injured

0

Number of Deaths

0

Reported to Police

N

Narrative Description of Incident(S), Crash(es), and Injury(ies).

Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e, parts repaired or replaced (and if old part is available).

TL*THE CONTACT OWNS A 2006 YAMAHA YP400 MOTORCYCLE. THE VEHICLE WAS REPAIRED ACCORDING TO NHTSA CAMPAIGN ID NUMBER 08V180000 (FUEL SYSTEM, GASOLINE:DELIVERY:FUEL PUMP); HOWEVER, IT CONTINUES TO STALL AND SHUT OFF. THE CONTACT FEELS THAT THE ACTUAL HARNESS WAS NOT REPLACED ACCORDING TO THE REMEDY, AND WAS ONLY INSPECTED AT THE TIME OF THE REPAIR. THE MANUFACTURER INFORMED HIM TO TAKE THE VEHICLE BACK TO THE DEALER FOR FURTHER INSPECTION SINCE THE VEHICLE WAS ORIGINALLY REPAIRED UNDER RECALL. THE CONTACT INQUIRED ABOUT REPLACING THE HARNESS AND THE MANUFACTURER STATED THAT THEY WERE UNSURE IF THE HARNESS WAS REPLACED AT THE TIME OF THE RECALL REPAIR. THE DEALER WOULD HAVE TO NOTIFY THE CONTACT ONCE THE VEHICLE WAS RE-INSPECTED. THE FAILURE MILEAGE WAS 600 AND CURRENT MILEAGE WAS 25,000.

1400

2,400

Include, if available: Police/Fire Department Report, Photos, and Repair Invoice.

ATTACH ADDITIONAL SHEETS IF NECESSARY

The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.

Blackmans Cycle Center

4911 Buckeye Rd.
Emmaus, Pa 18049-
(610)965-9865

Repair Order Invoice

R/O Number: 17832
Invoice Number: 7014528
Cashier: Cash Drawer 1
Date: 7/24/2007
Date Promised: 7/21/2007

Repair Order For:

NEFFS, PA

Description:

Units For This Repair Order

Service Writer: ROBERT DERR

Year	Make	Model	VIN/Serial No.	Plate	Key Board	Miles
2006	YAMAHA	YP400V	JYASH03Y46A		1790	1498

Job: OIL AND FILTER

Job For: 2006 YAMAHA YP400V JYASH03Y46A

Description

OIL AND FILTER NOTE: MACHINE HAS A TENDENCY TO SHUT DOWN ST SLOW SPEED.

Parts

Part Number	Quantity	Description	Each Price	Extension
5RU-13440-00-00	1	ELEMENT ASSY, OIL CL	\$6.88	\$6.88
K61021-083	2	10W40 4CYL.DRUM OIL	\$3.95	\$7.90
Parts Subtotal				\$14.78

Labor

Description	Job Code	Technician	Quantity	Line Total
OIL AND FILTER		BRANDON KIO	0.31 Hours	\$21.70
Labor Subtotal				\$21.70
Job Subtotal				\$36.48

Job: PSI

Job For: 2006 YAMAHA YP400V JYASH03Y46A

Description

PSI

Labor

Description	Job Code	Technician	Quantity	Line Total
PSI		BRANDON KIO	0.31 Hours	\$21.70
Labor Subtotal				\$21.70

Job: PSI (Continued)
Job For: 2006 YAMAHA YP400V JYASH03Y46

Other Charges	
PA STATE INSPECTION	\$2.00
Job Subtotal	<u>\$23.70</u>

Customer Job Totals	
Parts	\$14.78
Labor	\$43.40
Other	\$2.00
Total of Customer Jobs	<u>\$60.18</u>
Repair Order Subtotal	\$60.18

Sales Tax	\$3.48
Repair Order Total	\$63.66
Total Amount Due	\$63.66
Tendered: CHECK	\$63.66
Change Due	\$0.00

Thank you for your business! Please call us for your future servicing needs
No return on electrical parts. Restocking fee of 20% on all special orders.

Signature _____

2571

Blackman's Cycle Center

4911 Buckeye Rd.
Emmaus, Pa 18049-
(610)965-9865

Repair Order

R/O Number: 20489
In Date: 5/17/2008
Today Date: 5/17/2008
Date Promised: 5/17/2008

Repair Order For:

Unit Name Location

[Redacted]
NEFFS, PA
[Redacted]

Units For This Repair Order

Service Writer: ROBERT DERR

Year	Make	Model	VIN / Serial No.	Color	Plate	Key Board	Miles
2006	YAMAHA	YP400V	JYASH03Y46A [Redacted]	RED		2571	

Job: FUEL HARNESS RECALL (Warranty Job)

Job For: 2006 YAMAHA YP400V JYASH03Y46A [Redacted]

Description

FUEL HARNESS RECALL

990047 1.0

Job Subtotal

Warranty

Repair Order Subtotal

\$0.00

Sales Tax

\$0.00

Repair Order Total

\$0.00

Total Amount Due

\$0.00

Thank you for your business! Please call us for your future servicing needs
No return on electrical parts. Restocking fee of 20% on all special orders.

Signature

[Redacted Signature]

Submitted 5/19/08

Accepted

WARRANTY
N/C

CUSTOMER
OPR
P
RECALL

CLIPPER

CAVAD

SING

MSE

Blackman's Cycle Center

4911 Buckeye Rd.
 Emmaus, Pa 18049-
 (610)965-9865

Repair Order Invoice

R/O Number: 24785
 Invoice Number: 7061984
 Cashier: Cash Drawer 2
 Date: 6/12/2009
 Date Promised: 6/10/2009

Repair Order For:

[REDACTED]
 NEFFS, PA [REDACTED]
 [REDACTED]

Description:

Units For This Repair Order

Service Writer: STEVEN KROOPE

Year	Make	Model	VIN/Serial No.	Plate	Key Board	Miles
2006	YAMAHA	YP400V	JYASH03Y46A [REDACTED]		07	2398

Job: C & A MACHINE SHUTTING OFF

Job For: 2006 YAMAHA YP400V JYASH03Y46A [REDACTED]

Description

FUEL HARNESS RECALL WAS SAID TO BE COMPLETED

Recommendations

Resolution

TECH WAS ABLE TO DUPLICATE CUSTOMER COMPLAINT OF PULLING OUT & MACHINE SUDDENLY SHUT OFF. TECH WAS LEAD TO BELEIVE THAT PROBLEM WAS DO RUNNING TO RICH. TECH LEANED OUT FUEL INJECTOR 2 POINTS. UNIT HAS NOT STALLED SINCE. AT THIS POINT IN TIME MACHINE OPPERATES CORRECT.

Job Subtotal **\$0.00**

Job: L.O.F.

Job For: 2006 YAMAHA YP400V JYASH03Y46A [REDACTED]

Description

Parts

Part Number	Quantity	Description	Each Price	Extension
5RU-13440-00-00	1	ELEMENT ASSY, OIL CL	\$7.40	\$7.40
214-11198-01-00	1	GASKET	\$1.11	\$1.11
510-000	3	ELF 10W40 SF/CD JAS	\$3.95	\$11.85
Parts Subtotal				\$20.36

Labor

Description	Job Code	Technician	Quantity	Line Total
L.O.F		TROY MENGEL	0.4 Hours	\$29.95
Labor Subtotal				\$29.95

Job: L.O.F. (Continued)
 Job For: 2006 YAMAHA YP400V JYASH03Y46A [REDACTED]

Other Charges
 Shop Supplies \$3.00
Job Subtotal \$53.31

Job: P.S.I.
 Job For: 2006 YAMAHA YP400V JYASH03Y46A [REDACTED]

Description

Labor Description	Job Code	Technician	Quantity	Line Total
P.S.I.		TROY MENGEL	0.29 Hours	\$21.70
Labor Subtotal				<u>\$21.70</u>

Recommendations

Resolution
 FB 8/32 RB 7/32 FT 7/32 RT 8/32

Other Charges
 PA STATE INSPECTION \$2.00
Job Subtotal \$23.70

Customer Job Totals	
Parts	\$20.36
Labor	\$51.65
Other	\$5.00
Total of Customer Jobs	<u>\$77.01</u>
Repair Order Subtotal	\$77.01
Sales Tax	\$4.50
Repair Order Total	<u>\$81.51</u>
Total Amount Due	\$81.51
Tendered: CHECK	\$81.51
Change Due	\$0.00

Thank you for your business! Please call us for your future servicing needs
 No return on electrical parts. Restocking fee of 20% on all special orders.

Signature _____