



U.S. Department
of Transportation

National Highway
Traffic Safety
Administration

DOT Auto Safety Hotline

Vehicle Owner's Questionnaire

To Report Vehicle Safety Defects

1-888-DASH-2-DOT

(1-888-327-4236)

INTERNET: www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY 100148

Date Received

03-JUN-2009

Repository ☐

Reference No.

10272750

OWNER INFORMATION (Type or Print)

Name

Address

City

SUNNYVALE

State

CA

Zip Code

Daytime Telephone Number

E-mail Address

Evening Telephone Number

Do you authorize NHTSA to provide a copy of this report to the manufacturer of your vehicle? ☐ YES ☒ NO
In the absence of an authorization, NHTSA WILL NOT provide your name or address to the vehicle manufacturer.

Signature of Owner _____ Date 6/1/09

VEHICLE INFORMATION

17 digit Vehicle Identification Number Located at bottom of windshield on driver's side

JS3TY92V824

Make

SUZUKI

Model

XL-7

Model Year

2002

Date Purchased

Dec 2002

Dealer's Name and Telephone Number

CAPITO SUZUKI

(408) 265-4400

Engine:

No. Cylinders

6

Fuel Type:

GAS

Original Owner

☒

Dealer's City

San Jose

State

CA

Zip Code

95136

Transmission Type

Auto

☒ Antilock Brakes

☒ Cruise Control

Powertrain

Multiple Failure:

Incident Date(s)

04-MAY-2008

FAILED COMPONENT(S)/PART(S) INFORMATION

Vehicle Component Code: 030000 SERVICE BRAKES, HYDRAULIC

Failure Mileage

68000

Failure Speed

20-35

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE

Tire Make

Tire Model (Name or Number)

Tire Size (Example P215/65R15)

DOT No. (Example: DOTM19ABC036)

☐ Original Equipment

☐ Prior Repair

Failure Location:

Tire Component Code

Tire Failure Type:

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE

Make:

Date Manufactured:

Model No./Name:

Seat Type:

Installation System:

Child Seat Component Code:

Failed Part:

APPLICABLE INCIDENT INFORMATION

(Please describe in detail the incident(s), failure(s), crash(es), and injury(ies).)

Crash

☐ Yes ☒ No

Fire

☐ Yes ☒ No

Number of Persons Injured

0

Number of Deaths

0

Reported to Police

N

Narrative Description of Incident(s), Crash(es), and Injury(ies).

Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e., parts repaired or replaced (and if old part is available).

TL*THE CONTACT OWNS A 2002 SUZUKI XL-7. WHILE DRIVING 35 MPH DOWNHILL ON PAVED ROADS, THE FRONT BRAKES FAILED AND CAUSED THE VEHICLE TO PULL TO THE RIGHT. THE CONTACT CALLED THE DEALER IN REFERENCE TO NHTSA CAMPAIGN ID NUMBER 05V452000 (SERVICE BRAKES, HYDRAULIC:FOUNDATION COMPONENTS:DISC:ROTOR) AND WAS INFORMED THAT HIS VIN WAS EXCLUDED FROM THE RECALL. THE VEHICLE HAS NOT BEEN REPAIRED. THE FAILURE MILEAGE WAS 68,000 AND CURRENT MILEAGE WAS 71,000.

Include, if available: Police/Fire Department Report, Photos, and Repair Invoice.

ATTACH ADDITIONAL SHEETS IF NECESSARY

The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.

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2002 Suzuki XL-7 Recalls

Below you'll find official used Suzuki XL-7 recalls released to the public by the NHTSA including reports & units affected, components and more. If your car is recalled you may be able to have it fixed free of charge so take a look ... [read more](#)

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2002 Suzuki XL-7 Recalls

Trim: 2002 XL-7 Plus Hard Top Utility ([change trim level](#))

Retail Value: \$7,875.00 **Body Type:** SUV

If you are thinking of buying a used Suzuki XL-7 be sure to see if there are any manufacture recalls for the car that you should be aware of. The NHTSA compiles a list of all reported problems from car owners all over the country and if there is a defective part, they will release a recall with instructions on how and where to get it fixed. Many times these fixes are free but be sure to check out the recall history of the cars you are interested in before you make your final decision.

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Used 2002 Suzuki XL-7 Recalls

Recall ID # 05V452000 - SERVICE BRAKES, HYDRAULIC:FOUNDATION COMPONENTS:DISC:ROTOR - Hide Details

Recall Date:
OCT 05, 2005

Model Affected:
2002 SUZUKI XL-7

Summary:
ON CERTAIN SPORT UTILITY VEHICLES EQUIPPED WITH 16-INCH WHEELS, THE FRONT BRAKE DISCS MAY BREAK UNDER SEVERE DRIVING CONDITIONS. THE BREAKAGE CAN OCCUR IN CONDITIONS WHERE THE VEHICLE IS DRIVEN ON A REGULAR BASIS ON EXTREMELY STEEP PAVED DOWN-SLOPES WHILE CONTINUOUSLY APPLYING THE BRAKES.

Consequence:
THE FRONT BRAKES MAY BECOME INOPERATIVE AND THE VEHICLE MAY PULL TO ONE SIDE. THIS COULD RESULT IN A CRASH WITHOUT PRIOR WARNING.

Remedy:
DEALERS WILL REPLACE THE FRONT BRAKE DISCS ON THESE VEHICLES. THE RECALL BEGAN ON NOVEMBER 10, 2005. THESE VEHICLES ARE LOCATED ON ST. THOMAS ISLAND (VIRGIN ISLANDS). OWNERS MAY CONTACT SUZUKI DEL CARIBE AT 787-622-0600.

Potential Units Affected:
801

Notes:
AMERICAN SUZUKI MOTOR CORP. 99-HQ

Recall ID # 03V512000 - VEHICLE SPEED CONTROL:CABLES - Get Details

Recall Date: DEC 05, 2003
Component: VEHICLE SPEED CONTROL:CABLES
Model Affected: XL-7
Potential Units Affected: 196876

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Chevrolet

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